



DEPARTMENT OF UTILITIES

Monthly Report

July 2009

Water for the future

Norfolk and Western Tidewater Water Authority to sign historic agreement



Left to Right: WTWA Chairman Tom Wright, Isle of Wight County Chairman of the Board of Supervisors James Brown, Jr., Suffolk City Manager Selina Cuffee-Glenn, Suffolk Mayor Linda Johnson, Isle of Wight County Administrator Douglas Caskey and Norfolk Mayor Paul Fraim

The City of Norfolk has reached an agreement requested by the Western Tidewater Water Authority (WTWA) to provide water over the next 40 years to support the future sustainability of the City of Suffolk and Isle of Wight County.

The announcement was made by Norfolk Mayor Paul Fraim, Suffolk Mayor Linda Johnson, Isle of Wight County Supervisor James Brown, Jr., and WTWA Chairman Tom Wright during a July 10th press conference at Norfolk's Fountain Park.

This agreement demonstrates Norfolk's commitment to work successfully with its neighbors. Through this agreement Norfolk can provide for the water needs of Suffolk and Isle of Wight County, and still have an ample supply of water for Norfolk, our military bases and meet our contractual obligations to the Cities of Chesapeake and Portsmouth.

Under the agreement, the WTWA will build a pipeline from Norfolk's Western Branch Pumping Station to the G. Robert House Water Treatment Plant in Suffolk. For their part, Norfolk will provide untreated water in incremental amounts to a maximum of 15 million gallons a day by year 2038.

The WTWA will pay the same rate charged to Chesapeake and Portsmouth. The sale will generate \$1.2 million in the first year and increase over time to approximately \$6 million annually based on current dollar value.

Fraim commended the hard work and dedicated efforts provided by his fellow elected representatives, the WTWA leadership and the City and County staff for their foresight and planning.

REPORT IT!

Have you witnessed the following things?

- Damaged or Leaking Fire Hydrant
- Overflowing Sewer
- Broken or Leaking Water Main
- Low Water Pressure

If so, report them to the Department of Utilities at 823-1000 .

The Department of Utilities has crews on call 24 hours a day, seven days a week to serve you.

Also visit the Department of Utilities website, www.Norfolk.gov/Utilities for the following services:

- Bill Payment Options
- Reporting a High Bill
- Reporting a Leak Repair
- Change of Billing Address
- Account Payoff Request

Boating Season Is Here Get Your Boat Permits Today

All boats, including canoes and kayaks, require a boat permit. Permits can be purchased at the following locations.

- Department of Utilities, 400 Granby Street, Norfolk
- Dashiell's Showroom, 1436 Holland Road, Suffolk
- Owens Self Service Grocery, 6124 Everets Road, Suffolk
- Oceans East, 5785 Northampton Blvd, Virginia Beach

Boat Permit costs:

- \$5 for a daily permit.
- Seasonal Permits (valid Jan. 1 – Dec. 31)
- \$20 for Norfolk Residents,
 - \$40 for non-Norfolk residents
 - \$10 for Seniors (62 & over) and Norfolk employees

The Lake Smith, Western Branch Reservoir and Lake Prince boating and fishing locations have improved boat ramps, bathroom facilities and ample parking.

For more information, including fishing maps, and directions to fishing stations, visit www.Norfolk.gov/Utilities or call 757-441-5678.



Protect the waterways!

Remember-your lake water becomes your tap water!

Water doesn't enter the lake just through rainfall. Anything you do in your driveway, on the street and in the yard can also affect the lake.

Practice the following habits to protect our waterways:

Reduce the use of fertilizers and pesticides

Bag grass clippings and place them in a compost bin or a yard waste bag for recycling.

Do not pour any toxic chemicals on your lawn or down the storm drain.

For more information, visit www.HRStorm.org



Norfolk
PURE
Tap into Quality

New Pump Station now serves Capeview and Snug Harbor

The residents of Capeview and Snug Harbor may notice something new in their neighborhood. They are now equipped with a new wastewater pump station. The new Pump Station #23 is located on Parkview Avenue and will pump the wastewater of approximately 3,500 residences to the Hampton Roads Sanitation District (HRSD) for treatment.

Construction to replace the old pump house, wet well and dry well began in spring 2007 and wrapped up this month. The new pump house was also accented with a new privacy fence, and shrubbery.

