



Adoption Process

Interested in a specific pet? Look for the Animal Stage on the pet's cage card or ask a team member.

Stage	Meaning	Can I apply?
Available	Ready to be adopted or fostered	Yes
Stray Hold	Found, can not be adopted for 5-10 days as the pet may have a family	Yes
Medical Hold	Too young or pending evaluation by the Supervising Veterinarian	No
Behavior Hold	May not be safe for adoption due to behavior	No
Court Hold	Part of an active legal investigation	No
Management Hold	Not available for confidential reasons	No

Adoption Process

1. Find a pet that you connect with! Ask an adoption counselor to introduce you to the pet.
2. Complete the adoption application then have your adoption counselor initial it to approve.
3. The first approved application to reach the front desk is considered Applicant 1. Three applications are accepted per pet at a time.
4. Once a pet is available, Applicant 1 will receive a phone call to schedule a pick up time. If no answer, NACC must receive a response by phone or e-mail within 24 hours.
5. If Applicant 1 declines adoption, is denied, or does not pick up/call back by the deadline, the front office follows the same procedures for Applicant 2 who then becomes Applicant 1. Applicant 3 becomes Applicant 2, and an additional application may be accepted on the pet.
6. Once the pet's adoption fee is paid and a receipt is issued, the pet is no longer available for additional applications. During fee-waived adoption events, the receipt is issued for \$0.

