

January 10, 2012

## Water Main Construction to Begin last week of January

Dear Valued Customer,

The City of Norfolk Department of Utilities has hired Tidewater Utility Construction, Inc. to replace an aged and undersized water main along Greenwood Street.

This project will improve water pressure, add a new fire hydrant and provide a fully resurfaced street.

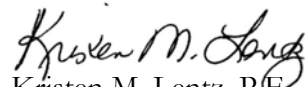
The project is scheduled to begin the last week of January and be complete by Spring 2012.

Neighborhood access and water service will be maintained throughout the project. Signs will mark areas where on-street parking will be restricted during construction.

The City and our contractor will do our best to minimize the unavoidable disruptions associated with the construction. If you have any questions regarding this project, please do not hesitate to contact the City's on-site Construction Inspector, Mr. Mike Gillikin. He may be reached by cell phone at 646-2835 to respond quickly. You may also contact Ben Tokarz, Project Manager, at 664-6735.

The Department of Utilities looks forward to completing this project which will enhance your water service for years to come.

Sincerely,

  
Kristen M. Lentz, P.E.  
Director of Utilities

