

October 5, 2011

Water and Sewer Upgrades Are In Progress In Fairmount Park

Dear Valued Customer,

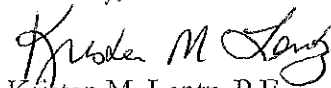
The City of Norfolk Department of Utilities is pleased to have started a \$2.6 million infrastructure improvement project to replace aging water and sanitary sewer pipes and provide fully resurfaced streets in the area shown on the map to the right.

The City's contractor, Kevcor Contraction Corp, has recently started construction with completion anticipated by the spring of 2013. These improvements are part of a multi-phased Capital Improvement Project to provide new sanitary sewer and water mains in Fairmount Park.

The City and our contractor will do our best to minimize the unavoidable disruptions associated with construction. If you have any questions or concerns regarding this project, please do not hesitate to contact the City's construction inspector, Melisa Barry. She can be reached by cell phone at 613-9225 to respond quickly. You may also contact the project manager, Dan Riley at 664-6740.

The Department of Utilities looks forward to completing this project which will enhance your water and sewer service for years to come.

Sincerely,


Kristen M. Lentz, P.E.

Director of Utilities

