

November 30, 2011

**Next Phase of Improvements Scheduled in the
Villa Heights and Lindenwood Neighborhoods**

Dear Valued Customer,

In early January, the City's contractor, Suburban Grading & Utilities, Inc., will begin the next phase of water and sewer improvements in the Villa Heights and Lindenwood neighborhoods. This \$3.8 million investment will replace aging water and sanitary sewer pipes and provide fully repaved streets in the highlighted area shown on the map to the right.

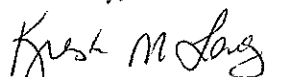
The project is expected to be completed by early 2013.

The City and our contractor will do our best to minimize the unavoidable disruptions associated with construction. If you have any questions or concerns regarding

this project, please do not hesitate to contact the City's construction inspector, Sean Simmons. He can be reached by cell phone at 374-0126 to respond quickly. You may also contact the project manager, Chad Edralin, P.E. at 664-6736.

The Department of Utilities looks forward to completing this project which will enhance your water and sewer services for years to come.

Sincerely,


Kristen M. Lentz, P.E.
Director of Utilities

