



# KEEP THE LIGHTS ON!

## DEPARTMENT OF PUBLIC WORKS

- ◆ REPORT A PROBLEM STREET LIGHT IN YOUR NEIGHBORHOOD.
- ◆ THE CITY CAN COORDINATE REPAIRS WITH DOMINION VIRGINIA POWER.
- ◆ STANDARD RESPONSE TIME IS 15 DAYS.\*
- ◆ YOUR EFFORTS ARE VALUABLE AND WILL HELP KEEP CITIZENS SAFE.



With more than 30,000 street lights to maintain, the City of Norfolk needs your help in finding lights that are out or malfunctioning.

To report a broken street light please locate:

- ◆ 9-digit Pole Number (located at eye level and starts with “NO”)
  - ◆ Nearest Address
  - ◆ Description of Problem (out, on/off, broken lens and/or exposed wires)
- \* Standard Response time is 15 days (additional time may be required if underground cable repairs or replacement are needed)

Report outages to Dominion Virginia Power at 1-888-667-3000 or log onto [www.dom.com](http://www.dom.com)

Report outages to Norfolk Public Works by logging onto our website at [www.norfolk.gov/publicworks/streetlights.asp](http://www.norfolk.gov/publicworks/streetlights.asp) or call 664-7301

