

Ramp constructed in Coleman Place



Roof replaced in Ballentine



Gutters and siding repaired in Berkley



www.norfolk.gov/neighborhoods

Department of Neighborhood Preservation
Bureau of Community Outreach
400 Granby Street
Norfolk, VA 23510
757-664-6500
CommunityOutreach@norfolk.gov

To learn more about the Home Rehabilitation & Resource Initiative contact Marty Raiss at 664-6450 or email Martha.Raiss@norfolk.gov or log onto: www.norfolk.gov/neighborhoods/HRRI.asp



Home Rehabilitation
and
Resource Center
400 Granby Street
Norfolk, VA 23510

Home Rehabilitation & Resource Initiative Guide



Home Rehabilitation & Resource Center Resource Guide

The Department of Neighborhood Preservation, Bureau of Community Outreach is committed to the preservation of Norfolk's neighborhoods. Through the Home Rehabilitation and Resource Center (HRRC), the department works to facilitate home maintenance issues and improve the quality of life in low and moderate income neighborhoods by serving as a resource center for information and technical support services. The goal of HRRC is to assist eligible disabled, elderly and other homeowners of limited means in the maintenance of their homes before they are in need of repair, and to connect those homeowners whose properties are in disrepair with organizations or programs that may have the resources to address their needs.

HOME REHABILITATION AND RESOURCE CENTER
www.norfolk.gov/neighborhoods/services

Home Rehabilitation (757) 664-6450

Coordinates volunteer-based rehabilitation projects in target neighborhoods to reduce blight and substandard housing conditions; offers referral services and other assistance to resident whose homes are in need of repair; and serves as an information clearinghouse for homeowners.

Home Maintenance Workshop

Offers workshops geared toward the novice in common "wear & tear" home maintenance projects, including such topics as plumbing, weatherproofing, and painting.

DEPARTMENT OF HUMAN SERVICES

www.norfolk.gov/humanservices

Lifeline

(757) 664-6035

Agency offers assistance for homeowners whose water service has been interrupted or if cut-off is imminent.

Senior Services of Southeastern VA

(757) 461-9481

Home delivered meals, food stamps, transportation, in-home care, short term and long term care, cooling assistance, Medicaid and other services for seniors.

COMMISSIONER OF REVENUE

www.norfolk.gov/revenue

Real Estate Tax Relief

(757) 664-7890

If you are at least 65 years old and/or totally or permanently disabled and own the home you live in, contact the Commissioner's office to see if you qualify for tax relief.

ENDEPENDENCE CENTER, INC.

www.endependence.org

Disability Resources

(757) 461-8007

Offers counseling and support for citizens with disabilities and their families.

NORFOLK REDEVELOPMENT AND HOUSING AUTHORITY

www@nrha.us

Emergency Repair Grant Program

(757) 314-2089

Provide grants that don't have to be repaid for emergency home repairs. Services include new roofs; accessibility issues; heating and cooling systems; windows; electrical and plumbing repairs and replacements.

Equity Secure Program

(757) 533-5697

Part grant, part loan, the amount repaid is based upon the home's increased value created by the repairs and not due until transfer of property to another owner. It is designed to help qualified homeowners in select neighborhoods with plumbing, heating, electrical, roofing and handicap accessibility alterations.

Equity Secure Program areas:

Ballentine Place	Haynes Tract
Bayview	Huntersville
Berkley	Kensington
Campostella Heights	Lambert's Point
Central Brambleton	Park Place
Chesterfield Heights	Villa Heights
Cottage Line	West Ocean View
East Ocean View	Willoughby
Fairmount Park	

THE STOP ORGANIZATION, INC.

www@stopinc.org

(757) 858-1365

Weatherization

Regulated by the Department of Energy, these services include reducing air leakage, wrapping water heaters, and insulating and venting attics.

Home Equity Conversion Mortgage

In conjunction with the Virginia Housing Development Authority and the Department of Housing and Urban Development, elderly homeowners receive counseling on how to obtain cash against some of the equity in their homes. This reverse mortgage is ideal for seniors who are "house rich and cash poor."

Elderly/Disabled Home Maintenance Program

This CDBG program assists low and moderate income homeowners with repair and accessibility issues.

Each program has eligibility requirements that must be met to qualify. Please communicate with the appropriate agency listed.