

COOLING ASSISTANCE PROGRAM

THE COOLING ASSISTANCE PROGRAM HELPS
LOW-INCOME HOUSEHOLDS WITH THEIR COOLING NEEDS

WITH COOLING ASSISTANCE YOU CAN

- REPAIR YOUR CEILING, ATTIC OR WHOLE HOUSE FAN
- PAY YOUR ELECTRIC BILL TO OPERATE YOUR COOLING EQUIPMENT
- RECEIVE ONE PORTABLE FAN
- RECEIVE ONE AIR CONDITIONER (INSTALLED OR PICKED UP)
- REPAIR YOUR CENTRAL AIR CONDITIONING UNIT OR HEAT PUMP
- PAY YOUR ELECTRIC SECURITY DEPOSIT
- HAVE ONE CEILING, ATTIC OR WHOLE HOUSE FAN INSTALLED

REMEMBER ...

WHEN FILING FOR COOLING ASSISTANCE ...

- YOU CAN MAIL, FAX OR HAND-DELIVER YOUR APPLICATION
- ONLY 1 MEMBER OF A HOUSEHOLD MAY APPLY
- APPLICATIONS MUST BE SIGNED TO BE VALID

**A HOUSEHOLD MAY APPLY MORE THAN ONCE*

NOTE:

- *HELP IS LIMITED TO A MAXIMUM AMOUNT FOR EACH TYPE OF HELP*
- *HELP IS LIMITED TO A SPECIFIC NUMBER OF TIMES IT CAN BE RECEIVED*
- *A HOUSEHOLD MUST CONTAIN AT LEAST ONE VULNERABLE INDIVIDUAL WHO IS*
 - *AGE 60 OR OLDER*
 - *DISABLED (RECEIVING SSI OR VETERANS BENEFITS)*
 - *UNDER THE AGE OF 6*

**ASSISTANCE IS BASED ON THE AVAILABILITY OF FUNDS*

APPLICATIONS ACCEPTED

JUNE 16TH - AUGUST 15TH

664-7550 OR 664-7552

COOLING ASSISTANCE PROGRAM

ELIGIBILITY REQUIREMENTS

- MUST BE A RESIDENT OF THE LOCALITY IN WHICH THE APPLICATION IS MADE
- MUST HAVE A HEATING OR COOLING EXPENSE RESPONSIBILITY
- MONTH GROSS INCOME MUST NOT EXCEED:

HOUSEHOLD SIZE	MAXIMUM INCOME	HOUSEHOLD SIZE	MAXIMUM INCOME
1	\$1,127	11	\$5,027
2	\$1,517	12	\$5,417
3	\$1,907	13	\$5,807
4	\$2,297	14	\$6,197
5	\$2,687	15	\$6,587
6	\$3,077	16	\$6,977
7	\$3,467	17	\$7,367
8	\$3,985	18	\$7,757
9	\$4,247	19	\$8,147
10	\$4,637	20	\$8,537

ARE YOU ELIGIBLE?

VISIT www.norfolk.gov/humanservicesprescreening

APPLICATIONS ARE AVAILABLE AT YOUR
NEAREST HUMAN SERVICES LOCATION

FAX COMPLETED APPLICATIONS TO

664-7544