

June 8, 2011

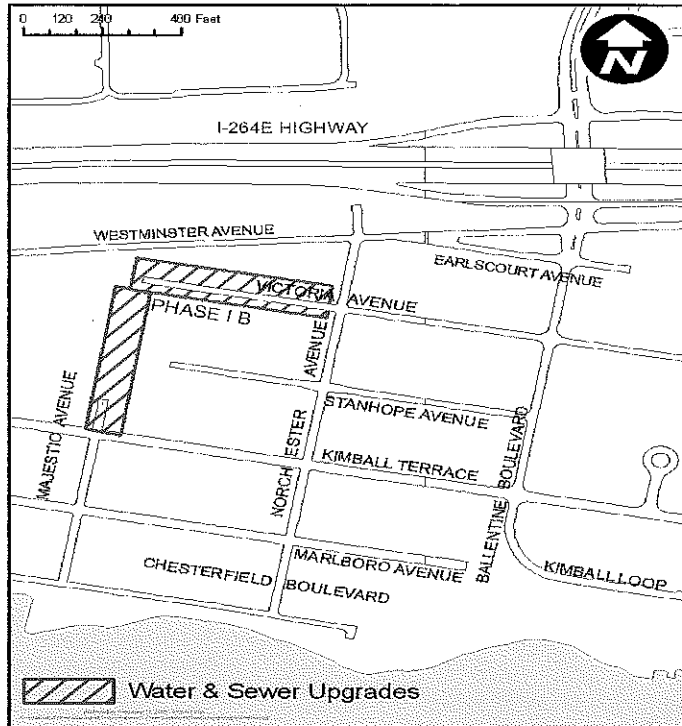
**Water and Sewer Upgrades set to Begin this
Summer in Chesterfield Heights**

Dear Valued Customer,

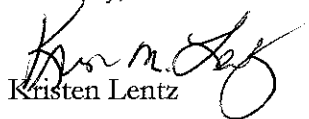
The City of Norfolk Department of Utilities has hired W.R. Hall, Inc. to install new sanitary sewer lines and water mains in the area located on the map to the right.

This \$1 million infrastructure improvement project is scheduled to begin mid-June with completion anticipated early next year. These improvements are part of a multi-phase project to improve water and sewer services in Chesterfield Heights.

The City of Norfolk and our contractor will make every effort to minimize construction related inconveniences in your neighborhood. If at any time you have questions or concerns regarding this project, please feel free to contact our on-site construction inspector, Calvin Lillard. He can be reached by cell phone at 813-5451 to respond quickly. You may also contact the project manager, Rick Dempsey, at 664-6719.



Sincerely,


Kristen Lentz

Director of Utilities