



# HAMPTON ROADS UTILITY BILLING SERVICE

1440 Air Rail Ave  
Virginia Beach VA 23455  
(757) 460-2491  
Mon-Fri 8am - 4:30pm

Water & Sewer (8am - 4:30pm) (757) 664-6700  
Storm Water (7:30am - 4:30pm) (757) 664-4633  
Refuse Disposal (757) 441-5813  
24hr Water & Sewer Emergencies (757) 823-1000



www.hrsd.com  
Email: customerinquiry@hrsdc.com

www.norfolk.gov/utilities

**Customer Name:** DOE, JOHNATHAN B  
**Account Number:** 1234567899

**Billing Date:** 01/22/2009 **Due Date:** 02/12/2009  
**City Account:** 987654321 **Page 1 of 1**

*The due date on this bill does not apply to any previous balance.*

*Automated payment options now available at www.hrsd.com.*

**NORFOLK'S WATER QUALITY RATED #4 IN THE NATION IN A RECENT COMPARISON OF THE DRINKING WATER QUALITY OF 100 CITIES IN THE USA.**

Account Summary as of January 22, 2009	
Previous Balance	\$109.47
Payments Received	0.00
Balance Forward	109.47
Current Charges	145.42
<b>Total Amount Due</b>	<b>\$254.89</b>
<b>The due date on this bill does not apply to the Balance Forward amount.</b>	

**Service Address:** 1440 AIR RAIL AVE, VIRGINIA BEACH, VA 23502

### Norfolk Charges

#### Service from 11/18/08 - 12/18/08

Water	46.93
Wastewater Collection	37.57
Refuse Disposal	16.68
Storm Water	7.98
Service Charge	1.00
Tax	5.62

**Subtotal** **\$115.78**

### HRSD Charges

#### Service from 11/19/08 - 12/18/08

Wastewater Treatment (WWT) Charge - First 13 CCF x \$2.28	29.64
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**Subtotal** **\$29.64**

Meter Number	Current Meter Read		Previous Meter Read		Water Usage
	Date	Reading	Date	Reading	
74861418	12/18/2008	518	11/18/2008	505	13 CCF

RETURN THIS PORTION WITH PAYMENT - DO NOT SEND CASH THROUGH MAIL

# HRUBS

Account Number	Due Date	PAY THIS AMOUNT
1234567899	02/12/2009	254.89

Please pay by due date. Finance charges of .83% per month will be applied to any past due portion of Norfolk charges. Past due portions of your HRSD balance are subject to finance charges of 1.5% per month.

MAKE CHECK PAYABLE TO:

JOHNATHAN B DOE  
1440 AIR RAIL AVE  
VIRGINIA BEACH VA 23455-3002

**HRUBS**  
PO Box 1651  
NORFOLK VA 23501-1651



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