

October 5, 2011

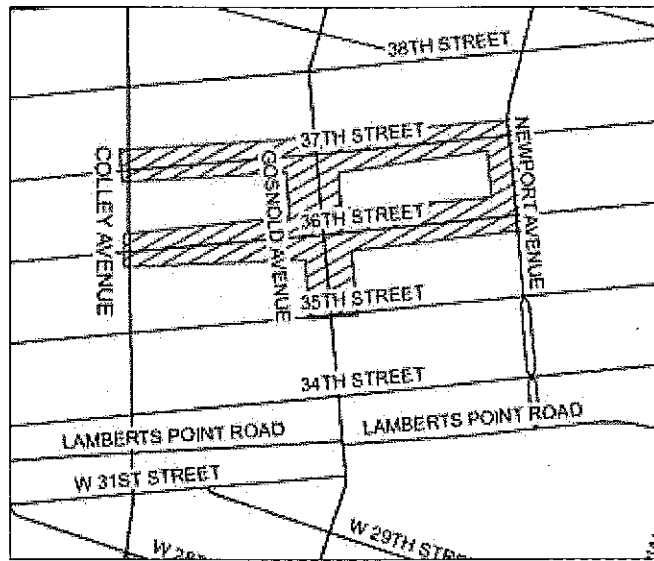
Water and Sewer Upgrades set to begin in Park Place

Dear Valued Customer,

The City of Norfolk Department of Utilities has hired Tidewater Utility Construction to replace aging water and sanitary sewer pipes and provide fully resurfaced streets in the area shown on the map to the right.

This \$1.6 million project is set to begin Monday, October 17 and expected to be completed by the end of 2012.

Streets will be open to traffic and access to residences, driveways and businesses will be maintained throughout construction.



The City and our contractor will do our best to minimize the unavoidable disruptions associated with construction. If you have any questions or concerns regarding this project, please do not hesitate to contact the City's construction inspector, Thomas King. He can be reached by cell phone at 813-5450 to respond quickly. You may also contact the project manager, Kevin Frederick at 664-6734.

The Department of Utilities looks forward to completing this project which will enhance your water and sewer service for years to come.

Sincerely,

Kristen M. Lentz
Kristen M. Lentz, P.E.
Director of Utilities