

June 17, 2009

City of Norfolk is conducting tests of its sanitary sewer system in the Hollywood Homes and Maple Hall neighborhoods

As part of maintenance of the sanitary sewer system in the Hollywood Homes/Maple Hall area, the Department of Utilities will be performing smoke testing beginning June 22nd and lasting through July 24th.

Smoke testing is a widely-used technique where specially made, non-toxic, harmless, and odorless smoke is blown through sanitary sewer lines to locate possible areas of needed repair. During testing citizens may notice outdoor smoke flowing from storm drains, manholes, and sanitary sewer connections in their yards.

Although it is unlikely, some smoke may possibly enter homes through drains with an empty trap. You can minimize the possibility of smoke entering your home by repairing any damaged plumbing fixtures and running about a gallon of water through rarely used drains.

Homeowners do not need to be present during testing. At no time will testing crews need to enter homes; however residents may notice crews collecting testing data and taking pictures around their property.

If you have any concerns regarding these tests or for additional information, please contact Rick Dempsey, Engineer/Project Manager, at 664-6719 (office) or 646-6291 (cell phone).

Thank you for your cooperation and attention.

