NPD 2012 Annual Report presents...

**COMPSTAT**

**AND COMMUNITY POLICING**
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Thank you to all who contributed to the *Norfolk Police Department 2012 Annual Report.*
CITY ADMINISTRATION AND COUNCIL

City Council

Paul D. Fraim-Mayor

Anthony L. Burfoot-Vice Mayor

Andy A. Protogyrou

Paul R. Riddick

Thomas R. Smigiel

Theresa W. Whibley

Angelia M. Williams

Barclay C. Winn

City Administration

Marcus D. Jones-City Manager

Assistant City Managers

Darrell Hill

Sabrina Joy-Hogg

Ron Williams

Anne Odell
Chief’s Message

After 23 years with the Norfolk Police Department, I was appointed Chief of Police on June 12, 2012. I am honored to serve the City where I spent the majority of my youth, and where my wife and I have raised our children. I have an enormous sense of appreciation and pride for Norfolk residents, and am humbled by the privilege of leading over 700 officers and several hundred civilians. My time as a Command Staff member and now Chief, has truly given me a broader perspective of the incredible work both our sworn and civilian personnel do on a daily basis.

During my first year as Chief of Police, employees’ response to new direction and leadership left me encouraged and eager to take on the challenges that are necessary for growth and positive change. 2012 found the department in the midst of a second leadership change when Assistant Chief Sharon Chamberlin retired after a very productive 38 years of service including service as the Acting Chief of Police following the retirement of Chief Bruce Marquis in 2011.

The Norfolk Police Department is fully committed to community-oriented policing efforts and enriching diverse partnerships. We continue to prioritize creative solutions to prevent and fight crime in Norfolk, which leads me to the theme of the department’s 2012 Annual Report: “COMPSTAT and Community Policing.” COMPSTAT is short for COMPuter STATistics and is used by law enforcement agencies to identify crime patterns. In meetings held twice per month, the NPD Command Staff members discuss crime issues and work together to devise collaborative, data-driven strategies to address the identified crime issues.

This annual report offers a snapshot of the positive impact officers made partnering with specialty units, residents, civic leagues and other organizations in 2012 to create safer communities with the assistance of COMPSTAT. While we remain focused on our duty to provide ethical and professional law enforcement service to the citizens and visitors of Norfolk, the success of community policing depends in large measure on the active involvement of citizens. With that in mind, I have made it an on-going high priority to visit the City’s civic leagues on a regular and continuing basis.

Therefore, in closing I want to acknowledge not only the men and women of the department for their dedication, performance and professionalism but also the citizens of Norfolk for their vigilance and steadfast support of their communities and of the men and women of the Norfolk Police Department.

Together we make a terrific team!

Michael G. Goldsmith
MISSION AND VISION STATEMENTS

Our Mission

The Norfolk Police Department shall provide protection and police service responsive to the needs of the people of Norfolk.

Our Vision

To provide a safe environment for communities, businesses, and visitors to the City of Norfolk.
2012 NPD ORGANIZATIONAL CHART

Chief of Police

Office of Professional Standards

Chief of Staff

Assistant to the Chief

Public Information Office

Inspections

Criminal Intelligence Unit

Field Operations Bureau

First Patrol Division

Second Patrol Division

Animal Protection

Third Patrol Division

Homeland Security Division

Bomb Section

Harbor Patrol Unit

K-9 Unit

Special Operations Team

Traffic Unit

Office of Community Policing

Crime Prevention

Detective Division

Property Crimes Unit

Special Crimes Unit

Violent Crimes Unit

Investigative Support Unit

Investigative Services Bureau

Vice & Narcotics Division

Narcotics Section

Street Response Section

Training Division

Range

Central Records Division

Office of Fiscal Management

Grants

Strategic Management/Personnel Division

Accreditation

Facility Fleet/Management

Technical Support Unit

Property & Evidence Unit

Warrant Section
2012 DEPARTMENTAL AWARDS

Officer of the Year
Officer G. D. Dajero

Civilian of the Year
Ms. T. Carothers

Officer of the
1st Quarter
Officer G. D. Dajero

Officer of the
2nd Quarter
Officer D. W. Lefleur

Officer of the
3rd Quarter
Officer J. M. Baron

Officer of the
4th Quarter
Officer J. R. Berry

Officer of the
4th Quarter
Officer J. C. White

Civilian of the
1st and 2nd Quarter
Ms. T. Carothers

Civilian of the
3rd Quarter
Ms. K.P. Chesson

Civilian of the
4th Quarter
Ms. D. Hardy

Civilian of the
4th Quarter
Ms. I. Mosley

Civilian of the
4th Quarter
Ms. R. Taylor

Distinguished Service Medal Recipients

Off. K.O. Aldrich
Off. S. F. Barrett
Off. J. M. Baron
Off. W. E. Collard
Off. B. C. DeMartino

Off. C. A. Hudson
Off. A. Lopez
Off. E. A. Ortiz
Off. N. A. Robertson
Off. L. L. Scarbor
Sgt. C. J. Scallon
2012 DEPARTMENTAL AWARDS (Continued)

Life Saving Award Recipients


Police Commendation Award Recipients


Off. J. R. McMullen  Off. M. C. Pederson  Officer T. S. Poole  Officer J. C. White
During the year 2012 the Public Information Office responded to hundreds of requests for information regarding incidents and policies. The Public Information Office is located in the Police Administration Building, also known as the “Chief’s Office.” The Public Information Office is staffed with one captain, one sergeant-major, one officer, and two civilian employees who are charged with answering local and national media inquiries, responding to crime scenes, producing departmental ceremonies, managing the department’s social media, coordinating and publishing the annual report, coordinating CRIME LINE information, coordinating news conferences and interviews, producing press releases and written content for various newsletters, coordinating the department’s annual United Way campaign, and assisting citizens who call and visit the Chief’s Office, Monday through Friday, 8am –5pm.

The Public Information Office staff plays a critical role in shaping the Department’s public image. In 2012, the Public Information Office took advantage of social media by releasing information on social media platforms to give citizens more access to information. Anyone who has seen a breaking story on the local news regarding an incident, department event, information on the website, or social media, the Public Information Office has been a part of it.

The Norfolk Police Chaplaincy program is also run through the Public Information Office. The Chaplains are available to assist with a number of police ceremonies and functions, to include police academy graduations, memorials, awards programs, and next of kin notifications around the clock. The Chaplains also provide counsel and support to the officers and civilian employees when requested.
OFFICE OF PROFESSIONAL STANDARDS
100 Brooke Avenue

Captain Jeffrey A. Shuey
Commanding Officer

The Norfolk Police Department encourages citizens and department personnel to report complaints of police service or police misconduct. The Office of Professional Standards (OPS) is committed to maintaining the integrity of the Norfolk Police Department by administering an internal system in which objectivity, fairness, and justice are assured through intensive, impartial investigation and review of all issues brought forth.

OPS reports directly to the Chief of Police and is comprised of one captain, five sergeants, and two administrative assistants. OPS is responsible for conducting all investigations involving accusations of misconduct by police department personnel. During investigations OPS also ensures that policies and procedures have been adhered to by officers in their normal course of duty. Upon completion of an administrative investigation, the facts are turned over to the appropriate commanding officer for a recommendation. The final disposition of a complaint is determined by the Chief of Police.
The Criminal Intelligence Unit’s (CIU) function involves the collection, organization, analysis, maintenance and dissemination of data concerning specific crimes, criminal activities and/or threats to the community. CIU consists of one lieutenant, one sergeant and two investigators.

As part of the intelligence function, CIU is responsible for investigating Suspicious Activity Reports (SAR), terrorist individuals/groups, organized crime, hate groups, human trafficking, disruptive criminal enterprises, threats to public officials and judges, and ensuring the rights governing free speech are protected. Additionally, CIU acts as the liaison unit with federal law enforcement agencies. CIU has one officer assigned to the F.B.I. Joint Terrorism Task Force.

CIU collects, organizes, analyzes, maintains and disseminates information concerning specific crimes, criminal activity and/or threats to the community. In 2012, the unit disseminated 175 informational bulletins. These disseminations provided important and timely information which enhanced investigations and helped ensure the safety of the officers and the community.

CIU also coordinated First Amendment events with the Precinct Commanders and conducted departmental wide training on issues of free speech and domestic terrorism. Additionally, CIU fulfilled requests to conduct similar training to other state and federal law enforcement agencies.
The First Patrol Division has an authorized staffing strength of one captain, four lieutenants, 20 sergeants, one corporal, one operations officer, and 125 police officers. In 2012, First Patrol Division personnel continued to place a special emphasis on youth related issues, building close relationships with community members and utilizing computer generated statistics to guide enforcement efforts.

By providing more personalized police service appropriate for individual neighborhoods, the officers have been successful in tailoring specific programs to a variety of geographic areas. In the Blue Sector, the Community Resource Officers (CRO) were involved in a number of community initiatives that had the support and involvement of the citizens to include a back pack give away initiative, community clean up, neighborhood festivals and the annual Berkley 5k run/walk and health and wellness day. Officers participated in the AIDS walk that spanned the First Patrol as well as the Third Patrol in an effort to promote awareness as well as provide a secure environment. The Red Sector CRO’s worked in conjunction with their communities and businesses such as Sentara Leigh Memorial Hospital promoting “Safety Day.” They participated in the Vice Mayor’s Steering Committee monthly to report crime related issues within the Broad Creek community and gather input from other City agencies that are in attendance. Additionally, the resource officers in both sectors placed an increased emphasis on quality of life violations to include alcohol related offenses, curfew violations, trash and debris in City streets as well as the removal of disabled vehicles on public and private property.

First Patrol Division officers make frequent visits to our schools and interact with the youth. Community Resource Officers select a school, and with the assistance of school staff, develop and teach a six week youth academy that is held in the spring and fall. The officers select a variety of topics to teach that include firearm safety, gang activity, how to cope with bullying and narcotic identification. Select members of the department are requested to teach a variety of topics. This type of interaction has been popular with the children as well as their parents and school staff who are involved with the graduation and award presentations for the children at the conclusion of the program.

Over the past year, the First Patrol Division has instituted several new documents to reflect officer involvements and activities. The standardization of a divisional monthly report was instituted which documented daily officer actions as well as a thirty day average for every officer assigned to the division. This data has enabled the supervisory staff to have an in depth view of how the officers spend their time on patrol and what actions they take during their tour of duty. A tracking document was implemented to record complaints on officers assigned to the First Patrol Division. This form is updated with each internal investigation initiated and tracks the types and frequency of administrative investigations on personnel. Lastly, a COMPSTAT weekly report was instituted for the Red, Blue and Green Sectors to be completed by sector lieutenants. This report gives a quick glance at our crime trends and compares each reporting period with the previous year’s data. This information is broken down by type of crime, number of occurrences during the reporting period, and the negative or positive percentage amount. This gives the sector commanders information for deployment of their personnel.
To better understand crime, First Patrol Division officers and first line supervisors were mandated to utilize computer generated statistics to identify crime trends within their assigned areas of responsibility. Once a pattern is observed, district officers as well as discretionary personnel consisting of bike officers and foot patrols are deployed with the responsibility to abate/resolve the issues. This, on many occasions, results in a combined effort with several divisions within the Norfolk Police Department as well as Code Enforcement and the City Attorney’s Office. The COMPSTAT model of analyzing crime trends coupled with the partnerships forged in many neighborhoods of the First Patrol Division has provided a reduction in a variety of crimes. The team effort of the police department as well as other City agencies has produced positive results in building partnerships with civic leagues, community leaders and business professionals which reflect the positive unified approach that the First Patrol Division strives to achieve.
The Second Patrol Division consists of an authorized strength of one captain, three lieutenants, 17 sergeants, 105 sworn officers, one operations officer, and one civilian staff member. In fulfilling the Department’s mission of providing police services to meet the needs of the community and the people of Norfolk, Second Patrol Division personnel strive to identify problems and community concerns, and then allocate resources to prevent, reduce, or resolve issues.

Looking at the theme “COMPSTAT and community policing,” it is important to understand that community policing can be defined as a department-wide philosophy of full-service, personalized and decentralized policing, where citizens feel empowered to work in proactive partnerships with the police at solving the problems of crime, fear of crime, disorder, decay, and quality of life. A few examples which illustrate this philosophy can be found in the red sector of our patrol division:

Norview Middle School/Ivaloo Ave
After many years of increasing reports of crimes in a wooded area connecting Norview Middle School and Ivaloo Avenue, an initiative enlisting the help and cooperation of Norfolk Public Schools, Department of Public Works, Norfolk Police Department, and citizens was undertaken to remove a drainage pipe that formed a bridge over a natural waterway. This project was successful. Because of the efforts of all involved, the drainage pipe was removed, eliminating the “bridge,” which ultimately reduced the foot traffic, truant violations, and trespassing on school property.

Alexander Street Clean Up Efforts
In a partnership with the citizens, landlords, Code Enforcement, and the Department of Public Works in the 6200 Block of Alexander Street, a clean-up effort was started in September of 2012. To date, there have been significant gains in the improvement of environmental factors that plague this recovering neighborhood. Regular weekly trash and bulk waste pick-ups have been implemented that have spurred a door to door effort to maintain trash and debris control. These efforts have led to landlords and tenants taking significant steps to improve the environment. In addition, derelict houses have been repaired or demolished, and at least one new house is under construction.

Currently, there are 40 civic leagues, which usually meet monthly and represent a large majority of residential neighborhoods. The sector lieutenants and community resource officers attend these meeting regularly, and work closely with the residents of these areas to identify their concerns and share information. Officers that attend these meetings review crime statistics for that geographic area, discuss crime patterns that are observed, and offer tips and suggestions on ways that citizens can help to prevent crime. Officers assigned to the Second Patrol Division strive to establish meaningful partnerships with concerned citizens, as well as other city agencies and businesses in an effort to ensure that community issues are properly identified. Once these issues are properly identified, effective resolutions can be developed and implemented in a timely manner.
SECOND PATROL DIVISION (Continued)

Members of the Second Patrol Division organize and host the Norfolk Citizen’s Police Academy. In 2012, there were 2 sessions. This training gives citizens a unique introduction to law enforcement and allows them the ability to learn about the many facets of police work. Much of the time is spent in the classroom learning about topics such as narcotics and gangs. Some time is spent on field trips with “behind the scenes access” to areas like the Norfolk City Jail. Graduates of the Citizen’s Police Academy are then able to join the Citizen’s Police Academy Alumni Association of Norfolk (CPAAAN), which is an invaluable support organization for our department.

Animal Protection Unit:
The Animal Protection Unit (APU) is comprised of seven Humane Officers and one supervisor. The unit reports to the commanding officer of the Second Patrol Division. The goal of the Animal Protection Unit is to ensure public safety through enforcement of animal related laws within the City of Norfolk. The responsibilities of the unit include stray animal apprehension, license and rabies vaccination enforcement, pet shop inspections, injured wildlife, animal cruelty, and dog fighting investigations. During 2012, APU responded to 10,901 calls for service. A total of 3,041 animals were impounded in 2012. In addition, Humane officers also present information to community groups to provide an overview of the unit’s responsibilities while also educating residents of the requirements for animal care under the city and state codes they are charged with enforcing.
The Third Patrol Division covers most of the west side of Norfolk. In July 2012, the Third Patrol Division expanded its boundaries to encompass the area immediately surrounding our building, including the Partra neighborhood, the Central Business Park and Wal-Mart. The Division is comprised of one captain, three lieutenants, 16 sergeants, 111 officers and 2 civilians.

On November 12, 2012, the Third Patrol Division began a pilot program to improve service through reorganizing our structure and staffing. Three sectors were reduced to two and officers transitioned from 8.5 hour shifts to 12 hour shifts. This change allowed for reallocation of officers to bicycle patrol and community resource officer positions without increasing overall staffing. It also allowed for an additional community resource sergeant and a school resource sergeant. The third sector lieutenant was reassigned as the Executive Officer in charge of school resource officers, bicycle patrol and administrative functions. On Wednesday, October 27, 2012, the community was invited to the Third Patrol Division for a preview of the plan prior to implementation.

In 2012, the Third Patrol Division engaged in community policing and outreach in a variety of ways: we continued to work closely with our civic leagues; Norfolk’s annual National Night Out was hosted by the Fairmont Park Neighborhood on August 7; officers participated in 5 neighborhood task forces; regularly attended business association meetings; conducted 4 youth academies; School resource officers and a sergeant partnered with the Homeland Security Division to assist Norfolk Public Schools with lockdown drills and assessments; participated in several career days in public and private elementary and middle schools; worked closely with the Navy to improve safety in military housing and work areas; maintained a close relationship and communication with the Old Dominion University Police Department to enhance safety for students and residents both on campus and in the neighborhoods surrounding the campus; participated in numerous community activities including organized runs, block parties, bicycle rodeos, community clean-ups, and student safety talks.
The Homeland Security Division of the Norfolk Police Department was formed in 2006 in an effort to maintain a state of readiness within the City of Norfolk to respond to and mitigate immediate threats, critical incidents, terrorism related situations and homeland security concerns. The initial components of the Homeland Security Division consisted of the Special Operations Team, Harbor Patrol Unit and the Bomb Squad. The Division has grown since its inception and now includes the Traffic Unit and the K-9 Unit. Homeland Security Division personnel for 2012 is comprised of 1 captain, the Special Operations Training Unit, including Bomb Squad – 1 lieutenant, 3 sergeants, Harbor Patrol Unit – 1 lieutenant, 2 sergeants, Traffic Unit - 1 lieutenant, 4 sergeants, 1 civilian, 1 operations officer, K-9 Unit - 1 lieutenant, 3 sergeants, 1 civilian, and a total of 65 officers.

Special Operations Team

The Special Operations Team (SOT) provides a rapid and ready response to emergency and critical incident situations requiring advanced weapons and tactical capabilities. The Special Operations Team is a full time tactical team capable of handling a myriad of tactical and homeland security missions which include: barricaded suspects, hostage rescue, high-risk search warrants, undercover security operations, WMD (Weapons of Mass Destruction) / CBRNE (Chemical, Biological, Radiological, Nuclear, & Explosive), maritime operations, dignitary protection, and major event security. Most of the members of the unit are certified DCJS (Department of Criminal Justice Services) instructors and assist the Training Academy with the training of police recruits.

Due to the many responsibilities of SOT, equipment and training is mission critical and members of SOT are constantly seeking ways to improve. In 2012, a total of seventeen (17) officers from SOT attended schools hosted by the Federal Bureau of Investigation.
Additionally, members of SOT attended the Gunny Hathcock Sniper School and four officers attended the CTS Chemical Munitions Course to become certified in deploying less lethal gas in a variety of ways. Two officers attended training in Nevada to become certified WMD/Radiation Awareness Instructors. Four officers attended an Armored Vehicle Tactical Driving Course for the BearCat, the SOT armored vehicle.

SOT has conducted numerous planning, surveillance, and warrant operations. With the advent of the Fugitive Squad and Gang Squad, SOT has lent its personnel, training, and experience to help apprehend dangerous fugitives wanted for homicides and robberies. Furthermore, SOT continues to support the Detective Division by executing high-risk search warrants and conducting pro-active robbery operations.

In an effort to maintain positive working relations with military and law enforcement communities in the Tidewater area, SOT has participated in multi-jurisdiction training events that have taken place at the local naval bases involving base police, military units and Norfolk Police personnel. A multi-jurisdictional training event took place at Harbor Park involving terrorists and mass casualties. The Norfolk Police Department worked with outside agencies as well as Norfolk Fire and PRS to successfully handle the scenario. During the course of a year members of SOT will work with members of the surrounding cities SWAT teams as well, swapping debriefs and ideas for training, getting to know one another and working together in the event of a large event occurring in which more than one city’s resources would be required.

With 2012 being an election year, Norfolk received visits by both the President of the United States and his opponent. SOT assisted the Secret Service in providing counter assault teams, surveillance teams and perimeter security during these visits.

SOT continues to participate in several community policing initiatives which included the Latino community soccer tournament, the Citizens Academy classes (CPAAAN), City Employee Day, and Civic league static displays, in-school static displays and partnerships with the Norfolk School System administrator and security in reference to active-threat responses. Members of SOT contributed to the Special Olympics Torch Run Fundraiser by providing not only monetary support, but physically participating in the race as well.
HOMELAND SECURITY DIVISION (Continued)

Bomb Squad

During the 2012 calendar year the Norfolk Bomb Squad responded to 24 calls for service involving suspicious packages / investigations, explosives recovery and / or explosive devices. The Bomb Squad also responded to four calls for service in support of the Norfolk Special Operations Team/Hostage Negotiation Team.

The Norfolk Bomb Squad provided resources for special events such as Harbor Fest/OP Sail 2012, Afr’Am Fest, and the Grand Illumination Parade, in addition to ten dignitary protective details/security sweeps and nine Transportation Security Administration VIPR operations. The Bomb Squad responded to the City of Portsmouth to assist The Bureau of Alcohol, Tobacco, Firearms, and Explosives (BATFE) on an arson/homicide investigation. The Norfolk Bomb Squad participated in 29 community service demonstrations and training evolutions for the Norfolk Police Department, various outside agencies, youth groups, schools, citizen’s academies, and Norfolk Police Department sponsored events. Members of the Bomb Squad assisted in the annual Polar Plunge along with the Norfolk Harbor Patrol as safety divers in the City of Virginia Beach.

Additionally the squad has continued to build an integrated response capability along with the Harbor Patrol to prepare for and respond to water borne explosive related incidents. Towards this end, two additional members of the Bomb Squad have become open water dive certified and will progress to Advanced Open Water during 2013. This initiative has progressed with Officer Jon Kim becoming an integral instructor in the Underwater Post Blast Course in Savannah, GA. These efforts allow the unit to continue working towards meeting its goal of forming a Regional Underwater Hazardous Devices Response Team under the FBI’s new Bomb Tech/Diver initiative. While this program has been put on temporary hold due to sequestration, the Norfolk Bomb Squad did receive an underwater rigging kit as part of the FBI’s commitment to equip and support certain units in their efforts to bring this program on line.

Integrated training with the Special Operations Team remains a priority and training evolutions have involved robotic operations and Light Rail suspicious package & assault training.

The Bomb Squad spent 1075 man hours for unit level, regional, State and Federal level training during the year. This training covered several areas such as improvised explosives, advanced explosive disposal, hazardous materials, Rail and Surface Highway HazMat Incident Response, Large Vehicle Post Blast Investigations, Critical Incident Response, and several evolutions in dive operations.
HOMELAND SECURITY DIVISION (Continued)

Harbor Patrol Unit

The Harbor Patrol Unit works closely with the United States Coast Guard to provide security for tankers, cruise lines and military ships that navigate through Norfolk waterways. In the past year, Harbor Patrol has provided both moving and stationary security zones for 12 High Passenger Cruise Ships, 13 military vessels, and one highly combustible liquid petroleum gas tanker ship. The unit also assisted the US Coast Guard with Operations Logan’s Charge and Dry Water. These two operations helped promote boater safety awareness and BUI prevention.

The Police Dive Team is an integral part of the Harbor Patrol Unit. The dive team is trained in procedures for search and recovery of both drowning victims and evidence. The dive team responded to 13 dive callouts including three to assist local and nearby state agencies with drowning victims and evidence recovery.

The Harbor Patrol Unit has participated in the following static displays:

Community Outreach Day at Norview Recreation Center
Police Athletic League
Coleman Place Elementary
Accreditation Static Display at Third Precinct
April Pool’s Day at Huntersville Pool
Police Picnic
Career Day – Suburban Elementary
Boy Scout Troop 116
Public Safety week at Cedar Road Christian Academy
Cultural Explosion Dive Display
Cubs Scouts Demo at Third Precinct
Community Display at Broad Creek Recreation Center

As in all of the events that Harbor Patrol participates in, the citizens leave with a better understanding of the latest type of equipment and training the Harbor Patrol and Dive Team members are receiving as well as plenty of water safety tips.
HOMELAND SECURITY DIVISION (Continued)

Traffic Unit

The Traffic Unit augments the Patrol Divisions by specializing in various aspects of traffic management. The Unit consists of the motorcycle squad, motor carrier team, fatality team, the taxi/limosine squad, wrecker committee, traffic analyst and the school crossing guards. Members of this unit routinely patrol in unmarked police vehicles and utilize speed detection equipment such as radar, speed trailers and Lidar (Laser speed detection) to detect and apprehend violators of the local and state ordinances.

The Traffic Unit facilitates safe movement of traffic, conducts accident investigations to include auto fatalities, provides escort functions, performs school crossing duties and specializes in event traffic management. Additionally, the specially trained officers within the Traffic Unit coordinate training for DUI detection, breathalyzer certification, speed enforcement certification, and the Tidewater regional motorcycle certification program for the police department.

During 2012, the Traffic Unit assisted in the handling of over 32 special events including the Azalea Festival, Harborfest, the Grand Illumination Parade, and the Freedom Half Marathon. In addition, the Traffic Unit handled various traffic control details at city sponsored venues such as Harbor Park, Scope, Chrysler Hall, and the Attucks Theatre. The Traffic Unit responded to and handled numerous complaints throughout the city regarding traffic related issues. The speed trailer was deployed 45 times and collected traffic speed data for more than 1,240 hours relating to speed related complaints. The traffic unit had 5,572 hours on special details to include special events, enforcement details, and dignitary escorts.

The Traffic Unit conducted 14 DUI Saturation patrols and nine Safety Check Points, stopping 3,017 vehicles resulting in 12 DUI/DUID arrests, 1,560 traffic summons, and 33 arrests for other crimes and numerous speeding enforcement initiatives. Traffic officers issued 18,729 summonses. Traffic Officers arrested 37 individuals for DUI and arrested 105 individuals for other offenses. Additionally, the Traffic Unit is responsible for and conducted inspections on all public convenience vehicles twice in 2012.

The Fatality Team investigated 12 fatal accidents within the City in 2012. Traffic officers also handled in 756 funeral escorts and various dignitary escorts.

There are 93 authorized school crossing guards assigned to the Traffic Unit who serve to maintain safe passage to and from Norfolk’s public schools.
HOMELAND SECURITY DIVISION (Continued)

K-9 Unit

It is the goal of the K-9 Unit to provide high quality police services in support of crime reduction efforts throughout the City of Norfolk. K-9 officers are deployed in areas where crime trends spike for added visibility, deterrence and response. The K-9 Unit continues to maintain a high degree of training for both the Norfolk Police Department and outside agencies. In 2012, the K-9 Unit trained four (4) officers from other jurisdictions.

K-9 handlers and their dogs performed four hundred and sixty eight (468) building checks in 2012. They participated in sixty six (66) demonstrations for various civic groups. These demonstrations highlight the capability of both the dogs and their handlers and are always popular among the citizens.

Each year members of the K-9 Unit participate in the Iron Dog Competition. This event tests the both the dog and the handler in a variety of police related tasks. The K-9 Unit is proud of the accomplishments of the following members:

1st Place Team
- Officer Jake Clark and BASCO
- Officer Scott Matyjasik and ZEKE
- Officer John Torres and RENZO

2nd Place Team
- Officer Joey Agustin and KODI
- Officer Ryan McNiff and KRIJGER
- Officer Jayden Sivils and AXIL

3rd Place Men’s Open
- Officer John Torres and RENZO

1st Place Heavyweight
- Officer Scott Matyjasik and ZEKE
Community outreach is an important function of the Crime Prevention Section. Members of the Crime Prevention Section have forged partnerships with many community groups and organizations as well as with individual citizens. The Crime Prevention Section is comprised of one sergeant, four officers and one civilian. The section disseminates crime prevention information through a variety of networks in an effort to educate citizens about keeping their property and themselves safe. The Crime Prevention Section utilized Business Watch and Neighborhood Watch networks, and took advantage of social media by posting crime alerts and crime prevention information on the Norfolk Police Facebook page. In addition, by attending various meetings and through leafleting in neighborhoods, staff distributed more than 2,000 crime prevention handouts in 2012. Some were designed with residential living as the focus; others targeted the safety concerns of business owners.

The Crime Prevention Section promotes Neighborhood Watch as one of the most effective and least costly ways to prevent crime. The U.S. Justice Department reports, “On average there was a 16% decrease in crime in Neighborhood Watch communities.” As such, members were proactive in contacting civic leagues and other members of the community to encourage the establishment of Neighborhood Watch in their neighborhoods. These efforts resulted in nine new Neighborhood Watch groups in 2012.

The Business Watch program, which mirrors the Neighborhood Watch program, is also administered by the Crime Prevention Section. An effective crime prevention tool, the officers worked to increase program participation, resulting in an increase of 498 businesses in 2012, from 281 businesses in 2011. Since the size of the program nearly doubled, an officer was added to the program to ensure continued success.

In 2012 the police department had oversight of both the National Night Out (citywide) observance and the city’s annual Crime Prevention Awards ceremony. The planning of these major events was coordinated by the Community Outreach Coordinator with the support of the Crime Prevention Section. An estimated 400 persons attended the National Night Out observance held in the Fairmount Park community and 265 attended the Crime Prevention Awards ceremony.

In 2012 the Crime Prevention Section had many successes, not only because of the partnerships with the community but also as a result of communication and teamwork from within the department. COMPSTAT is an integral part of the department that influences some of this success. The communication and interaction among the different divisions during COMPSTAT provide a guideline for Crime Prevention personnel as we address issues and concerns of the community and fulfill our mission of keeping citizens informed and prepared.
The Detective Division investigates reported felony and serious misdemeanor offenses (excluding narcotic and vice related crimes) occurring within the jurisdiction of Norfolk. It is the responsibility of the division to identify, arrest, and present offenders to the judicial system. This is accomplished through cooperative efforts and partnerships with officers and investigators from other divisions, personnel from other city departments, other local, state and federal agencies, and the citizens of Norfolk.

The division consists of 115 sworn personnel and seven civilian staff who are divided into four Investigative units; violent crimes, property crimes, special crimes, and the investigative support unit. Together, these units investigated 12,429 reported offenses in 2012.

**Violent Crimes Unit**

The **Homicide Section** is responsible for investigating all homicides, unattended deaths, accidental deaths, non-sexual abductions, assault, malicious wounding, shootings into occupied vehicles or dwellings, deaths of individuals in custody, and shootings involving police officers if injury or death is involved.

The **Cold Case Homicide Section** was formed in March 2012. It is staffed with a Sergeant and four investigators. Personnel assigned to the Cold Case Section are responsible for investigating Homicides where all leads have been exhausted or gone "cold". Since its inception, there have been multiple arrests made as a result of the unit’s efforts.

The **Robbery Section** is responsible for investigating robberies and jail escapes. Because of the recidivist nature of this offense, significant investigative effort is allocated documenting patterns of behavior, scientific evidence, and interviewing victims and witnesses.

The **Fugitive Section** is responsible for the extradition of those arrested outside of Norfolk’s jurisdiction and work daily with all division personnel to identify, locate and arrest persons suspected of crimes in Norfolk. The section was responsible for arresting 137 wanted persons in Norfolk and completing 81 extradition trips 2012.

The **Gang Suppression Unit** (GSU) is charged with investigating crimes involving criminal street gang members. The types of crimes investigated by the unit vary from responding to citizen concerns about gang activity on corners to assisting federal authorities with investigations of major narcotics operations, aggravated assaults and homicides that are gang related. The goal of the GSU is to aggressively suppress criminal street gangs through lawful confrontation, enforcement, arrest, prosecution, intelligence-gathering and partnerships. Using gang awareness training, GSU works openly and cooperatively with other units, divisions and agencies to suppress criminal gang activities. GSU has played a leading role in educating the entire community about gang activity within the City by providing timely and meaningful information to multiple stakeholders.
DETECTIVE DIVISION (Continued)

Property Crimes Unit

The Auto Section investigates stolen auto and hit & run offenses. To address vehicle thefts most effectively, the section has partnered with The National Insurance Crime Bureau to curtail thefts. Through this partnership the section has been able to initiate efforts which will add a new vehicle into its bait vehicle program.

The Burglary Section handles burglaries reported in the city of Norfolk as well as pawn shop enforcement. Regular reporting of pawned items to the Police Department is mandated by ordinance and monitored by investigators who routinely visit the businesses to ensure compliance.

The General Assignment Section is the group in the division with 24 hour investigative responsibility. Personnel newly assigned to the division work in this section for three months of training to learn the basics of investigations and the details of administrative and case related paperwork. While primarily responsible for handling all larcenies occurring in the city, the section regularly handles additional reported crimes when other sections are unavailable.

Special Crimes Unit

The Sexual Assault/Family Violence Section is responsible for the investigation of sexual assaults, indecent exposure, child pornography, stalking, domestic assault, child abuse, and lost children under the age of nine. The range of investigative responsibilities requires significant expertise in the skill of interviewing traumatized adult and juvenile victims.

Investigative Support Unit

The Economic Crimes Section handles all of the crimes generally considered "white-collar," as well as bigamy and lottery offenses.

The Crime Analysis Section supports the department’s operations and administration by collecting, analyzing, and disseminating information on crime pattern detection, crime/suspect correlation, and target profile analysis. The section provides crime statistics to numerous entities for presentation at various community meetings. They also provide the Detective Division and uniformed officers with crime pattern information to allow a concerted effort to address any trends that are identified within the city.

The Forensic Section personnel respond to and document crime scenes, conducting latent fingerprint examinations, and initiating computer analyses to solve a wide range of crimes. Once assigned to the forensic section, a long-term mix of technical schools and on-the-job training prepares the investigator for this technical police function.

The Commonwealth’s Attorney Section serves as the liaison between the police department and the Commonwealth’s Attorney's Office. Members of the section also provide investigative support to prosecutors.

The civilian staff handle all administrative matters, to include criminal statements, overtime tracking and payroll, daily assignment sheets, etc. Additionally, assigned stenographic reporters are subject to call back when the transcription of investigative statements is immediately necessary.
DETECTIVE DIVISION (Continued)

2012 Detective Division Accomplishments

- The Norfolk Police Forensics Unit serves not only the Police Department but the community. Several presentations were given to Youth Academies, church groups, university students and community groups on Forensic Science. Crime scene investigators conducted over 2,800 investigations and latent print examiners chemically processed evidence for fingerprints and DNA and compared over 1,700 requests in 2012. In addition to the science of forensics, the Division has a professional photographer who supports the department and community by documenting ceremonies and special events.

- The revised Junk Dealer codes referenced in the 2011 Annual Report have now been fully implemented and active enforcement has proven very successful. The number of copper related thefts spiked in 2010, remained high in 2011, but has reduced drastically in 2012 following full implementation.

- The Gang Suppression Unit provided 39 gang and bullying presentations to the public which were attended by 3,000 patrons.

- The Sexual Assault & Family Violence Unit (SAFV) spearheaded the department wide implementation of the Maryland Model Lethality Assessment Tool for intimate partner domestic violence situations. The purpose of the Lethality Assessment is to reduce the number of intimate partner domestic violence related serious injuries and homicides. The Maryland Model Lethality Assessment Tool has been proven to reduce these types of outcomes by a third. The SAFV unit was responsible for the training of all Norfolk Police Officers in the application of this assessment tool at the scenes of domestic violence situations. The Norfolk Police Department was the first law enforcement agency in the Commonwealth of Virginia to adopt this life saving instrument. In October 2012, the SAFV unit was recognized by the Office of the Attorney General for the Commonwealth of Virginia for a Community Coordinated Response to Against Domestic Violence. In December 2012, the SAFV unit along with its community partners received an award from the Office of the Attorney General for instituting promising or innovative practices in responding to domestic violence in the community. This award is an honor shared by the Office of the Commonwealth’s Attorney and the YWCA Women in Crisis Program.

- The Crime Analysis Section continues to partner with the department’s Technology Support Unit and the City’s Department of Information Technology to improve and support programs designed to make crime stats more readily available for use by police department personnel and the citizens of Norfolk. Key updates have been added to The Omega Group's CrimeView Community ensuring that citizens are able to access the timeliest and most relevant crime statistics possible. The Crime Analysis Section and the Department of Information Technology also contracted with The Omega Group to implement the department's connection with CrimeMapping.com providing an additional outlet for crime statistics available to any interested person with access to the World Wide Web. In support of the COMPSTAT process, members of the Crime Analysis Section provided training on the use of The Omega Group's Crime View Dashboard to more than 400 sworn and civilian personnel. CrimeView Dashboard provides 24/7 access to up-to-date, near real time geo-spatial crime incident intelligence.
VICE AND NARCOTICS DIVISION  
3661 E. Virginia Beach Boulevard

Captain Jerold G. Beer  
Commanding Officer

The Vice and Narcotics Division investigates drug, prostitution, and gambling related offenses occurring within the City of Norfolk. The Division also coordinates with related federal agencies throughout the region. Personnel in the division are assigned to sections tasked with specific investigative responsibilities. It is commanded by a Captain who reports to the Assistant Chief of the Investigative Services Bureau. Two distinct investigative units comprise the Division - the Vice Unit and the Narcotics Unit. The Division’s authorized compliment is 63 sworn officers and two civilians.

Vice Unit

The Vice Section is comprised of investigators who conduct enforcement operations designed to target illicit prostitution and gambling activities. Vice investigators work to reduce prostitution activities through undercover operations which target both the prostitute and the “john.” With the ever increasing popularity of cell phones and the internet; much of this activity has moved on-line. Tactics and investigations of the section have evolved to address this new wave of prostitution.

Narcotics Unit

The Narcotics Section is comprised of two platoons that are responsible for the identification, suppression, and control of illegal narcotic activities. The platoons conduct short term and mid-level investigations using surveillance, undercover, and buy-bust operations to address street level dealers, suppliers, and buyers. The unit utilizes information received from concerned citizens and informants.

The Long Term Section is responsible for conducting narcotics investigations targeting higher level suppliers responsible for providing the illegal narcotics to street level dealers. The operations of this section consist of covert surveillance, intelligence gathering, use of informants and search warrants. Personnel conduct major long-term historical investigations into individuals and organizations involved in these activities in conjunction with federal agencies for prosecution in the federal judicial system.

The Interdiction Section is responsible for stemming the flow of illicit narcotics into the city through the interdiction of couriers at local bus stations, highways, air and sea port terminals, package delivery services, storage complexes, motels, and hotels through the use of trained narcotic detection dog teams. These dogs are certified as reliable to detect the odors of cocaine, heroin, methamphetamine, ecstasy, marijuana and their derivatives.
The Special Investigations Section (SIS) is responsible for numerous tasks that contribute to the mission of the Vice and Narcotics Division. One investigator is assigned Prescription Drug Diversion responsibilities. Two investigators are assigned as Task Force Officers (TFO) to two Federal entities: The Drug Enforcement Administration (DEA) and The Bureau of Alcohol, Tobacco Firearms and Explosives (BATFE). These investigators act as actual deputized agents for the respective agencies, and bring cases from the City of Norfolk to be considered for adoption in the Federal System. This has been a long standing and very successful program. SIS is also responsible for ensuring that all command administrative updates and tasks are completed as scheduled, to include the evidence procedures.

The Technical Operations Section is responsible for maintaining all of the Division’s electronic surveillance equipment. Additionally, the investigators assigned to this section are responsible for assisting the electronic monitoring of undercover officers and assisting other members of the Division in conducting electronic surveillance.

The Vice and Narcotics Division developed the following initiatives and reported the following accomplishments in 2012:

- Implemented an intelligence focused initiative to concentrate on areas identified as problems through "COMPSTAT", provided narcotic related investigative support to patrol personnel and followed up on all citizen related drug complaints.

- Added personnel to the drug diversion team which allowed for proactive enforcement of prescription drug fraud cases.

- Recovered approximately 3.1 million dollars of illegal narcotics from or enroute to the streets of Norfolk as well as over $500,000 in currency generated from the narcotic trade.

- Arrested 785 individuals for narcotics and prostitution related offenses.
The Training Division provides flexible, comprehensive training for recruit and incumbent officers to meet the dynamic needs of the Norfolk Police Department. This begins with the recruitment of a diverse group of qualified candidates, providing state certified basic law enforcement certification, and the on-going professional development of our personnel. The Division is generally divided into three distinct sections: training, firearms range, and recruitment. The Division is comprised of the following personnel: one Captain, three sergeants, seven officers, two part-time officers, one operations officer, and two civilians.

Training Section
During 2012 the 89th, 90th, and 91st sessions of the Norfolk Police Academy graduated a total of 67 new officers. The 92nd session started prior to the end of 2012 with 34 recruits. In an effort to provide relevant training at a lower cost, the Training Section has focused on hosting a number of courses at departmental facilities. This approach eliminates many non-training expenses while providing an opportunity for training an increasing number of personnel. This initiative also fosters networking opportunities and inter-agency cooperation with other law enforcement agencies.

New courses offered at the Police Training Center included a polygraph examiner training course. The hosting of this course enabled the Department to train multiple personnel at a significantly reduced cost. In 2012 the Training Center hosted over 20 training courses attended by 138 personnel from multiple agencies.

Firearms Range
A new Computer Based Training (CBT) was implemented in 2012 for officers and recruits to reflect on pertinent firearms aspects of safety and handling. Because personnel will have access to the program 24 hours a day, all of the information will be available regardless of any time of day restraints normally associated with shift work.

Also, in 2012 the weapons transition program from the 9mm caliber duty side arms to .45 caliber was initiated. The transition was the result of an exhaustive research study which revealed better accuracy levels and confidence for officers in the field while minimizing the liability and budget impact to the department. The program’s projected completion is scheduled for early FY15.

Recruiting Section
The goal of the Recruitment Section is to recruit a diverse group of qualified applicants to serve as sworn officers for the City of Norfolk. This is accomplished in part by Norfolk Police Department representation at job fairs, community events, sporting events, relationships with local universities and advertising through the print media and online. An emphasis is continually placed on the recruitment of military veterans.

Applicants must be at least 20 years and six months old, possess a high school diploma or GED, and have a valid driver’s license in order to apply. The hiring process begins with a written examination followed by a physical ability test. Successful applicants will then be subjected to a comprehensive background investigation followed by an oral review board. The Recruiting Section works closely with the City of Norfolk Human Resources Department. In 2012 approximately 572 applicants were processed resulting in the hiring of 107 police recruits.
89th Session
Norfolk Police Academy
March 01, 2012

90th Session
Norfolk Police Academy
July 19, 2012
The Office of Fiscal Management (OFM) is responsible for managing the police department’s budget, analyzing and rectifying payroll issues, overseeing the full spectrum of grant related activities, and coordinating financial functions. During FY13, OFM administered a $65,619,393 operating budget, of which approximately 93% went to personnel services.

The OFM monitored the activities, expenditures, and financial reporting for numerous grant applications. The department received more than $431,502 in grant awards during FY13 for selective enforcement initiatives, enhancing community policing efforts, port security and equipment.
STRATEGIC MANAGEMENT/PERSOENNEL DIVISION
100 Brooke Avenue

Captain Wallace R. Driskell
Commanding Officer

The Strategic Management/Personnel Division maintains oversight of the department’s directive system and is the holder of record for all official documents such as General Orders, directives, and memoranda of agreement with other municipalities and government agencies. The division is also the disseminator of memoranda and other departmental information. The division is comprised of one captain, one lieutenant, one sergeant, one officer, one operations officer and one civilian. Division staff review and revise departmental directives and procedures to ensure currency, relevancy and efficiency of operations. The creation and revision of General Orders is a complex process requiring extensive research by staff, input from departmental personnel, oversight by the City Attorney, and approval by the City Manager. The format for Standard Operating Procedures (SOP) manuals for all divisions was revised in 2012, with staff members assisting various sections within the department in rewriting their SOPs. The division is also responsible for all aspects of personnel records management for the department. Personnel and medical files are maintained on all employees.

The Department’s accreditation process has continued, with the division participating in on-site assessments with VLEPSC throughout 2012. A final review was conducted in September, leading to a successful re-accreditation of the department through 2016. Strategic Management/Personnel also began preparing for national accreditation through CALEA by reviewing the national standards manual and comparing those standards to VLEPSC. All departmental directives and SOPs updated and revised during 2012 were checked for compliance with CALEA standards. Where possible, the CALEA standards were implemented into the revised General Orders and SOPs.
At the beginning of 2012, the Central Records Division was divided into nine separate areas of responsibility: the Public Service Counter, Word Process Center, False Alarm and Funeral Escort Section, Identification Section, the Central Desk, the Warrant Office, the Booking Unit, Property & Evidence, and the Technology Support Unit. However, 2012 saw several changes to the structure of the Central Records Division. The Norfolk Sherriff’s Office took over the Booking Unit responsibilities at the Norfolk City Jail. That change enabled police personnel to be reallocated throughout the department to assist with staffing. The Central Desk of the Police Operations Center was remodeled during 2012 as well. The reconfiguration opened up the office creating more work space and allowing the combining of the Warrant Office and Central Desk. By combining the two units, the Central Records Division has become more efficient, and better able to serve the public and the Department, as they enter and clear Warrants and Protection Orders, monitor the investigative detention cells via CCTV, answer phones, take reports, and direct the citizens that come to the Police Operations Center for assistance. The Central Records Division is comprised of the following personnel: 1 captain, 2 lieutenants, 9 sergeants, 41 officers, 13 operations officers, 15 support technicians, 3 identification technicians, 1 command secretary, and 3 programmer analysts.

The Property and Evidence Unit is responsible for receiving, documenting, storing, and properly disposing of all property and evidence acquired by the Norfolk Police Department. Unit personnel maintain and protect the chain of evidence of all items in their custody, and make the items available to officers when needed for court, investigation, and laboratory testing. 2012 was the first complete year in which a barcode based electronic vouchering system was utilized to improve the tracking and inventory of vouchers. In 2012, the Property and Evidence Unit took in about 19,000 new items, while it disposed of or returned almost 10,000 items.

The Technology Support Unit assisted in upgrading our radios to a Federally mandated Digital Radio System in 2012. All issued radios were updated prior to the switch to the digital system going into effect. When the City of Norfolk went live with the Digital System, no problems were reported. The principle Records Management System that the Norfolk Police Department uses is called I-Leads. I-Leads shows 26,231 adult arrests and 2,287 juvenile arrests for 2012.
The Crime Analysis Unit of the Detective Division collects and analyzes data to disseminate to various units within the Department, to help protect citizens in the City of Norfolk. CAU organizes the most current information on crime patterns, trends and possible suspects. Support information is also provided to civic leagues for crime prevention measures. Twice a month CAU is tasked with preparing a detailed COMPSTAT presentation which offers a summary of crime trends.

The graphs over the next few pages gives a snapshot view of crime in the City of Norfolk over a 5 year period.
The Norfolk Police Museum was established in 1919 and is the oldest museum in Norfolk. The primary mission of the Museum is to preserve the ongoing history of the Norfolk Police Department, and to share that history with the Norfolk Police family, the citizens of Norfolk, and visitors to the Mermaid City.

On display in the Norfolk Police Museum are extensive exhibits of early photographs, uniforms, badges, patches, firearms, handcuffs, and other equipment used by the Norfolk Police Department since its inception in 1797. The museum also maintains a memorial to the Department’s fallen officers. In addition to the exhibits, the Museum maintains a large research and study collection of photographs and artifacts related to the department. Museum volunteers respond to many information requests from within the Department and from the general public concerning historical artifacts, documents, photographs, and former department personnel.

2012 was the third year of operation in the current building, which is shared with the Norfolk Fire-Rescue Museum. The two separate museums, collectively known as the Norfolk Police and Fire Museums, have been well received with over 3000 visitors in 2012.

The Norfolk Police and Fire Museums, located at 401 E. Freemason Street, are open for visitors five days a week, 10:00 AM – 4:00 PM Wednesday through Saturday and 12:00 Noon to 4:00 PM on Sunday. For information, call 757-441-1526. Exhibits are suitable for all ages with something for everyone. Admission is free.
THE NORFOLK POLICE HONOR ROLL

IN THE LINE OF DUTY 1904 - 2006

In memory of the 38 Norfolk Police Officers who made the ultimate sacrifice in the performance of duty

John McNerney (1862-1904)  September 22, 1904
Rufus A. Hobbs (1866-1909)  July 23, 1909
Stonewall J. Taylor (1863-1917)  November 13, 1917
Ashville T. Williamson (1890-1918)  October 31, 1918
Harvey J. Babb (1892-1919)  October 21, 1919
Harry J. Charlton (1895-1920)  August 24, 1920
William L. Sherrod (1890-1920)  September 9, 1920
Edward J. Vellines (1895-1924)  November 5, 1924
Daniel A. Weisbrod (1896-1928)  December 6, 1928
Joseph E. Johnson (1905-1930)  August 11, 1930
Allen E. Lindsay (1902-1934)  August 21, 1934
Benjamin H. Butts (1887-1935)  January 1, 1935
Jefferson R. Holland (1917-1937)  August 17, 1937
John F. Harmann (1902-1938)  March 29, 1938
Arthur H. Barrett (1889-1938)  April 9, 1938
Michael Aloisio (1911-1939)  May 23, 1939
Frank A. Davis (1894-1943)  July 13, 1943
Robert F. Dunn (1906-1943)  July 13, 1943
John F. Woods (1901-1946)  October 4, 1946
George W. Perkins (1912-1946)  December 12, 1946
Daniel E. Hobbs (1900-1952)  April 27, 1952
Louis E. Spry (1933-1958)  July 26, 1958
Robert C. Hill (1923-1959)  December 9, 1959
Benjamin E. Myrick (1916-1960)  February 13, 1960
Robert C. Wash (1911-1961)  May 16, 1961
Lewis W. Hurst (1950-1972)  May 24, 1972
Stanley C. Reaves (1972-2005)  October 28, 2005
Norfolk Police Department
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Norfolk, Virginia 23510

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