

# COOLING ASSISTANCE PROGRAM

THE COOLING ASSISTANCE PROGRAM HELPS  
LOW-INCOME HOUSEHOLDS WITH THEIR COOLING NEEDS

## WITH COOLING ASSISTANCE YOU CAN

- REPAIR YOUR CEILING, ATTIC OR WHOLE HOUSE FAN
- PAY YOUR ELECTRIC BILL TO OPERATE YOUR COOLING EQUIPMENT
- RECEIVE ONE PORTABLE FAN
- RECEIVE ONE AIR CONDITIONER (INSTALLED OR PICKED UP)
- REPAIR YOUR CENTRAL AIR CONDITIONING UNIT OR HEAT PUMP
- PAY YOUR ELECTRIC SECURITY DEPOSIT
- HAVE ONE CEILING, ATTIC OR WHOLE HOUSE FAN INSTALLED

## REMEMBER ...

### WHEN FILING FOR COOLING ASSISTANCE ...

- YOU CAN MAIL, FAX OR HAND-DELIVER YOUR APPLICATION
- ONLY 1 MEMBER OF A HOUSEHOLD MAY APPLY
- APPLICATIONS MUST BE SIGNED TO BE VALID

*\*A HOUSEHOLD MAY APPLY MORE THAN ONCE*

## NOTE:

- *HELP IS LIMITED TO A MAXIMUM AMOUNT FOR EACH TYPE OF HELP*
- *HELP IS LIMITED TO A SPECIFIC NUMBER OF TIMES IT CAN BE RECEIVED*
- *A HOUSEHOLD MUST CONTAIN AT LEAST ONE VULNERABLE INDIVIDUAL WHO IS*
  - *AGE 60 OR OLDER*
  - *DISABLED (RECEIVING SSI OR VETERANS BENEFITS)*
  - *UNDER THE AGE OF 6*

*\*ASSISTANCE IS BASED ON THE AVAILABILITY OF FUNDS*



APPLICATIONS ACCEPTED  
JUNE 15TH - AUGUST 17TH

664-6035



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## ELIGIBILITY REQUIREMENTS

- MUST BE A RESIDENT OF THE LOCALITY IN WHICH THE APPLICATION IS MADE
- MUST HAVE A HEATING OR COOLING EXPENSE RESPONSIBILITY
- MONTH GROSS INCOME MUST NOT EXCEED:

HOUSEHOLD SIZE	MAXIMUM INCOME
1	\$1,174
2	\$1,579
3	\$1,984
4	\$2,389
5	\$2,794
6	\$3,200
7	\$3,605

\*Maximum Income amounts are subject to change

**ARE YOU ELIGIBLE?**

VISIT [www.norfolk.gov/humanservicesprescreening](http://www.norfolk.gov/humanservicesprescreening)

APPLICATIONS ARE AVAILABLE AT YOUR  
NEAREST HUMAN SERVICES LOCATION

FAX COMPLETED APPLICATIONS TO

**664-7535**