



FUEL ASSISTANCE PROGRAM

2009-2010

THE FUEL ASSISTANCE PROGRAM CAN HELP
LOW - INCOME HOUSEHOLDS WITH HOME HEATING COSTS

FUEL ASSISTANCE CAN HELP

- PAY YOUR ELECTRIC BILL TO OPERATE YOUR HEATING EQUIPMENT
- PAY YOUR GAS BILL TO OPERATE YOUR HEATING EQUIPMENT
- PURCHASE OIL OR KEROSENE
- PAY LATE CHARGES
- PAY CONNECTION OR RE-CONNECTION FEES
- PAY INSTALLATION CHARGES
- PAY DELIVERY CHARGES

**BENEFITS ARE DETERMINED AND AUTHORIZATIONS FOR
DELIVERIES OR SERVICE ARE SENT TO VENDORS IN DECEMBER**

REMEMBER: WHEN FILING FOR HEATING ASSISTANCE

- YOU CAN MAIL OR FAX YOUR APPLICATION
- ONLY ONE (1) MEMBER OF A HOUSEHOLD MAY APPLY
- APPLICATIONS MUST BE SIGNED TO BE VALID

NOTE:

- *HELP IS LIMITED TO A MAXIMUM AMOUNT FOR EACH TYPE OF HELP*
- *HELP IS LIMITED TO A SPECIFIC NUMBER OF TIMES IT CAN BE RECEIVED*

PROGRAM ADMINISTERED BY THE NORFOLK DEPARTMENT OF HUMAN SERVICES

**APPLICATIONS ACCEPTED
OCTOBER 13 - NOVEMBER 13**

INFORMATION: 664-6035

STATUS OF APPLICATION: 664-3250

FAX: 664-7535

ALL APPLICATIONS MUST BE POSTMARKED BY NOVEMBER 13

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ELIGIBILITY REQUIREMENTS ...

- MUST BE A RESIDENT OF THE CITY OF NORFOLK
- MUST HAVE A HEATING EXPENSE
- MONTHLY GROSS INCOME MUST NOT EXCEED:

HOUSEHOLD SIZE	MAXIMUM INCOME	HOUSEHOLD SIZE	MAXIMUM INCOME
1	\$1,174	6	\$3,200
2	\$1,579	7	\$3,605
3	\$1,984	8	\$4,010
4	\$2,389	9	\$4,415
5	\$2,794	10	\$4,820

SEE IF YOU QUALIFY ONLINE

www.norfolk.gov/humanservices/prescreening



APPLICATIONS ARE AVAILABLE AT YOUR
NEAREST HUMAN SERVICES LOCATION

FAX COMPLETED APPLICATIONS TO
664-7535

SEND ALL FAXES TO THE ATTENTION OF FUEL ASSISTANCE