NORFOLK POLICE ANNUAL REPORT

We Are Caring!

We Are Mentors!

We Are Empowering!

2016

We Are United!

We Are ONE!
Although our nation has seen a shift in the changing challenges police must confront in the 21st century, our fundamental responsibilities as a police department have not changed. The men and women of the Norfolk Police Department are keenly aware of the critical importance of continuing to build trust within our community relationships and creating lasting partnerships with those we are entrusted to serve. Not only are we protectors of the law, but we are society’s guardians. With this responsibility comes transparency and being open and direct in our communications, both among our stakeholders and amongst ourselves.

As such, I am proud to present the 2016 Annual Report, which details both public safety and crime prevention efforts, as well as the individual achievements and community outreach successes of our Norfolk officers.

As the city continues to grow, we look forward to solving the challenges increased population and service requirements pose. We will continue to work collaboratively with our community members, and push the rising success of our community outreach efforts and crime prevention to broader levels. It is my honor to serve this community as the Chief of Police alongside the outstanding men and women of the Norfolk Police Department.

In your service,

Larry D. Boone – Chief of Police
EXECUTIVE STAFF

Deputy Chief of Police
Joseph N. Clark

Assistant Chief of Police
Administrative Services
Frances E. Emerson

Assistant Chief of Police
Field Operations
Daryl N. Howard

Assistant Chief of Police
Investigative Services
Michael C. Maslow
The men and women of the Norfolk Police Department have proudly been serving and protecting the citizens of Norfolk, Virginia since 1797. The Department is led by Chief Larry D. Boone, who has served the organization since 1989. The Department has an authorized staff of 775 sworn personnel and 128 non-sworn personnel. Spread across three patrol divisions throughout the city, patrol officers responded on average to 790 calls for service each day in 2016.

The Norfolk Police Department is a progressive, professional law enforcement agency. The Department continually strives for excellence and has been accredited by the Commission on Accreditation for Law Enforcement Agencies, which is a nationally known and highly respected citation. The organization possesses a strong set of values that direct how work is to be accomplished and all members of the Department strive to conduct all official business in a manner consistent with them.

The Department’s foundation is built on a community policing philosophy and a strong emphasis is placed on building partnerships within the community and its neighborhoods to improve the quality of life in our city by working together to prevent crime, disorder and fear. While the Department’s enforcement actions are guided by the intelligence-led policing theory, it incorporates multiple policing strategies in its crime suppression and prevention efforts.

MEET OUR TEAM
OUR MISSION

We, the men and women of the Norfolk Police Department, shall provide protection and police service responsive to the needs of the people of Norfolk.

OUR VISION

Our vision is to provide a safe environment for communities, businesses, and visitors to the City of Norfolk.

OUR VALUES

We, the men and women of the Norfolk Police Department, value:

- Service
- Honor
- Integrity
- Equality
- Leadership
- Diversity

S.H.I.E.L.D.
The Field Operations Bureau (FOB) is the most visible within the Norfolk Police Department and provides police services 24 hours a day as well as specialized response. The FOB encompasses the Animal Protection Unit, Homeland Security Division, and the Patrol Divisions.

The Homeland Security Unit, comprised of the Bomb Squad, Harbor Patrol Unit, Hostage/Crisis Negotiation Team, K-9 Unit, Special Operations Team and the Traffic Unit, serves the department and citizens by maintaining a state of preparedness for emergency response to critical incident, terrorism, and other security threats.
FIRST PATROL DIVISION

The First Patrol Division has an authorized strength of one captain, four lieutenants, 15 sergeants, five corporals, 128 sworn officers, two operations officers, and one civilian staff member who work in close partnership with community residents, various organizations and businesses in order to better address community concerns. By developing and maintaining close working relationships with community members based on trust and mutual respect, officers were better positioned to respond quickly to community concerns and issues.

SECOND PATROL DIVISION

The Second Patrol Division has an authorized strength of one captain, three lieutenants, 12 sergeants, six corporals, 104 sworn officers, and 2 civilian employees. In fulfilling the Department’s mission to provide police services to meet the needs of the community and the people of Norfolk, Second Patrol Division personnel continually strive to identify problems and community concerns, and then allocate resources to prevent, reduce, or resolve issues.

THIRD PATROL DIVISION

The Third Patrol Division provides police services to the diverse neighborhoods that make up the west side of the City of Norfolk. The Division is staffed by 1 captain, 3 lieutenants, 11 sergeants, 6 corporals, 106 officers, 2 operations officers and 1 civilian. The Third Patrol Division embraces the philosophy of teamwork both within our division and through our partnerships with other divisions of the Norfolk Police Department, other law enforcement and government agencies, the private sector, and various community organizations. The Third Patrol Division accomplishes this teamwork through the use of various police resources including patrol officers, community resource officers, school resource officers, and bicycle patrol officers.
The Harbor Patrol Unit works closely with the United States Coast Guard (USCG) and Local Law Enforcement Marine Units to provide support for maritime infrastructures which include the establishment of security zones for tankers, cruise lines and military ships that navigate through the Port of Hampton Roads. In 2016, Harbor Patrol conducted over 4,770 infrastructure checks, and 27 escorts and security zones for vessels and fireworks shows. Additionally, the unit provided safety and support for the following:

- Vice Presidential Candidate Visit to Nauticus
- Virginia International Tattoo
- Fest-events Festivals
- Presidential Campaign Visit
- USN exercise in the Chesapeake Bay
- Oyster Reef Regatta

In February 2016, the Harbor Patrol Unit played an essential part in assisting the USCG, US Navy, NOAA, Marine Sonic, and other agencies in locating a missing buoy. The Thimble Shoals Shipping Channel was closed due to missing buoy #11. The buoy was snagged by a passing vessel and was dragged off station and eventually sunk. Due to the size of the buoy, the Coast Guard was required to close the channel until the buoy was located. The closure had an extreme impact on the Port of Virginia and Naval Operations. For every day the channel was closed, it cost the Port of Virginia millions of dollars. Our support was instrumental in allowing the USCG to open the channel. This greatly reduced the economic impact on the Port of Virginia and allowed the naval vessels to access the port for their homecoming events.
In 2016, the Dive Team participated in several dive operations that supported the investigative branches of the Norfolk Police Department, Portsmouth Police Department, Chesapeake Police Department and the Bertie County, North Carolina Sherriff’s Department. The Dive Team participated in six side scan sonar operations, and conducted 33 dive training operations.

The Harbor Patrol Unit participated in the annual Search and Rescue represented by the United States Coast Guard and the Virginia Port Authority in the City of Hampton, Virginia. The training included search and rescue patterns, self-recovery, rules of the road, side scan sonar operations, small boat handling, navigation, and towing operations during both day and night hours. These evolutions were conducted in differing weather conditions and lasted as long as 15 hours.

The Harbor Patrol Unit partnered with the Virginia Beach Police Department’s Marine Unit, Special Olympics Virginia, and other local law enforcement marine units to provide safety divers and swimmers for the Polar Plunge 2016 Winter Festival. Lastly, the unit participated in the following static displays for community outreach and engagement opportunities: Boy Scouts, Maritime Conference, Military Circle Mall, Granby Elementary School, Fellow Christian Church, Preparedness Day Fair, Police Picnic, Police Athletic League, National Night Out, Academy 99, Chick-Fil-A Kids Display, Norfolk Collegiate “Touch a Truck” and Lakewood Elementary Display.
During the 2016 calendar year the Norfolk Bomb Squad responded to 11 calls for service involving suspicious package investigations and explosives recoveries and investigated seven bomb threats. The Bomb Squad also assisted the Special Operations Team on 14 call-outs and search warrant executions.

The Norfolk Bomb Squad provided resources for 47 special events such as Harbor Fest, Grand Illumination Parade, dignitary protective details, explosives security sweeps, and Transportation Security Administration VIPR operations. The Norfolk Bomb Squad participated in 25 community service demonstrations and numerous training events with various outside agencies. Partnerships included youth groups, schools, citizen’s academies, and other Norfolk Police Department sponsored events. Members of the Bomb Squad assisted in the annual Polar Plunge along with the Norfolk Harbor Patrol as safety divers in the City of Virginia Beach.

Additionally, the squad has continued to build an integrated response capability along with the Harbor Patrol to prepare for and respond to water borne explosive related incidents. These efforts allow the unit to continue working towards meeting its goal of forming a Regional Underwater Hazardous Devices Response Team under the FBI’s new Bomb Tech/Diver initiative.

Integrated training with the Special Operations Team remains a priority and training evolutions have involved robotic operations and light rail suspicious package and assault training.
The Bomb Squad spent in excess of 385 hours involved in unit, regional, state and federal level training during the year. This training covered areas such as improvised explosives, advanced explosive disposal, hazardous materials, Rail and Surface Highway HazMat Incident Response, Large Vehicle Post Blast Investigations, Critical Incident Response, Response to Terrorist Bombings, FBI University Post Blast, BATFE Advanced Explosives Disposal, Maritime Operations for Bomb Techs, and several evolutions in dive operations.

The Bomb Squad continues to maintain positive working relations with local, state, federal and military law enforcement communities by participating in multi-jurisdictional training events at US Navy bases, Quantico, and various local facilities.
In 2016, the K-9 unit continued to be a leader in the state for the training and deployment of police work dogs. The K-9 unit held Basic K-9 Handler Schools that trained one dog team from the Accomack County Sheriff's Office, two from Suffolk Police Department and five NPD handler and dog teams. This extensive training allowed the unit to further prepare Officer A.C. Mahrenholz towards completing his Virginia Police Work Dog Association (VPWDA) trainer certification training hours and mentorship.

In addition to these basic K-9 Schools, Master Trainer Officer James Smith also completed annual VPWDA certifications for the following K-9 handler teams:

- 15 teams from Norfolk
- Three teams from Suffolk
- Four teams from Portsmouth
- One team from Accomack County
- Seven additional teams were trained during the annual week long VPWDA seminar

**Additional Training**

The K-9 Unit continued to expand its abilities by training two K-9 teams in Explosive Detection bringing the current total to three teams that are dual trained. One additional NFD team was certified in Explosive Detection. The Unit utilized six of our K-9 Officers and supervisors that are General Instructors, Firearms instructors and Defensive Driving instructors to assist the Training Division.
On January 10, 2016, K9 Krijger was killed in the line of duty. Krijger was posthumously awarded the Norfolk Police Cross, presented to an officer that is killed in the line of duty. His memory led to the involvement of Spike’s K9 Fund, which partnered with Anderson Cooper, to provide every Norfolk K9 a ballistic vest for use in the performance of their duties.

GONE, BUT NOT FORGOTTEN

K9 KRIJGER
The Special Operations Team (SOT) was formed in 1976 as the Emergency Response Team (ERT). In 1984, ERT moved to the K-9 Corp as a dual duty assignment until it was absorbed into the Vice and Narcotics Division in 1995 where the Unit name was changed to the SOT. The SOT remained in the Vice and Narcotics Division until 2006 when the Unit became the main component of the newly formed Homeland Security Division.

The SOT provides a rapid and ready response to emergency and critical incident situations beyond the weapons and training capabilities of uniformed police personnel. The Special Operations Team is a full time tactical team capable of handling a myriad of tactical and homeland security missions which include: barricaded suspects, hostage rescue, high-risk search warrants, undercover security operations, WMD/CBRNE (Chemical, Biological, Radiological, Nuclear, & Explosive), maritime operations, dignitary protection, and major event security. All members of SOT are mandated to be certified DCJS General and Firearm Instructors. SOT instructors assist the Training Division with the police recruits as well as sworn officers in subjects such as Patrol Rifle, Active Threat Response, Building Searching, Perimeter Operations, Defensive Tactics, Chemical Munitions, Emergency Vehicle Operations, and Special Operations Team basic two-week course. Additionally, SOT members attended training in terrorist tactics, Gunny Hathcock Sniper School, Human Trafficking, HCNT training, gang investigations, and defensive tactics to name a few.
In 2014, members of the Special Operations Team were tasked with working closely with the Norfolk Fire Department (NFD) to help establish policies, procedures, and a training curriculum regarding integrated NPD/NFD response to active threat incidents.

Members of the Team attended multiple meetings with NFD personnel for 14 months. During this time policies and procedures were written and re-written; lesson plans, training videos, and power point presentations were produced and amended. Subsequently, on August 31, 2016 joint NPD/NFD Active Threat Response (ATR) training designed to train every sworn NPD officer from the rank of lieutenant and below and every NFD member began. The training consisted of two four-hour training sessions, three days per week, for six weeks. The training received very positive comments from both fire and police personnel.

This unprecedented joint training and the introduction of the NPD/NFD Medical Task Force is a critical paradigm shift in the way the two entities will respond to mass casualty incidents in the future. In addition to this very labor intensive initiative, SOT also conducted ATR training for other city agencies and private entities on 22 separate occasions.
TRAFFIC UNIT

The Traffic Unit regulates vehicular and pedestrian traffic in an effort to create a safe environment on the streets and highways of the City of Norfolk. This is achieved by the enforcement of State and City traffic laws using direct and random patrol techniques and selective enforcement. Operational hours are adjusted to serve the community’s needs and to support the three patrol divisions. The Traffic Unit addresses high volume traffic congestion, accidents, Naval Base gates and port entries along with citizen concerns. These concerns are addressed and documented. Traffic supports all events throughout the City requiring traffic controls and special events. The Motor Carrier Team is responsible for trucking and towing operations in the City. Additionally, the Traffic Unit manages the Department of Motor Vehicle (DMV) grants for speed and alcohol related enforcement and checkpoints.

TOTAL TRAFFIC SUMMONS ISSUED

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<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>First Patrol</td>
<td>2,902</td>
</tr>
<tr>
<td>Second Patrol</td>
<td>4,939</td>
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<tr>
<td>Third Patrol</td>
<td>2,680</td>
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<tr>
<td>Traffic Unit</td>
<td>12,888</td>
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<tr>
<td><strong>NPD Totals</strong></td>
<td><strong>23,409</strong></td>
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</tbody>
</table>

The Traffic Unit accounted for nearly 55% of all traffic summons issued in 2016. The top three violations issued by Traffic officers were: speeding (4,862), state inspection related (2,004), and disregarding a highway sign (1,051).
### DUI ARREST PER PATROL DIVISION

<table>
<thead>
<tr>
<th>Patrol Division</th>
<th>2016</th>
<th>2015</th>
<th>% Change</th>
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<tr>
<td>First Patrol</td>
<td>89</td>
<td>982</td>
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<tr>
<td>Second Patrol</td>
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<tr>
<td>Third Patrol</td>
<td>101</td>
<td>1,100</td>
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<tr>
<td><strong>TOTALS</strong></td>
<td><strong>339</strong></td>
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### ACCIDENT/CRASH BREAK DOWN

<table>
<thead>
<tr>
<th>Patrol Division</th>
<th>2016</th>
<th>2015</th>
<th>% Change</th>
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<tbody>
<tr>
<td>First Patrol</td>
<td>917</td>
<td>982</td>
<td>-6.6%</td>
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<tr>
<td>Second Patrol</td>
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<tr>
<td>Third Patrol</td>
<td>1,108</td>
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<td>+.8%</td>
</tr>
<tr>
<td><strong>TOTALS</strong></td>
<td><strong>2,818</strong></td>
<td><strong>2,972</strong></td>
<td><strong>-5.2%</strong></td>
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</table>
TRAFFIC FATALITY TEAM

The Traffic Fatality Team handled 17 fatality investigations in 2016. Of this total number, 14 investigations were handled solely by the Traffic Unit. Three additional investigations required assistance from the Detective Division for possible criminal prosecution.

There were 14 male victims and three female victims of these fatal accidents.

- Auto vs. Scooter 2
- Auto vs. Pedestrian 6
- Auto vs. Motorcycle 1
- Motorcycle 1
- Multiple Auto 6
- Commercial Vehicle 1
- **TOTAL** 17

This total includes the following Detective Division Investigations assisted by the Traffic Unit:

- Hit and Run Pedestrian 2
- Police Vehicle 1

The Traffic Unit also handled six serious accidents where the person received significant injury but survived. A complete fatality investigation was completed in each of these events.
The Motor Carrier Safety Unit consists of two permanently assigned officers. The Motor Carrier Unit is charged with inspecting towing contractors within the City of Norfolk. In 2016, the Traffic Motor Carrier Unit conducted six tow company audits and served 98 violations.

During calendar year 2016, the Motor Carrier Unit completed the following training:

- One officer attended and successfully passed the 80-hour Federal Motor Carrier Safety Level 1 A & B School in June 2016
- One officer and one sergeant attended and successfully passed the Federal Motor Carrier Safety Hazardous Material’s Non-Bulk 40-hour class in July 2016

Below is a list of all motor carrier activity for 2016:

- Trucks Weighed  38
- Overweight citations  5
- Total monetary fines  $11,729
- Inspections performed  218
- Hazmat inspections  58
- Trucks taken out of service  57
- Drivers taken out of service  3
- Hampton Blvd motor carrier enforcement  13
The Red Light Camera officers reviewed 17,423 videos of possible violations in 2016. Of these possible violations, approximately 8,700 met the requirements for enforcement. The Red Light camera equipment is located at the following intersections:

- E. Brambleton Avenue and St. Paul’s Boulevard
- E. Little Creek Road and Chesapeake Boulevard

The department recruits retired Norfolk police officers to work in a part time capacity as official “Red Light Officers.” In addition to their red light camera responsibilities, they assist the Training Division/Recruiting with background checks for new hires.

FLOODING AND SNOW

The Traffic Unit works in conjunction with the Department of Public Works to identify areas of flooding during severe weather and high tide events. Additionally, the Traffic Unit is tasked with assisting other City departments with the Snow Removal Plan. This is accomplished by traffic officers clearing intersections during snow plowing and making contact with patrol divisions to ensure police facilities are maintained so that ingress/egress is achieved for patrolling efforts.
<table>
<thead>
<tr>
<th>Location</th>
<th>Amount</th>
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</thead>
<tbody>
<tr>
<td>E. 26th Street / Monticello Ave</td>
<td>13</td>
</tr>
<tr>
<td>I64 Highway / E. Little Creek Rd</td>
<td>13</td>
</tr>
<tr>
<td>Tidewater Dr / E. Virginia Beach Blvd</td>
<td>13</td>
</tr>
<tr>
<td>Tidewater Dr / Cromwell Rd</td>
<td>11</td>
</tr>
<tr>
<td>E. Brambleton Ave / Granby St</td>
<td>11</td>
</tr>
<tr>
<td>N. Military Hwy / Norview Ave</td>
<td>11</td>
</tr>
<tr>
<td>W. Brambleton Ave / Duke St</td>
<td>11</td>
</tr>
<tr>
<td>Tidewater Dr / Thole St</td>
<td>10</td>
</tr>
<tr>
<td>W. Little Creek Rd / Diven St</td>
<td>9</td>
</tr>
<tr>
<td>N. Military Hwy / Robinhood Rd</td>
<td>9</td>
</tr>
<tr>
<td>Northampton Blvd / Wesleyan Dr</td>
<td>9</td>
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<tr>
<td>W. 26th St / Colley Ave</td>
<td>9</td>
</tr>
<tr>
<td>E. Virginia Beach Blvd / Ballentine Blvd</td>
<td>8</td>
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<tr>
<td>W. Brambleton Ave / Sewells Point Rd</td>
<td>8</td>
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<tr>
<td>Chesapeake Blvd / Sewells Point Rd</td>
<td>8</td>
</tr>
<tr>
<td>E. Princess Anne Rd / Church St</td>
<td>8</td>
</tr>
<tr>
<td>Chesapeake Blvd / E. Bayview Blvd</td>
<td>8</td>
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<tr>
<td>Hampton Blvd / Terminal Blvd</td>
<td>8</td>
</tr>
<tr>
<td>Tidewater Dr / Lafayette Blvd</td>
<td>8</td>
</tr>
<tr>
<td>W. 25th St / Hampton Blvd</td>
<td>8</td>
</tr>
</tbody>
</table>

**Numbers based solely upon reportable accident that require a FR-300 State Report**
The Animal Protection Unit (APU) is comprised of seven Humane Officers, one of whom acts in a supervisory role. The unit is located within the Second Patrol Division, with oversight by a police sergeant. The goal of the Animal Protection Unit is to ensure citizen and animal safety through the enforcement of animal related laws within the City of Norfolk. Unit responsibilities include stray animal apprehension, license and rabies vaccination enforcement, pet shop inspections, injured wildlife, animal cruelty, and dog fighting investigations.

During 2016, APU officers responded to nearly 10,000 calls for service. To connect with the community, Humane Officers presented job related training and education to community groups regarding laws and animal care. APU officers and police also participated in the Norfolk’s Finest and Furriest initiative to bring awareness for animal adoption, in partnership with the Norfolk Animal Care and Adoption Center.
The Detective Division investigates reported felony and serious misdemeanor offenses (excluding narcotic and vice related crimes) occurring within the jurisdiction of Norfolk. It is the responsibility of the division to identify, arrest, and present offenders to the judicial system. This is accomplished through cooperative efforts and partnerships with officers and investigators from other divisions, personnel from other city departments, other local, state and federal agencies, and the citizens of Norfolk.

The division has an authorized strength of 125 sworn personnel and five civilian staff who are divided into four distinct investigative units:

- Violent Crimes
- Property Crimes
- Special Crimes
- Investigative Support Unit
VIOLENT CRIMES

The **Homicide Section** is responsible for investigating all homicides, undetermined deaths, accidental deaths, non-sexual abductions, malicious woundings, shootings into occupied vehicles or dwellings, deaths of individuals in police custody, and shootings involving police officers if injury or death is involved. Investigators assigned to this section are usually comprised of senior investigators who are subject to callback at any time. All investigators assigned to the Homicide Section are selected on the basis of work ethic, investigative experience and skill, police experience and an expressed desire to investigate homicide cases.

The **Missing Person/Cold Case Section** is responsible for investigating homicides in which all leads have been exhausted or gone "cold". Since its inception, the unit has investigated 19 cold cases, one of which dated back to 1972. Cold case investigators are responsible for 25 arrests, which assisted in bringing closure to the families and relatives of victims of violent crime. The unit is also charged with investigating reports of missing or endangered adults.

The **Robbery Section** is responsible for investigating robberies and jail escapes. Because of the recidivist nature of robberies, significant investigative effort is allocated to documenting patterns of behavior, scientific evidence, and interviewing victims and witnesses.
The **Fugitive Section** is responsible for the apprehension of fugitives as well as the extradition of those arrested outside of Norfolk’s jurisdiction.

The goal of the **Gang Suppression Section (GSS)** is to aggressively suppress criminal street gangs through enforcement, arrest, prosecution, intelligence gathering and partnerships. The GSS is charged with investigating crimes involving street gang members as well as crimes that occur in Norfolk Public Schools. The types of crimes investigated by the unit vary from responding to citizen concerns about gang activity to assisting federal authorities with investigations of major narcotics operations, aggravated assaults and homicides that are gang related. GSS also conducts details to assist in gathering information for robbery and homicide investigations. Lastly, GSS investigates all mob assault related crimes.

**PROPERTY CRIMES**

The **General Assignment Section**’s primary responsibilities include the investigations of all larcenous offenses and felony vandalisms. This section maintains 24-hour investigative service for the Detective Division. Newly assigned investigators are first assigned to the General Assignment Section in order to receive the basic knowledge, skills and abilities in basic criminal investigation.

The **Burglary Section**’s primary responsibilities include investigations of residential, commercial, and non-residential burglaries reported in the City of Norfolk. In addition, the burglary section is responsible for monitoring pawn shops, secondhand shops, and scrap yards for compliance with city and state codes which require items purchased or pawned to be reported to the Norfolk Police Department.

The **Auto Section**’s primary responsibilities include the investigations of all stolen auto and hit and run offenses. The section participates in monthly meetings with The Hampton Roads Auto Theft Investigators Chapter which is hosted by the Virginia State Police. During these meetings, information is shared with surrounding jurisdictions as well as insurance companies to stay abreast of new trends and technology to help investigate stolen autos.

The **Economic Crimes Section** investigates criminal offenses involving checks, credit cards, forgery, embezzlements, bigamy cases, and other assorted “white-collar crimes”. The assigned investigators generally work from 8 am to 4 pm, Monday through Friday. These hours coincide with “business hours” of financial institutions and enable investigators to be more responsive to the needs of citizens making reports.
SPECIAL CRIMES

The Special Crimes Unit is responsible for the investigation of sexual assaults, indecent exposure, child pornography, stalking, domestic assault, child abuse and lost children under the age of nine. The range of investigative responsibilities requires significant expertise in the skill of interviewing traumatized adult and juvenile victims.

INVESTIGATIVE SUPPORT UNIT

The Forensic Section provides support to the Detective Division through analyzing and processing evidence from crime scenes. Additionally, personnel conduct latent fingerprint examinations, and initiate computer analysis to assist solving a wide range of crimes. The section is comprised of crime scene investigators, latent print examiners, a forensic computer and electronics specialist, and a professional photographer who supports our department and community by documenting crime scenes, ceremonies and special events. Once assigned to the Forensic Section, a long-term mix of technical schools and on-the-job training prepare the investigators in this section for this technical police function.

The Commonwealth's Attorney's Section serves as the daily liaison between the Police Department and the Commonwealth's Attorney's Office. Members of the section also provide investigative support to the assigned prosecutors.

The Civilian Staff handles all administrative matters, to include criminal statements, overtime tracking and payroll and daily assignment sheets. Additionally, assigned stenographic reporters are subject to callback when the transcription of investigative statements is immediately necessary.
YEARSLY ACCOMPLISHMENTS

The Special Crimes Unit and the Victim Advocacy Program entered into a partnership with the South Hampton Roads YWCA. This program works from within the Special Crimes Unit and provides an advocate to victims of violent crimes. The assigned advocate is able to provide immediate and ongoing support to victims as they work through the trauma and recovery associated with the experience of violent crime.

The Fugitive Section made 500 arrests for the year 2016. One sergeant and two investigators were added to the U.S. Marshal’s Taskforce and the section attained two vehicles from the U.S. Marshal’s Service. The Fugitive Section entered 127 cases into the Marshal’s system for assistance, both in state and out of state. During the year, two investigators were certified as cellular phone analysis experts. As subject matter experts, they are certified for court testimony or when a cellular phone expert is needed. The section entered into a second-year contract with ZetX, a cellular phone analytic program used in the investigation of violent crime and property crime cases, as well as the tracking of suspects and wanted persons. The program’s capabilities assisted in numerous cases in 2016.

In 2016, the Norfolk Police Department’s Detective Division partnered with Leads Online, a national program in which pawnshops, secondhand dealers, and scrap yards are required to enter purchased and pawned items. This database assists in identifying stolen items, promoting quicker leads for active investigations.
The Vice and Narcotics Division investigates drug, prostitution, and gambling related offenses occurring within the City of Norfolk. The division also coordinates with related federal agencies throughout the region. Personnel in the division are assigned to sections tasked with specific investigative responsibilities. It is commanded by a captain who reports to the Assistant Chief of the Investigative Services Bureau. Two distinct investigative units comprise the division - the Narcotics Unit and the Special Investigations Unit. The division is staffed by 48 sworn personnel and 2 civilians.

NARCOTICS UNIT

The Narcotics Unit is comprised of two narcotics platoons that are responsible for the identification, suppression, and control of illegal narcotic activities and maintaining all of the division’s electronic surveillance equipment. Additionally, the investigators assigned to this section are responsible for assisting the electronic monitoring of undercover officers and assisting other members of the division in conducting electronic surveillance.

The Narcotics Platoons conduct short term and mid-level investigations using surveillance, undercover, and intelligence gathering techniques to address street level dealers, suppliers, and buyers. Each platoon is supervised by a sergeant and a corporal. The unit utilizes information received from concerned citizens and informants, as well as intelligence reports sent from other divisions of the police department.
SPECIAL INVESTIGATIONS UNIT

The Special Investigations Unit is comprised of the Special Investigations, Vice and Interdiction Sections.

The Special Investigations Section is responsible for conducting narcotics investigations targeting higher level suppliers responsible for providing the illegal narcotics to street level dealers. The operations of this section consists of covert surveillance, intelligence gathering, use of informants and search warrants. Personnel conduct major long-term historical investigations into individuals and organizations involved in these activities in conjunction with federal agencies for prosecution in the federal judicial system.

One investigator from the Special Investigations Section is assigned prescription drug diversion responsibilities; and one investigator is assigned as Task Force Officer (TFO) to The Drug Enforcement Administration (DEA). This DEA TFO investigator acts as a deputized agent for the Drug Administration Agency and submits cases from the City of Norfolk to be considered for adoption in the Federal System. This has been a long standing and very successful program. In 2015, a second investigator from the Special Investigations Section was assigned as a full-time Task Force Officer on the Hampton Roads Regional Drug Initiative (HRRDI).

The Vice Section is comprised of a Sergeant and investigators who conduct enforcement operations designed to target illicit drug, prostitution, and gambling activities. Vice investigators work to reduce drug and prostitution activities through undercover and buy bust operations which target both drug dealers and prostitutes. With the ever increasing popularity of cell phones and the internet, much of this activity has moved on-line. Tactics and investigations of the section have evolved to address this new wave of prostitution.

The Interdiction Section is responsible for stemming the flow of illicit narcotics into the city through the interdiction of couriers at local bus stations, highways, air and sea port terminals, package delivery services, storage complexes, motels, and hotels through the use of trained narcotic detection dog teams. These dogs are certified as reliable to detect the odors of cocaine, heroin, methamphetamine, ecstasy, marijuana and their derivatives.
Throughout 2016, the Vice and Narcotics Division continued a training partnership with the Norfolk Commonwealth’s Attorney’s Office which included participation in the “Top Gun” training program. Top Gun is an intensive workshop-style, interactive training course on the prosecution of drug cases. Attendance is limited to 20 teams, each of which consists of a prosecutor and a police investigator from a given jurisdiction. This program covers the latest developments in the law, the criminal practices used, and the latest drug trends. The purpose of the training is to enhance the working relationship between law enforcement and prosecutors in drug-related matters and to formulate a network of enforcement/prosecutors for mutual cooperation and assistance in the abatement of the drug problem in the Commonwealth of Virginia.

Also in 2016, the Norfolk Police Department and other Hampton Roads police departments committed to a partnership in the Hampton Roads Heroin Working Group. Following a press conference by Virginia Attorney General Mark Herring, local, state and federal departments partnered to share information and develop an inclusive strategy to impact the significant increase in opioid overdose cases across the Hampton Roads region. This is an ongoing effort to develop cases for prosecution in the Commonwealth Attorney’s Office and the U. S. Attorney’s Office.

In March of 2016, the task force officer (TFO) position for the Homeland Security Investigations (HSI) “BEST TEAM” was finalized. The task force position opened several avenues of information sharing, provided access to funds and resources for narcotic operations, and created enhancements in human trafficking investigations. Two cases that resulted from this partnership and position have already been adopted for prosecution in federal court.

On October 21, 2016, the TFO attached to HSI intercepted a kilogram of heroin that originally generated in Arizona. Along with the kilogram of heroin, the investigation led to the recovery of $278,000 of US Currency, two handguns, and the arrest of two individuals involved in the narcotics trafficking.

Most notably in 2016, the division recovered approximately 9.8 million dollars worth of illegal narcotics traveling from or to the streets of Norfolk. The narcotics recovery totaled 1.8 million dollars in currency that would have been generated from the narcotic trade. Throughout the year, 765 people were arrested which resulted in approximately 1,300 criminal charges for narcotics and prostitution-related offenses.
The Criminal Intelligence Unit’s (CIU) function within the Norfolk Police Department involves the collection, organization, analysis, maintenance and dissemination of data concerning specific crimes, criminal activities and/or threats to the community. In 2016, the unit disseminated 99 intelligence reports which provided important and timely information helping to insure the safety of officers and the community.

In an effort to enhance information sharing within the department, the Criminal Intelligence Unit and Crime Analysis Section created a concise intelligence bulletin providing personnel with an array of valuable information from multiple intelligence sources and databases; in order to direct enforcement efforts, officer safety and criminal investigative operations.

As part of the intelligence function, CIU is responsible for investigating Suspicious Activity Reports (SAR), terrorist individuals/groups, organized crime, hate groups, disruptive criminal enterprises, violent crime, child exploitation, threats to public officials and judges, and for ensuring the rights governing free speech are protected. Additionally, CIU acts as the liaison unit with federal law enforcement agencies and has investigators assigned to the F.B.I. Violent Crime Task Force, F.B.I. Child Exploitation Task Force, F.B.I. Joint Terrorism Task Force and the B.A.T.F.E. Project Exile Task Force.

The Criminal Intelligence Unit also coordinated First Amendment events with Precinct Commanders and facilitated Department-wide training on the issues of free speech and the importance of conducting field interviews. Additionally, CIU provides annual training to members of the Citizens Police Academy Alumni Association and conducts entry level training with police recruits regarding intelligence gathering and biased based crime reporting.

The Crime Analysis Section of the Criminal Intelligence Unit processes and analyzes data in order to disseminate pertinent information to various units within the Department, helping to protect and inform the citizens of Norfolk. Crime Analysis provides the most current information on crime patterns, trends and series, as well as possible suspects, and generates crime alerts and bulletins which are used to assist police with criminal investigations and crime prevention. Twice a month, this section prepares a detailed COMPSTAT presentation that provides a summary of past, current and potential future crime trends.
In 2016, the Office of Professional Standards (OPS) reorganized its division to include the Internal Affairs Unit (IA), the Accreditation Unit, and the Risk Management Unit. Team members worked individually and collaboratively to ensure the department’s core values (Service, Honor, Integrity, Equality, Leadership, and Diversity) were being fulfilled to the highest standards.

INTERNAL AFFAIRS UNIT

The Norfolk Police Department encourages citizens and department personnel to report complaints about police service or police misconduct. The Office of Professional Standards – Internal Affairs Unit (OPS-IA) is committed to maintaining the integrity of the Norfolk Police Department by administering an internal system through which objectivity, fairness, and justice are assured through intensive, impartial investigations and review of all issues brought forth.

OPS-IA reports directly to the Chief of Police and is comprised of one captain, one lieutenant who also oversees the Accreditation Unit and the Risk Management Unit, three sergeants, two corporals, one software analyst, and one stenographic reporter. OPS-IA is responsible for conducting investigations involving accusations of misconduct by Police Department personnel. Once OPS-IA has concluded an administrative investigation into the allegation, the findings are turned over to the appropriate commanding officer for review, determination if a violation of Departmental policies and procedures has occurred, and recommendation(s) as to the appropriate training and/or discipline. The final disposition of the investigation is determined by the Chief of Police.

In addition to investigations, OPS-IA also conducts statistical analysis of reported misconduct and manages the early intervention system for examination of officer conduct for preventative intervention. During 2016, OPS-IA investigators conducted 171 Administrative Investigations and 139 Citizen Complaints.
### COMPLAINTS PER CALLS FOR SERVICE

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Calls for Service (CFS)</td>
<td>238,950</td>
<td>237,284</td>
</tr>
<tr>
<td>Citizen Complaints</td>
<td>160*</td>
<td>139</td>
</tr>
<tr>
<td>Substantiated Complaints</td>
<td>19</td>
<td>15**</td>
</tr>
<tr>
<td>Complaints per CFS</td>
<td>0.07%</td>
<td>0.06%</td>
</tr>
<tr>
<td>Substantiated Complaints per CFS</td>
<td>0.008%</td>
<td>0.006%</td>
</tr>
</tbody>
</table>

*The number of citizen complaints increased from the 2015 published report due to citizens reporting incidents in 2016 that occurred in 2015.

**The number of substantiated citizen complaints does not include the thirty (30) cases waiting to be adjudicated as of the publication of this report.
The responsibility of Risk Management personnel is to monitor and ensure Departmental compliance with all written directives, policies, procedures, statutes, and applicable accreditation standards. This is accomplished through annual and semi-annual inspections and audits of Department resources, equipment, expenditures, and practices. In 2016, the Compliance Inspector completed 16 audits and/or inspections. Where discrepancies were discovered, the appropriate corrective action was taken.

The Accreditation Unit devoted much of 2016 to the detailed and challenging task of preparing for reaccreditation by VLEPSC (Virginia Law Enforcement Professional Standards Commission) while continually maintaining compliance with CALEA (Commission of Accreditation for Law Enforcement Agencies). Through the accreditation process, the department voluntarily seeks to achieve, verify and maintain high quality in our operations, thereby enhancing service to the community.

Preparations for reaccreditation involved the thorough review and revision, as needed, of numerous departmental directives to ensure compliance with VLEPSC standards. Compliance of all requirements was achieved before the mock assessment held on June 30, 2016. During the on-site assessment held September 11 – 14, 2016, VLEPSC assessors gave high marks for the performance and professionalism of personnel involved in this process. As a result, the department achieved reaccreditation during the VLEPSC Conference on October 18, 2016.

During the year, accreditation training and networking opportunities included the VALEAC (Virginia Law Enforcement Accreditation Conference) quarterly meetings held in Smithfield (Virginia), the VALEAC annual conference held in Virginia Beach (Virginia) and the CALEA annual conference held in Charleston, South Carolina.
The Strategic Management Division (SMD) was renamed the Office of Support Services (OSS) in 2016. Along with the new name the division was restructured, maintaining its personnel and directives functions. Inspections and accreditation responsibilities, previously assigned to the Strategic Management Division (SMD), were reassigned to the Office of Professional Standards (OPS). Office of Support Services team members work individually and collaboratively to ensure that the division’s goals are achieved.

Duties of the Personnel Section include coordinating employment related matters and facilitating processes such as transfers, promotions, and terminations. Staff collaborate with the Department of Human Resources while handling tasks for the department’s authorized strength: 775 sworn officer positions and 128 non-sworn (civilian) positions. Other responsibilities include the processing of workers’ compensation and modified duty applications.

Directives staff are responsible for formulating and disseminating memoranda, general orders, and special orders (issued when there is an urgent need to release a directive to personnel but insufficient time to follow standard prescription procedures). In 2016, directives staff disseminated 195 memoranda, 11 general orders, and one special order. In addition, the Police Officer’s Manual was revised. Currently there are 124 general orders: 69 administrative (ADM) and 55 operational (OPR).

The Office of Support Services works with the Circuit and General District Courts, local and regional law enforcement jurisdictions, and various departments and agencies, while continuously connecting with each component of the Norfolk Police Department in the provision of services and information.
The Public Information Office (PIO) is located in the Police Administration Building, also known as the “Chief’s Office”, in the heart of Downtown Norfolk. In addition to responding to local and national media inquiries, the PIO is responsible for responding to major crime scenes, organizing and holding press conferences, the release of breaking news and emergency notifications, administering the Department’s social media outlets, processing court-related paperwork (such as motions for discovery, orders to preserve and subpoena duces tecum), department training in regards to social media use by officers, interdepartmental notifications of community engagement events, and tasks as needed or required by the Chief of Police.

In 2016, the Public Information Office was staffed by one corporal and two officers. The team responded to hundreds of requests for information regarding incidents and department policies. By utilizing their own webpage (www.norfolk.gov/policenews), the PIO regularly releases breaking news and up-to-date information directly to the media and community members. The use of the department’s news flash page eliminates the need to spend countless hours sending emails and scheduling interviews to release time-sensitive information, and provides the Public Information Officers more time to expedite Freedom of Information Act requests or respond more quickly to local and national inquiries. Throughout 2016, the PIO Office processed over 2,000 Freedom of Information Act Requests (FOIA) for media and public alike.

The Norfolk Police Chaplain Program is also overseen by the Public Information Office. The chaplains are available to assist with a number of police ceremonies and functions, to include police academy graduations, memorials, awards programs, and next of kin notifications. When requested, the chaplains also provide counsel and support to officers and civilian employees.
The Norfolk Police Department’s Training Division has an impact throughout the entirety of each officer’s career. The assigned staff are responsible for the coordination of recruiting new officers, facilitating their hiring process, training them to be police officers in the academy and then continuing the enhancement of their knowledge, skills, and abilities as sworn members of the department. The Training Division is broken down into two sections to accomplish its missions: the Recruiting Section and the Training Section.

RECRUITING SECTION

The Training Division held two recruit classes (Recruit Class 98 and Recruit Class 99) for 2016. During the year, a total of 742 online applications were received. Nearly 380 applicants were tested and 73 applicants were successfully hired. A continuous effort was made to hire a diverse group of citizens that reflect the diversity of the Norfolk community.

APPLICATION PROCESS

Once a person submits a completed application, there are a few stops before it is received by the Training Division for final testing and potential selection. Each application must successfully pass each stage before moving onto the next step in the process. Applicants that fail to meet the selection criteria, are disqualified and do not move to the next phase. A brief overview of the application process is described below:

- Review by Human Resource Specialist to determine any City policy disqualifiers
- Review by Norfolk Police Department Training Sergeant to determine any police department policy disqualifiers
- Written Test
- Physical Agility Test (Applicants rated by combining scores of written and physical agility tests)
- Background Investigation
- Oral Board Interview (conducted by diverse selection of veteran officers)
- Review and selection by Chief of Police and Executive Staff members (Chief of Police has final determination for selection into the Recruit Class)
MILITARY OUTREACH
Each year scores of men and women make the decision to separate from the military and begin a new chapter of life in the civilian world. As an equal opportunity and V3 certified employer, the Norfolk Police Department prides itself in seeking out prior military members for employment opportunities. Norfolk police recruiters regularly attend career fairs hosted at various military installations, which provides an opportunity to personally interact and connect with prospective employees. In 2016, Norfolk police recruiters partnered to promote career opportunities at the following military venues:

- Camp Pendleton
- Camp Lejeune
- Fort Bragg
- Fort Eustis

INTERNET RECRUITING
With the advancement of technology, the Norfolk Police Department has turned to internet advertising. Social media platforms such as Facebook and Twitter commonly promote career opportunities. Additionally, the City of Norfolk webpage and other internet job search engines (Indeed.com and governmentjobs.com) have been excellent recruitment tools to reach a maximum and diverse selection of candidates. Virtual career fairs also took place at Virginia State University and University of Maryland University College.

COLLEGE CAREER FAIRS
In 2016 the Norfolk Police Recruitment Team attended colleges and universities that featured career fairs specifically geared toward criminal justice and law enforcement. To make our department more diverse and inclusive, a greater concentration on Historically Black Colleges and Universities (HBCU) were our focus. By attending college fairs, it allows us the opportunity to speak to two demographics that we trying to recruit. These colleges included: Liberty University, Norfolk States University, Delaware State University, Chowan College, John Jay College and Morgan State University.
The Training Section was responsible for a variety of training programs from planning, organizing and executing two full recruit training academies and the implementation of new training programs designed to improve officer performance and skill sets. The 40-hour Crisis Intervention Team (CIT) certification course was introduced during the academy which allowed more CIT trained officers to hit the street on day one.

**RC98 AND RC99**

The Training Division trained 55 recruits during two police academies in 2016 (RC-98 and RC-99):

- Recruit Class 98: 27 Weeks; January 11, 2017 – July 14, 2016, started with 36 recruits and finished with 27 officers: four females, 23 males
- Recruit Class 99: 23 Weeks; June 27, 2016- December 1, 2016, started with 37 recruits and finished with 28 officers: five females, 23 males

**COMMUNITY INITIATIVES**

Recruit Class 98 held a School Supply Drive that supplied an elementary school’s students transitioning to a new school year without the worry of having the right tools necessary to perform the job.

Recruit Class 99 participated in the Mayor’s “Book Bag Giveaway”. The class gave a course on how to prevent school bullies, they also designed and implemented a physical agility course creating a positive interaction with the youth of the community.
In 2016, the department saw the continuation of the Firearms Training Center’s venture to integrate cutting edge technology into firearms training. Last year, the Firearms Training Center acquired a state of the art use of force simulator, the Virtra V-300. Every sworn member, with the rank of sergeant and below, completed scenario training on the V-300 in 2016. The scenarios covered common interactions such as noise disturbances and street encounters, but also tested responses to high stress situations like active shooters. The simulator was commended by the officers and sergeants that attended the training, and was touted as a much needed training tool that was long overdue. The V-300 was also utilized for recruit training, giving the new soon-to-be officers a glimpse at what type of situations they could encounter on the street. The V-300 revealed another benefit, as a training tool for recruits with marksmanship deficiencies. The recruits were placed in a standard range simulation, allowing them to iron out trigger control and other fundamental problems without using costly live ammunition.

In addition to the V-300 simulator training, 2016 began the implementation of the shooter improvement program at the Firearms Training Center with the help of the Technology Support Unit and The Department of Communications and Technology. The purpose of the shooter improvement program is to analyze marksmanship deficiencies and identify ways to improve them. Tablet computers are used to record video of a student shooter during a one on one training session. This footage is then streamed to a television, where it can be analyzed real time by a firearms instructor and the student shooter. The footage is also imported into an application on the tablet that allows the firearms instructor to create an instructional voiceover and incorporate visual aids over the video. This video is then given to the student shooter to refer to when practicing at a later date. Since the implementation of the shooter improvement program, personnel that have attended at least one training session, have vastly improved their marksmanship and their scores on the state firearms qualification.
The Central Records Division (CRD) is a component of the Administrative Services Bureau. The division is tasked with the security and accuracy of departmental records involving criminal offenses, arrests, property, and evidence. The goal of the division is to employ new technologies that promote an efficient and safe work environment for employees, while providing police services to members of the public.

The Central Records Division, which is divided into sections, achieved the following in 2016:

- The Accident Desk processed more than 2,900 Crash/Accident Reports, 5,500 Accident Exchange Sheets, 2,600 Department of Motor Vehicles (DMV) Transcripts, and 14 requests for Sargent’s Material generated by Norfolk Police Officers.

- The Central Desk and Warrant Section provide 24 hour service to police officers and members of the public. The Warrant Section maintained more than 8,000 local warrants, 3,000 Emergency Protective Orders, and 1,800 Preliminary Protective Orders. Personnel assigned to the Central Desk monitored prisoners while detained in temporary holding cells, maintained building security, received 317 Crime Line calls, and assisted citizens who came into the Police Operations Center needing police services.

- The Court Process Unit fingerprinted and photographed over 800 individuals who were convicted in criminal court and conducted over 2,719 record checks for Norfolk Concealed Weapon Permits.

- The False Alarm/Funeral Escort Section processed 14,324 false alarms and 535 funeral escorts; collecting over $63,000 in fees. False Alarm fees are generated after the third false alarm within a six month period; while funeral escort fees are charged to individuals who request police assistance in the movement of funeral processions.

- The Identification Section duties include registering convicted felons and sex offenders, fingerprinting and photographing juvenile prisoners, adults who have been convicted of Class 1 and 2 misdemeanors, police recruits, firefighters, and taxi permit and pawn shop applicants, and conducting record checks for outside law enforcement agencies. This section processed over 8,500 individuals and expunged 132 arrest records.
The Public Service Counter services the general public and private agencies on a fee-for-service basis. Over $200,000.00 in service fees were collected from performing over 900 local criminal record checks, completing 5,542 fingerprint cards (for non-criminal justice purposes), copying 4,000 accident reports, printing 700 copies of police reports, providing 600 taxi-related and 200 pawn shop services. In addition, 864 Freedom of Information (FOIA) requests were received.

The Word Process Section operates 24 hours a day, 7 days a week. Employees’ duties include taking police reports from citizens, receiving and disseminating Virginia Criminal Investigation Network/National Crime Information Center (VCIN/NCIC) computer transmissions (including the entry/removal of 13,661 towed vehicles), entering traffic summonses into the department’s records management system, and administering quality control of police reports (IBRs).

The Property and Evidence Unit is responsible for receiving, documenting, storing, and disposing all property and evidence acquired by members of the Department. In 2016, the unit processed and stored 22,428 items listed on 9,285 new vouchers, including 3,229 pieces of illegal drugs, 649 firearms, and US currency totaling $359,450.49. Assigned employees also maintained and protected the chain of custody, which includes recording the transfer of items for court, investigation, or laboratory testing purposes for nearly 196,240 individual pieces of evidence. In addition, the unit is responsible for ordering, tracking, and issuing uniforms and duty equipment for the entire department.

The Technology Support Unit continued its primary mission of supporting the diverse technologies currently in use by the department by identifying, reviewing, and testing existing and emerging technologies aimed at streamlining police services. As part of these efforts, the deployment of Windows® based tablets was completed, bringing the total number of deployed tablets to 98, replacing a large portion of the Department’s mobile laptops. Another completed project was an upgrade to the Department’s ID Card System that provides a more professional identification card with increased durability and security features. The newly designed ID cards include holographic images and tactile impression designs to deter counterfeiting efforts, while the printer system operates within our existing software requirements. Additionally, a Police Officer Scheduling System (POSS) was implemented. POSS provides the Department with the ability to customize the scheduling of law enforcement officers to their precise needs for various shift rotations, assignments, overtime, extra duty, and security levels. This system works in conjunction with the City’s payroll system which tracks hours worked, leave accruals, as well as any leave taken. The unit is also continuing its effort to upgrade the Department’s Records Management System (RMS) from I/Leads to inPURSUIT WebRMS – a “cloud” based system. WebRMS will provide a web-based, thin-client application, removing the requirement for software to be loaded on individual workstations, thus reducing licensing and maintenance fees.
# CITYWIDE CRIME TOTALS FOR 2016

<table>
<thead>
<tr>
<th>CITYWIDE</th>
<th>JANUARY 1 - DECEMBER 31</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>VIOLENT CRIME:</strong></td>
<td>IBRS</td>
<td></td>
</tr>
<tr>
<td>1. MURDER</td>
<td></td>
<td>46</td>
</tr>
<tr>
<td>2. RAPE</td>
<td></td>
<td>131</td>
</tr>
<tr>
<td>RAPE</td>
<td></td>
<td>90</td>
</tr>
<tr>
<td>FORCIBLE SODOMY</td>
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<tr>
<td>OBJECT SEXUAL PENETRATION</td>
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<td>11</td>
</tr>
<tr>
<td>3. ROBBERY</td>
<td></td>
<td>492</td>
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<tr>
<td>BUSINESS</td>
<td></td>
<td>102</td>
</tr>
<tr>
<td>INDIVIDUAL</td>
<td></td>
<td>337</td>
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<tr>
<td>CARJACKING</td>
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<td>27</td>
</tr>
<tr>
<td>HOME INVASION</td>
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<td>26</td>
</tr>
<tr>
<td>4. AGGRAVATED ASSAULT</td>
<td></td>
<td>804</td>
</tr>
<tr>
<td>AGG. ASSAULT &amp; AGG. ASSAULT-LEO (13A1 &amp; 13A2)</td>
<td></td>
<td>415</td>
</tr>
<tr>
<td>DOMESTIC (13A5)</td>
<td></td>
<td>129</td>
</tr>
<tr>
<td>ALL OTHER AGG. ASSAULTS (13A3, 13A4, 520E, 520F, 90Z10)</td>
<td></td>
<td>260</td>
</tr>
<tr>
<td><strong>TOTAL VIOLENT CRIME (1-4)</strong></td>
<td></td>
<td>1473</td>
</tr>
<tr>
<td><strong>PROPERTY CRIME:</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. BURGLARY</td>
<td></td>
<td>1264</td>
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<tr>
<td>COMMERCIAL</td>
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<td>147</td>
</tr>
<tr>
<td>NONRESIDENCE</td>
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<td>110</td>
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<tr>
<td>RESIDENCE</td>
<td></td>
<td>1007</td>
</tr>
<tr>
<td>6. LARCENY</td>
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<tr>
<td>FROM/PARTS FROM AUTO (23F &amp; 23G)</td>
<td></td>
<td>4299</td>
</tr>
<tr>
<td>ALL OTHER LARCENIES (23A, 23B, 23C, 23D, 23E, 23H1, 23H2, 23H3)</td>
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<td>4191</td>
</tr>
<tr>
<td>7. STOLEN VEHICLE</td>
<td></td>
<td>802</td>
</tr>
<tr>
<td><strong>TOTAL PROPERTY CRIME (5-7)</strong></td>
<td></td>
<td>10556</td>
</tr>
<tr>
<td><strong>TOTAL CRIME (1-7)</strong></td>
<td></td>
<td>12029</td>
</tr>
<tr>
<td>8. ARSON (200A, 200B) (NOT ADDED IN TOTAL CRIME)</td>
<td></td>
<td>19</td>
</tr>
</tbody>
</table>

This report was prepared on 2/14/17. The data supplied in this report is dynamic and may change as cases are reclassified and/or corrections made. Variations in reported crime may be evident between the current report, and prior or subsequent reports. NC = Not Calculable
Serving the community is a regular part of the Community Affairs Section workday. Community Affairs Officers are constantly in touch with residents, businesses, civic leagues and other organizations in an effort to educate citizens about keeping their property and themselves safe. In addition, Community Affairs has outreach programs and projects that focus on Norfolk’s youth. This helps bridge the gap between police officers and our youth by guiding them in the right direction to becoming the future leaders of Norfolk.

The Community Affairs Section promotes Neighborhood Watch as one of the most effective and least costly ways to create safer communities. As such, Community Affairs officers regularly work to develop lasting relationships with the civic league representatives and community partners to encourage the establishment of Neighborhood Watch in their neighborhoods.

The Business Watch program, which mirrors the Neighborhood Watch program, is also administered by the Community Affairs Section. The Business Watch program at the end of 2016 had nearly 400 businesses participating. To accommodate the growth and functionality of the program the Business Watch officers are implementing the use of social media in order to maintain the desired level of service and responsiveness to the participants.

The Police Athletic League (PAL) program continues to touch the lives of many youth. Due to the positive impact of this program coupled with its participation, the section is continuing its efforts and working hard for greater participation in the years to come. In addition, the Police Athletic League continued the Youth Summer Camps and Youth Cycling program, which gave officers the chance to interact in a mentoring role while engaging the youth in positive, healthy activities. All of the PAL programs provided officers an opportunity to mentor at-risk youth and change their perception of police officers.

In 2016, the Community Affairs Section organized and hosted several Bullying/Gang Awareness forums. These were intended to educate youth and parents of the dangers of bullying and gang involvement and recognize signs of this activity.

Community Affairs Officers also visited private homes and businesses, inspecting the interior and exterior for safety related concerns. When conducting these security surveys, officers use Crime Prevention Through Environmental Design (CPTED) principles and suggest to citizens how they can enhance the safety of their environment.
The Norfolk Police Department had yet another successful year with its signature community outreach initiative, Police Leadership Unveils Success (PLUS), in collaboration with the Life Enrichment Center (LEC) and Norfolk Public Schools.

Officers volunteered one hour each week to mentor youth in Norfolk Public Schools. During each hour, officers served as literacy tutors to assist with improving kindergarteners’ and first graders’ reading and comprehension skills. The relationships extended beyond the classroom, with officers sharing stories of being invited to family outings and requesting the same children for tutoring the following year. Additionally, PLUS allows students to see officers as members of their own communities, and build trust for respect and improved relations for the future. Success for PLUS in 2016, was improved literacy scores for each student tutored by a Norfolk Police officer!
COPS and CURLS

The year 2016 saw the development of a new outreach initiative designed specifically for young girls. The Cops and Curls program is an original Norfolk Police community outreach initiative that promotes to uplift, motivate and encourage positive self-esteem in girls ages 6-12 years of age from underserved communities through positive engagement with different officers.

The cops and curls wear their dress uniforms and finest dresses for a grand experience that begins with a corsage, a walk on the red carpet, and photos with a themed evening out! Following the highly successful inaugural event, the second annual Cops and Curls event is already scheduled for Spring 2017!

UPLIFT. MOTIVATE. ENCOURAGE.
“Norfolk’s Finest and Furriest” is a partnership developed with the Norfolk Animal Care and Adoption Center, and seen exclusively on the Norfolk Police Facebook page, where officers are partnered with animals that are ready to be adopted. The message and partnership here is clear: adoption awareness.

The Norfolk Police Department’s public safety efforts don’t stop short at humans; it also includes our animal community! In 2016, Norfolk’s Finest and Furriest partnership went viral with a video posted on Facebook featuring the popular mannequin challenge. Since 2014, the awareness initiative has assisted over 200 assorted animals find forever homes. Next year the partnership will increase awareness for animal adoption with a 2018 calendar produced by the Friends of Norfolk Animal Care Center.
The Norfolk Police Department provides workshops, training, and community engagement activities year-round. Here is a sampling of the current programs featured by or in partnership with the Norfolk Police Department:

- Citizen’s Police Academy
- Youth Academies
- Virginia Rules
- Criminal Justice Explorer’s Academy
- Building Relations Before Graduation (Community Service Initiative for Recruits)
- PLUS: Police Leadership Unveils Success (Life Enrichment Center)
- CAKE: Cops and Kids Eating (Southeastern Virginia Boys and Girls Club)
- Stand Up and Speak Out (Teens with a Purpose)
- WE Are ONE—NPD And YOU (Bi-Monthly Radio Call-in Show)
- Am I My Brother’s Keeper?
- Community Fellowship
- Clergy Community Connection
- Police Athletic League (PAL)
  - Speaker’s Bureau
  - Summer Movie Nights
  - Shoot Hoops, Not Guns
  - National Night Out
  - Light It Up, Lock It Up (Crime Prevention)

To learn more about each program or see a full listing of all community engagement events, visit www.norfolk.gov/NPDCommunity
2016 PART I TOTAL CRIME DISTRIBUTION

- Larceny: 70%
- Stolen Vehicle: 7%
- Robbery: 4%
- Murder: 0%
- Burglary: 11%
- Aggravated Assault: 7%
- Rape: 1%
- Stolen Vehicle: 7%
- Robbery: 4%
- Murder: 0%
- Rape: 1%

*Note: Arson statistics are collected by the FBI as part of the UCR; however, they are not included in the total crime count.
2016 STATISTICS vs. 10-YEAR TREND

2016 MURDER BY PATROL DIVISION

1st 50%

2nd 22%

3rd 28%

10-YEAR MURDER TREND


51 41 35 34 33 31 29 28 46
2016 BURGLARY BY PATROL DIVISION

3rd
35%

1st
24%

2nd
41%

10-YEAR BURGLARY TREND


1637 1879 2053 2099 *** *** *** ***
2016 STOLEN VEHICLE BY PATROL DIVISION

3rd 33%

2nd 38%

1st 29%

10-YEAR STOLEN VEHICLE TREND
2016 NORFOLK POLICE ANNUAL REPORT

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