Norfolk Police Department

ANNUAL REPORT
Continuing Crime Prevention Through Community Outreach
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Thank you to all who contributed to the 2010 Annual Report.

**Editor**-Karen Parker-Chesson  
**Staff Photographer**– Mary Heitman
Message from Acting Chief of Police, Sharon L. Chamberlin

On behalf of the men and women of the Norfolk Police Department, I am pleased to present the 2010 Norfolk Police Department Annual Report. This report provides a detailed overview of the Department and highlights our notable achievements of the past year.

The Norfolk Police Department takes pride in the excellent service we provide to the citizens of Norfolk. We are committed to providing that service in a manner that focuses upon respect, dignity and integrity. We work diligently to earn the trust of the citizens we serve and to foster the excellent relationships that have developed between our officers and our communities. We actively engage in Community Partnerships and strive to maintain open and easily accessible avenues of communication that allow us to work together with citizens to address the issues of crime and disorder that impact the quality of life in our communities.

Please visit the department’s website at www.Norfolk.gov/Police. Along with other useful Public Safety information, this site is home to our user friendly Crime View Community program, a tool that empowers citizens to view and understand the crime statistics for their individual neighborhoods.

The Norfolk Police Department celebrates the accomplishments of 2010 and looks forward to continuing to Serve and Protect in 2011.
2010

City of Norfolk Officials

Members of City Council

Paul D. Fraim-Mayor
Anthony L. Burfoot-Vice Mayor

Council Members

Andrew Protogyrou
Paul R. Riddick
Thomas Smigiel
Dr. Theresa W. Whibley, MD
Angelia Williams
Barclay C. Winn

City Administration

Regina V.K. Williams-City Manager

Assistant City Managers

Nancy Johnson
Sharon Laisure
Anne Odell
Stanley Stein
Mission and Vision Statements

Our Mission

The Norfolk Police Department shall provide protection and police service responsive to the needs of the people of Norfolk.

Our Vision

To provide a safe environment for communities, businesses, and visitors to the City of Norfolk.
2010 Awardees

Civilian of The
Quarter/Year Awards

Catherine Harrah

Officer of the Year
Inv. J.R. Malbon

Officer of the Year
Inv. R. Reyes

Officer D.L. Hyman

Officer B.W. Jones

Officer B.C. Williams

Inv. J.R. Malbon

Inv. R. Reyes

Lifesaving Award
Officer B.E. Pugh

Lifesaving Award
Officer W.K. Cogswell

Police Commendation Awards Recipients

Inv. J.R. Malbon

Sgt. R. Bowers

Sgt. W.K. Kelly

Inv. J.M. Baron

Officer C. J. Beason

Officer I. Boubacar

Officer J.C. Shumate

Officer D.J. Chaney

Officer R.B. Boxley

Officer F.R. Transfiguracion

Inv. R.G. Smith

Officer W. T. Gibson

Catherine Harrah

LaCountess Jernigan

Shannon Keough

Officer J.C. Shumate

Officer D.J. Chaney

Officer R.B. Boxley

Officer F.R. Transfiguracion

Inv. R.G. Smith

Officer W. T. Gibson

Civilian of the
First Quarter
Catherine Harrah

Civilian of the
Second Quarter
Stase Michaels

Civilian of the
Third Quarter
LaCountess Jernigan

Civilian of the
Fourth Quarter
Shannon Keough

Civilian of
The Year
Catherine Harrah

Norfolk Police
Department

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Chief of Police-Chief’s Office

The Office of the Chief of Police includes the executive staff, the Office of Professional Standards, and the Office of Public Information. The Chief’s staff prepares special reports, events, speeches, and handles administrative concerns, and customer support. Executives in this office also serve as the Chief’s liaisons to city government officials on matters concerning department policies, and other related issues.

During the year 2010 the Public Information office responded to countless request for information. Requests included interviews, reports, and the dissemination of public documents in a timely manner. The 2 sworn members and 1 civilian member of the Public Information Office are committed to maintaining a strong and transparent relationship with the media. The Norfolk Police Chaplaincy program is also run through the Public Information Office. The Chaplains are available to assist in a number of activities to include police ceremonies, memorials and notification of next of kin, around the clock.

The office of the Chief is located in the heart of downtown Norfolk, and open to the public Monday-Friday, 8am-5pm.
The Norfolk Police Department encourages citizens and co-workers to report legitimate complaints of inadequate police service or police misconduct. The Office of Professional Standards (OPS) is committed to maintaining the integrity of the Norfolk Police Department by administering an internal system in which objectivity, fairness, and justice are assured by an intensive, impartial investigation and review of all issues brought forth.

Initiatives implemented by OPS were designed to further assist the Department and the citizens, as well as foster a sense of partnership with the community. This illustrates the Department’s desire to work with the citizens of Norfolk in identifying issues involving police misconduct. OPS implemented a more concise review process of all investigative files with an emphasis on timeliness throughout the entire process. This initiative ensures that citizens and involved personnel are given the benefit of a thorough investigation that is completed in a timely manner. Additionally, the investigation status initiative continues to illustrate to complainants that their concerns are being taken seriously and their complaints are being investigated to the fullest extent possible. This initiative ensures that the complainant remains informed of the status of their complaint and helps to foster partnerships with the community and its citizens to ensure that the Department’s process for identifying and reporting police misconduct remains transparent, understandable and effective.

In 2010, OPS remained fully staffed with five Sergeants. OPS being at its full compliment of personnel has facilitated the efforts towards a timelier processing of internal complaints.

During the calendar year 2010, the Office of Professional Standards processed a total of 300 complaints.

| Administrative Investigations (Includes Allegations of Criminal Misconduct) | 168 |
| Citizen Complaints | 132 |
| Total | 300 |
Chief of Police-Homeland Security Division

The Homeland Security Division is comprised of the Bomb Squad, Harbor Patrol and the Special Operations Team. One captain and one lieutenant oversee five sergeants and 32 officers. Each is assigned to one of the three units within the command. In addition, one officer is assigned to the Joint Terrorism Task Force (JTTF), and works along side the F.B.I. gathering and investigating domestic and foreign terrorism intelligence that impacts the area. During the 2010 calendar year the Norfolk Bomb Squad responded to twenty-two calls involving suspicious packages, radiological material, explosives recovery and explosive devices. The Bomb Squad has initiated integrated water borne improvised explosive device response capability with the Harbor Patrol Dive team which allows for a rapid response to IED / explosive threats on the waterways within and adjoining the city of Norfolk.

The Bomb Squad has utilized grant funding totaling almost $750,000 from a State Homeland Security Grant and a UASI grant to purchase new or replacement equipment along with a second response vehicle. These accomplishments will allow the Bomb Squad to respond to multiple simultaneous events within the city as well as support the Special Operations Team and the Hampton Roads Bomb Squad Response Task Force sponsored by the FBI.

The Harbor Patrol Unit works closely with the United States Coast Guard to provide security for tankers, cruise lines and military ships that navigate through Norfolk waterways. In 2010, Harbor Patrol provided both moving and stationary security zones for fourteen (14) High Passenger Cruise Ships and one (1) highly combustible liquid petroleum gas tanker ship. The unit receives regular requests to assist the US Coast Guard with homeland security related activities. Recently, the unit assisted the USCG with operations Logan’s Charge and Dry Water; which promote boater safety awareness and BUI prevention.
The Police Dive Team is an integral part of the Harbor Patrol Unit. The dive team is trained in procedures for search and recovery of both drowning victims and evidence. They have also participated in community policing through participation in static displays which educates citizens of the latest type of equipment and training our divers are receiving.

The Special Operations Team (SOT) is a full time tactical team capable of handling a myriad of tactical and homeland security missions which include; barricaded suspects, hostage rescue, high-risk search warrants, undercover security operations, WMD / CBRNE (Chemical, Biological, Radiological, Nuclear & Explosive), maritime operations, dignitary protection, and major event security. This year all team members received two weeks of intense hazardous material training from Virginia Department of Emergency Management (VDEM) and one additional team member was certified in explosive breaching. In 2010 SOT conducted 55 operations consisting of high-risk search warrants, narcotics operations, fugitive apprehensions, and hostage barricade situations. Due to the many responsibilities of SOT, equipment and training is mission critical. SOT was awarded a grant to purchase a Chemical, Biological, Radiological, Nuclear, and Explosive (CBRNE) armored response vehicle with capabilities of utilizing Self Contain Breathing Apparatuses, (SCBA), on board. This will greatly improve SOT capabilities and will also be a valuable asset for surrounding jurisdictions.
Chief of Police-Criminal Intelligence Unit

The Criminal Intelligence Unit’s (CIU) function within the Norfolk Police Department involves the collection, organization, analysis, maintenance and dissemination of data concerning specific crimes, criminal activities and/or threats to the community. As part of the intelligence function, CIU is responsible for investigating Suspicious Activity Reports (SAR), terrorist individuals/groups, organized crime, hate groups, human trafficking, disruptive criminal enterprises, threats to public officials and judges, and ensuring the rights governing free speech are protected. Additionally, CIU acts as a liaison unit with federal law enforcement agencies.

In 2010 CIU received the Anti-Defamation League’s Shield Award. The award was given for the unit’s efforts in investigating, identifying and prosecuting members of a hate group that led investigators across the east coast and lasted for more than a year.

CIU sent out 132 disseminations, including threat assessments, officer safety bulletins, and criminal and terrorism related material. CIU also handled 30 first amendment events and conducted departmental wide training on issues of free speech and domestic terrorism. Additionally, CIU fulfilled requests to conduct similar training to other state and federal law enforcement agencies.
Administrative Services Bureau-Office of Fiscal Management

The Office of Fiscal Management (OFM) is responsible for managing the police department's budget, analyzing and rectifying payroll issues, overseeing the full spectrum of grant-related activities, and coordinating departmental financial functions.

During FY11, OFM administered a $66,081,800 operating budget and a $12,451,085 revenue budget. The OFM monitored the activities, expenditures, and financial reporting for operating, revenue, and grant appropriations exceeding millions of dollars. Additionally, OFM has played an active role in seeking additional funding for homeland defense, law enforcement, and crime prevention efforts and providing overall support for the department’s fiscal matters.

The Department received $4,050,509 in grant awards during FY10 for the following:

- Pay salary and benefits for 8 recruits for 36 months to backfill 6 positions for Hot Spots and 2 positions in Gang Suppression.
- Gun Shot Detection System.
- Police vehicles and computer equipment for Gang Suppression.
- Portable radio equipment.
- Police overtime and radar equipment.
- Provide training for Gang Suppression in the area of gang awareness, prevention, and interaction.
- Purchase rifles to support the Patrol Rifle Program.
- Implement In-Field Reporting system.
- Ballistic vests.
- Prescription drug abuse enforcement.
- Hispanic crime prevention officer and program.
- Advertising and travel funds for recruitment of minority officers.
- Purchase License Plate Readers for Norfolk and the Hampton Roads Region.
- SAFE Boat and dive equipment.
- Purchase a Chemical, Biological, Radiological and Nuclear (CBRN) Armored incident response vehicle and personal protective equipment for the Bomb Squad Unit.
- Support youth educational programs at the Norfolk Police Youth Academy.
Norfolk Police Department

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Administrative Services Bureau-Office of Fiscal Management (cont.)

The Norfolk Police Department (NPD) has approximately 948 employees. OFM continually troubleshoots and resolves complex pay issues, provides interpretation of city benefits, coordinates the annual open enrollment, and reviews and processes payroll related changes for all NPD employees.

The FY11 authorized position breakdown is as follows:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>Sworn</td>
<td>757</td>
</tr>
<tr>
<td>Civilian</td>
<td>112</td>
</tr>
<tr>
<td>Total</td>
<td>869</td>
</tr>
<tr>
<td>Grant Sworn</td>
<td>8</td>
</tr>
<tr>
<td>Part-time*</td>
<td>71</td>
</tr>
</tbody>
</table>

*Note: School crossing guards – 70; Office Assistant – 1
Investigative Services Bureau-Central Records Division

The Central Records Division is divided into nine separate entities: the Public Service Counter, Word Process Unit, Warrant Unit, Booking Unit, Property and Evidence Unit, False Alarm and Funeral Escort Desk, Identification Section, The Technology Support Unit and the Central Desk. These units have independent responsibilities but depend on each other for various forms of support.

The Central Desk is staffed by police officers and operations officers, providing services to the department 24 hours a day, seven days a week. Assigned personnel provide security for the Police Operations Center by monitoring the flow of visitors who enter and exit the facility. Video cameras throughout the building and in the prisoner holding cells and sally port are also closely monitored from this location via video monitors and audio systems. Citizens seeking assistance either in person or by telephone are greeted by Central Desk staff and referred to the proper destination. In 2010 Central Desk received 261 Crime Line calls.

The Public Service Counter provides services to the general public and private agencies on a fee-for-service basis. These services include concealed weapons criminal background checks, taxi permits, accident reports, offense records, fingerprinting and other criminal record checks. In 2010, staff collected $95,257.00 in fees and processed 11,776 requests. Adjoining this section is the Summon Desk, which processed the 6609 criminal and 2,391 traffic summonses issued.
In 2010, the False Alarm and Funeral Escort Section processed 10,624 false alarm reports and 583 funeral escort requests, resulting in the collection of $74,635.00 in fees during FY 10. According to City Code requirements, CRD personnel collect a service fee from residents upon the third false alarm within a six month period. Officers responding to and arriving at the scene of a false alarm submit a False Alarm Report. This report is then forwarded to the False Alarm/Funeral Escort Administrator for processing. The administrator then sends a bill to the resident, and notifies the City Attorney for collection when an account is more than 30 days in arrears.

The Identification Section is staffed by four ID Clerks and a Support Technician. Within the section are the Laserfiche/ImageControl center and the correspondence desk. Part of the Identification job duties; include registering felons, as well as registering sex offenders which also entails collecting and submitting DNA from the offenders to the State Police. In 2010, the Identification Section registered 1,744 felons. Other duties include expunging criminal records, fingerprinting, and processing juveniles.

The Property and Evidence Unit is comprised of two police officers, two operations officers, and a custodian. The unit is supervised by a lieutenant. Personnel receive, document, and store all property and evidence acquired by Norfolk police and operations officers. Employees maintain and protect the chain of evidence of all items in their custody. In 2010, the unit processed and stored 9,381 new vouchers.
The Warrant Office is comprised of one police officer, one operations officer, one support technician, and one office assistant. The Warrant Office is supervised by a lieutenant. Personnel assigned to the Warrant Office process warrants, summonses, and related legal documents received from the courts, Probation and Parole offices, and other out of city agencies. Documents are entered into local, state, and national Record Management Systems, including VCIN (Virginia Criminal Information Network) and NCIC (National Crime Information Center) systems as necessary. In addition, officers arrange for the transportation of persons who are “wanted” in Norfolk and detained by the Department of Corrections in other in-state jurisdictions. In 2010, the Warrant Office processed over 11,600 newly issued warrants and over 13,300 served warrants.

The Booking Unit is comprised of 24 police officers, four operations officers, and six sergeants, under the supervision of a lieutenant. The Booking Unit was created on July 1, 2010, upon the turnover of responsibility from the Norfolk Sheriff’s Office to the Norfolk Police Department. Booking personnel process arrestees to include searching, fingerprinting, photographing, data entry, submission of data to the Virginia State Police Central Criminal Record Exchange, and other related paperwork. Prisoners are housed and monitored within the unit pending release or transfer to the jail. The Booking Unit also handles the responsibilities of the Warrant Office after normal business hours.

Accident Desk logged more than 3,100 crash reports in 2010; processed more than 4,800 driver transcript requests, filed 2,880 Accident Exchange Reports, and submitted 72 Quality Control Forms.
The Word Process Section is comprised of several sub-units: Word Process Center, Error Management and Quality Control, and Accident Reporting Desk. This section operates 24 hours a day, 7 days a week in three rotating shifts. Word Process Center staff entered 26,740 Incident Based Reports (IBRs) into the records management system, 5,561 of these were reports received from citizens over the telephone. In addition, 1,863 electronic teletypes were received, processed, with responses sent to requesting agencies. Word Process Center Support Technicians received, logged, and entered 15,192 towed vehicle reports into the VCIN computer system.

The Technology Support Unit (TSU) consists of one lieutenant, one sergeant, two sworn officers, and three civilian programmer analysts. The unit is tasked with a variety of duties including the administration and security of the state-wide Virginia Criminal Information Network (VCIN), the regional Law Enforcement Information Exchange (LInX), and the Norfolk Police Department’s criminal records management system (I/Leads). TSU acts as the security liaison for the City’s Information Technology Department. Early 2010 was spent preparing for the NPD to take control over the booking process from the Sheriff’s Office. Hardware was purchased and upgraded, user accounts were created and modified, and a new video surveillance system was procured and installed.

During 2010 TSU made significant progress in projects such as the:

- automation of the property and evidence system
- acquiring and testing an in-field electronic IBR submission program
- acquiring an in-field FR300 accident report submission program
- version upgrades for I/Leads, Computer Aided Dispatching, and I/Mobile
- testing, procurement, and configuration of two factor advanced authentication as required by CJIS
Administrative Services Bureau-Personnel Division

The Personnel Division coordinates personnel matters and processes within the NPD and serves as a liaison with the City Department of Human Resources for hiring, staffing and compensation issues. Some of the specific responsibilities of the Division include:

- Creation and maintenance of personnel folders for all department employees.
- Coordination of police promotional examinations.
- Maintenance of the police staffing plan as to authorized and assigned strength.
- Monitor workers compensation reports/claims.
- Coordinate line of duty death activities and the filing of appropriate documents.
- Implementation of effective outreach and recruitment programs and initiatives in order to secure and retain a highly qualified workforce that is representative of the population of the City of Norfolk.
- Administration of the Career Development Program of the Norfolk Police Department.

Provision of relevant and effective training that proactively responds to the needs of the Norfolk Police Department by coordinating and managing the following:

- Basic Recruit Academies
- In-service training
- Firearms training
- DCJS instructor certification and re-certification training
- Specialized training
- Dispatcher basic training
Recruiting

The goal of the Norfolk Police Department Recruiting Team is to attract a diverse group of qualified applicants to serve as sworn officers for the City. This is accomplished through representation at job fairs, community events, and relationships with local universities. With the increasing popularity of social networking sites, Recruiting has worked to enhance communications with potential applicants through the internet. This is proving to be an economical alternative to traditional advertisement while reaching a much wider audience. The application process begins with a written examination consisting of 100 questions covering reading comprehension, spelling, and grammar. Applicants must obtain a score of 70 or better to progress to the physical agility test. This test consists of an agility course where applicants complete a series of occupational related tasks while wearing standard issue body armor. The course is designed to measure the candidates’ ability to follow instructions while performing movements necessary in day to day law enforcement activities. This is followed by a one and a half mile run which must be completed in less than 14 minutes 55 seconds. A rigorous background investigation is then conducted for each successful applicant. This background investigation includes a behavioral-personality assessment and polygraph examination. The final phase includes an interview before the Oral Review Board. Candidates are interviewed by a panel of officers from various ranks and assignments throughout the department. The interview consists of a standard set of questions with follow-up questions related to the individual. Hiring recommendations are forwarded to the Chief’s Office for final selection.

The Recruiting team works closely with the City’s Human Resources Department to move a significant number of applicants through the ten phases of the hiring process. In 2010, there were 833 applicants which resulted in the hiring of 75 police recruits.
Training

The Training Unit of the Norfolk Police Department serves two key purposes. The first is to provide basic law enforcement certification for new officers to meet the manpower demands of our department; and second, to provide on-going training and recertification for existing personnel. The basic recruit course consists of approximately 24 weeks of rigorous academic and physical training. The recruits are required to demonstrate proficiency in dozens of law enforcement categories from accident investigations to written correspondence and computer skills. Recruits become proficient in the use of firearms and defensive tactics. During 2010, the Training Unit produced 54 new officers, joining the ranks of our department to serve our citizens proudly.

Equally important is continuing education for our sworn officers to maintain certification and improve performance. This is accomplished through internal instruction, on-line training, and hosting courses from outside organizations. During the past year, the Department purchased a digital driving simulator with urban database and software. This enabled the unit to conduct remedial driver training at the Training Center with minimal manpower and equipment requirements while enhancing the overall efficiency and effectiveness of this program.

The Training Unit also hosted courses in Surveillance Detection Training for Critical Infrastructure, Investigation of Hate Crimes, Hostage Crisis Negotiation, Improvised Explosive Device Awareness, and Biased Based Policing and Racial Profiling. These courses were attended by Norfolk officers as well as officers from surrounding jurisdictions. This inter-agency cooperation helps foster an open exchange of ideas and has proven beneficial in developing positive relationships with our neighboring communities.
Administrative Services Bureau - Strategic Management

The Strategic Management Division (SMD) is responsible for the management of the Department’s directive system, which includes General Orders, Special Orders, Manuals and Memos. SMD has been designated to maintain additional official departmental documents which include memorandums of understanding with other cities and other law enforcement agencies and surveys conducted. The SMD staff also works with the City of Norfolk Office of Intergovernmental Relations on legislative matters at both the state and Federal level. In 2010, SMD was very involved in providing needed information and responses to various representatives involving law enforcement funding.

SMD staff began to update all General Orders for accreditation compliance. SMD continued to expand the use of Laserfiche for maintaining files throughout the Department hosting several training sessions and assisting with private instruction as needed. This has been an ongoing effort throughout the Department to help to reduce the volume of paper records. SMD staff updated 40 General Orders and distributed 139 memos.

The Department’s accreditation process continued with the successful submission of the Annual Verification of Compliance for the second of four years in the accreditation cycle. Standard Operating Procedures Manuals and General Orders continue to be reviewed by the accreditation manager to ensure ongoing compliance with the standards established by the Virginia Law Enforcement Professional Standards Commission and the Commission on Accreditation for Law Enforcement.
Investigative Services Bureau-Vice and Narcotics

The Vice and Narcotics Division is tasked with investigating narcotics and prostitution related offenses occurring within the City of Norfolk. The Vice and Narcotics Division is commanded by a Captain who reports to the Assistant Chief of the Investigative Services Bureau. Two distinct investigative units comprise the Division - the Narcotics Unit and the Street Enforcement Unit. The Division’s authorized compliment is 64 sworn and 2 civilians.

Street Enforcement Unit

The Interdiction Section is responsible for stemming the flow of illicit narcotics into the city through the interdiction of local bus stations, highways and roadways, airport and seaport terminals, package delivery services, storage complexes, motels and hotels. The Interdiction Section also serves as the home of the Narcotic Detection Dog Teams.

The Street Response Section is comprised of two platoons. The Street Response platoons are responsible for the identification, suppression, and control of illegal street level narcotic activities (open-air markets). The platoons conduct short term and mid level investigations and undercover operations. In reaction to citizens concerns, the Street Response Section conducted numerous operations throughout the year targeting street dealers leading to over 100 individuals arrested on over 200 charges. The Vice Section is comprised of investigators who conduct enforcement operations designed to target illicit prostitution. Vice investigators work to actively stem prostitution in the City of Norfolk by conducting undercover vice operations which target both the prostitute and the “john”.

Captain A. Pomeranz, Commanding Officer
Narcotics Unit

The Narcotics Section is comprised of investigators who conduct short term narcotics investigations based on information received from informants and citizens. This section serves as a bridge to the Long Term and Major Case Sections.

The Technical Operations Section is responsible for maintaining all of the Division’s electronic surveillance equipment. Additionally, the investigators assigned to this section are responsible for assisting in the electronic monitoring of undercover officers and assisting other members of the Division in conducting electronic surveillance.

The Long Term Section is responsible for conducting longer term narcotics investigations. These investigations are designed to target the individual supplier or group of suppliers who are responsible for providing narcotics to the street level drug dealers. The operations of this section consist of covert surveillance, intelligence gathering, use of informants and search warrants.

The Vice and Narcotics Division reports the following highlighted accomplishments in 2010:

Enhanced equipment was purchased for officer safety including: new ballistic tactical vests and surveillance equipment. In excess of $5,000,000 worth of illegal narcotics from or enroute to the streets of Norfolk was recovered, and over 700 individuals were arrested for narcotics and prostitution related offenses.
Investigative Services Bureau-Detective Division

The Detective Division investigates reported felony and serious misdemeanor offenses occurring within the jurisdiction of Norfolk. It is the responsibility of the division to identify, arrest, and present offenders to the judicial system. This is accomplished through the cooperative efforts and partnerships with other local, state and federal agencies, and the citizens of Norfolk.

Violent Crimes Unit

The Homicide Section is responsible for investigating all Homicides, unattended deaths, accidental deaths, non-sexual abductions, assault, malicious wounding, shootings into occupied vehicles or dwellings, deaths of individuals in custody, and shootings involving police officers if injury or death is involved. Investigators assigned to this section are usually comprised of senior investigators who are subject to callback at any time. The Robbery Section is responsible for investigating robberies and jail escapes. Because of the recidivist nature of this offense, significant investigative effort is allocated documenting patterns of behavior, scientific evidence, and interviewing victims and witnesses. The Fugitive Section was responsible for the extradition of those arrested outside of Norfolk’s jurisdiction and work daily with all division personnel to identify, locate and arrest persons suspected of crimes in Norfolk. The section was responsible for arresting 52 wanted persons in Norfolk and completing 64 extradition trips 2010.

Gang Suppression Unit

The Gang Suppression Unit (GSU) is charged with investigating crimes involving criminal street gang members. The types of crimes investigated by the unit vary from responding to citizen concerns about gang activity to assisting federal authorities in shutting down major narcotics operations, investigating aggravated assaults and homicides that are gang related. The goal of the GSU is to aggressively suppress criminal street gangs through lawful confrontation enforcement, arrest, prosecution, intelligence-gathering and partnerships.
Gang Suppression Unit (cont.)
GSU works openly and cooperatively with other units, divisions and agencies to suppress criminal gang activities. Tactics include, but are not limited to, surveillance, stakeouts, aggressive patrol and arrest, follow-up investigations, and intelligence gathering.

Property Crimes Unit
The Auto Section investigates stolen auto and hit & run offenses. The section was awarded its fourth consecutive 1st place trophy by the Virginia State Police for Operation Heatwave which is a pro-active enforcement program focused on stolen auto recoveries and vehicle theft prevention. It also received the International Association of Chiefs of Police 2010 Vehicle Theft Award of Merit for outstanding efforts in combating vehicle theft. The Burglary Section handles burglaries reported in the city of Norfolk as well as pawn shop enforcement. Regular reporting of pawned items to the Police Department is mandated by ordinance and monitored by investigators who routinely visit the businesses to ensure compliance. The General Assignment Section is the only group in the division with 24 hour investigative responsibility. Newly assigned personnel to the division are assigned to this section for three months of training to learn the basics of investigations and the details of administrative and case related paperwork.

Special Crime Unit
The Sexual Assault/Family Violence Section is responsible for the investigation of sexual assaults, indecent exposure, child pornography, stalking, domestic assault, child abuse, and lost children under the age of nine. The range of investigative responsibilities requires significant expertise in the skill of interviewing traumatized adult and juvenile victims. The Economic Crimes Section handles all of the crimes generally considered "white-collar," as well as bigamy and lottery offenses.
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2010 Annual Report  

Notable in 2010
In late 2010, in response to a general need for better communication, co-operation, and co-ordination, the Detective Division developed a singular point of contact to be the liaison between the Investigative Services Bureau and the two main local higher education organizations, Norfolk State University and Old Dominion University. The idea began as a way of sharing information as it related to robberies surrounding each university. The Violent Crimes Lieutenant was placed in the position of liaison and met regularly with the university’s police staff. The initiative grew into a monthly meeting (when necessary) with each university and the Violent Crimes Lieutenant and information was shared that related to all crimes affecting the concurrent jurisdiction held between the universities and the police department. This sharing of information led to the development of many investigative leads in reference to robberies, assaults, burglaries, and larcenies.

Investigative Services Bureau-Detective Division
(cont.)

Special Crime Unit  (cont.)
Because its primary contacts are with business institutions the assigned investigators with few exceptions work a day shift from 8:00 a.m. to 5:00 p.m.

Investigative Support Unit

The Civilian Staff handle all administrative matters, to include criminal statements, overtime tracking and payroll, daily assignment sheets, etc. Additionally, the three assigned stenographic reporters are subject to call back when the transcription of investigative statements is immediately necessary.

The Commonwealth Attorney Section serves as the daily liaison between the police department and the Commonwealth Attorney's Office. Members of the section also provide some limited investigative support to the assigned prosecutors.

Forensic Section personnel respond to and document crime scenes, conducting latent fingerprint examinations, and initiating computer analyses to solve a wide range of crimes. Once assigned to the forensic section, a long-term mix of technical schools and on-the-job training prepare the investigator for this technical police function.

Coordinated efforts were made involving both police agencies for anything within the concurrent jurisdiction including:

- Crime Alerts
- Forensic resource sharing
- Training opportunities
- Sharing of statistical information related to crime trends
- Partnerships in operational plans to address various crime concerns
1) Forensics Investigators gave numerous presentations to include but not limited to, grade schools, universities, churches, youth academies, other agencies, and various community groups. Topics included field forensics, computer forensics, and safety on the internet and social networking sites. They processed 2,743 crime scenes, and 1,313 latent print requests with 703 prints identified. There were 216 computer crime exam requests with 63 cases made.

2) One Forensic investigator certified this past year as a latent print examiner, one graduated from the Virginia Forensic Science Academy, and one was accepted to the American Academy of Forensic Sciences. Several investigators attended Incident Response to Bombings. Technology improvements included soil analysis, Blue Star (Luminal), Sero-Stix (blood detection chemical), DFO (chemical) for processing paper products, the use of International Automated Fingerprint Identification System, and the use of dual contrast powders which will provide improved service to the community to hold those accountable who commit crimes. Improved software was also implemented in the area of cell phone extraction and computer forensic technology.

3) Crime Analysis provided crime statistics to numerous entities for presentation at various community meetings. They also hosted Criminal Investigative Analysis (Criminal Profiling) training which is one of the requirements to obtain Crime Analysis Certification.

4) Gang Suppression Unit continues to provide gang related presentations to the public for awareness purposes (approximately 67).
Each week the Crime Analysis Unit collects and analyzes data to disseminate to various units within the department, to help protect citizens in the City of Norfolk. Crime Analysis organizes the most current information on crime patterns, trends and possible suspects. The Unit also provides support information to civic leagues for crime prevention measures. Twice a month the Unit is tasked with preparing a detailed COMPSTAT presentation which summarizes crime trends.

1st Patrol
2nd Patrol
3rd Patrol
Investigative Services Bureau-Crime Analysis Unit (cont.)

2010 RAPE BY PATROL DIVISION

- 1st Patrol: 12.44%
- 2nd Patrol: 25.41%
- 3rd Patrol: 25.35%

2010 BURGLARY BY PATROL DIVISION

- 1st Patrol: 77.30%
- 2nd Patrol: 558.28%
- 3rd Patrol: 688.34%

2010 LARCENY BY PATROL DIVISION

- 1st Patrol: 2984.36%
- 2nd Patrol: 3379.34%
- 3rd Patrol: 3075.36%
Field Operations Bureau-First Patrol Division

The continuing mission of the First Patrol Division is to work closely and in partnership with community residents in addressing crime, and of the environmental conditions that lead to crime. This is accomplished by developing and maintaining close working relationships with community members based upon trust and mutual respect. This combined effort resulted in an overall decrease in crime in the First Patrol Division for the year compared to 2009.

Police services are provided to communities using a variety of traditional and non-traditional means, including marked patrol units, bicycle patrol, walking beats, and concentrated enforcement sweeps. Officers work closely with other divisions and units to provide a more coordinated response to crime. Each sector has specifically designated Community Resource Officers who are well known to community residents. These officers are tasked with determining the specific needs unique to each community they serve, and in determining appropriate problem solving responses. Strategies in 2010 included increasing the number of Youth Citizen Academies conducted by First Patrol Division personnel. These programs include Life Skills, community involvement, and teaching children about the various functions and responsibilities of the Police Department. At least one youth academy was conducted in each of the elementary schools located within the First Patrol Division during the 2010 calendar year. Personnel also implemented a Teen Awareness program in Huntersville that focuses on such topics as youth violence and gangs. Also in Huntersville, officers implemented a Senior Awareness program that focuses on identity fraud safety in the community.
Community partnerships by First Patrol Division personnel are numerous, but include the Southside Taskforce. This is comprised of City Council members, the City Managers Office, police, representatives from other city departments, and community residents. This taskforce is designed to identify and address the problems that are unique to the Southside communities of Campostella and Berkley. Other partnerships include assisting Hampton Roads Transit in safety and security planning for the new Tide Light Rail System. The First Patrol Division also shares concurrent jurisdiction with the Norfolk State University Police Department and works closely with that law enforcement organization to address matters of crime on campus and in the surrounding residential neighborhoods.

The Public Housing Unit continues to provide personalized police services in each of the City’s six public housing neighborhoods. This unit is dedicated to providing a full spectrum of police services designed to work closely with residents to address concerns of crime and neighborhood blight. In December, 2010, members of this unit planned a basketball tournament held at Booker T. Washington High School that involved approximately 200 participants. This tournament brought teenage participants together from all six public housing neighborhoods.

Current authorized staffing for the First Patrol Division is 1 Captain, 4 Lieutenants, 22 Sergeants, 127 Officers, 2 Operations Officers and 1 Administrative Secretary.
Field Operations Bureau- Second Patrol Division

In fulfilling the Department’s mission of providing police services to meet the needs of the community and the people of Norfolk, Second Patrol Division personnel strive to identify problems and community concerns and allocate resources to prevent, reduce, or resolve issues. Effective communication between the Second Patrol Division and other police divisions, other city agencies, and citizens are critical to ensuring issues are properly identified and resolutions developed and implemented to effectively enhance delivery of police services to the communities, businesses, visitors, and citizens.

As part of the interaction between citizen groups and the police department, members of the Second Patrol Division hosts and actively participate in CPAAAN, the Citizen’s Police Academy. Interaction between Second Patrol Division members and CPAAAN attendees allows for a better police understanding of citizen concerns and a better citizen understanding of the police department’s response to their concerns. Additionally, Community Resource Officers attend various civic leagues, and work diligently to address community concerns to ensure an improved quality of life for Norfolk’s residents. As part of community outreach, a number of Youth Citizen’s Academies were conducted Division wide, introducing local youth to citizenship issues as well as the mission and role of the police in society.

Special events which took place in the Division were: National Night Out events in the Meadowbrook Forest / Hunt Club Community; Homearama events in the East Beach Community, Saint Patrick’s Day Parade, the Ocean View Children’s Festival, and two Police Community Forums in the Lincoln Military Housing Community. To ensure safety and success, the events required allocating personnel and equipment by the Division. The Incident Command System was employed to facilitate effective operations for each of these events.
Field Operations Bureau - Second Patrol Division (cont.)

Special events which took place in the Division were: National Night Out events in the Meadowbrook Forest / Hunt Club Community; Homearama events in the East Beach Community, Saint Patrick’s Day Parade, the Ocean View Children’s Festival, and two Police Community Forums in the Lincoln Military Housing Community. To ensure safety and success, the events required allocating personnel and equipment by the Division. The Incident Command System was employed to facilitate effective operations for each of these events.
The Third Patrol Division stretches from Brambleton Avenue to the Navy’s Sewell’s Point Complex. The area encompasses many of Norfolk’s oldest neighborhoods, such as Ghent and Park Place, providing for a community that is rich in economic, cultural, and racial diversity. The personnel assigned to the Division serve 31 civic leagues and strive to build lasting community relationships to create greater cooperation and trust as a means of reducing crime.

To reach these goals, the Division works closely with the many civic, business, and governmental entities within our boundaries. Activities conducted included code enforcement walks, criminal enforcement sweeps, and door-to-door distribution of crime prevention information. Many of these activities were conducted with resident participation. Activities involving the youth of our communities included youth academies conducted at Suburban Park Elementary School and Coleman Place Elementary School. The Division also assisted the Crime Prevention Unit with its “Bully Proof Chess” program. The program consisted of two 6-8 week sessions involving youth 8 through 18 years old, and focused on teaching the game of chess as well as techniques to avoid school bullying.

The Navy is a significant partner in our community, and the City provides public safety services to the growing military housing areas. Members of the Division established working relationships with military security personnel and housing managers. Officers provided crime prevention tips to residents and conducted security surveys.

The campus of Old Dominion University lies within the boundaries of the Third Patrol Division. The Division works closely with the University Police Department. Officers of the ODU Police Department monitor radio communications and assist our officers when able.
Field Operations Bureau-Third Patrol Division (cont.)

Data on crime trends in the area is routinely exchanged between the departments to bolster crime prevention. The command is represented on the university’s Public Safety Task Force. This group includes representatives of both departments, university administration, student leaders, and members of the neighboring communities. The task force examines issues related to crime prevention and student/resident concerns.

The Division in conjunction with ODU PD, and the Alcoholic Beverage Control worked to prosecute alcohol violations in an attempt to curtail some activities that lend to victimization. The Community Resource Officers assigned to the ODU area gave presentations on the subject to sorority and fraternal organizations, and civic leagues.

In an effort to further enhance the relationship between the Division and the community, the Division assisted with numerous community functions to include neighborhood reunions, charity benefit walks/runs, art festivals, community, and business block parties, bike rodeo’s, National Night Out, and school career days.

The Third Patrol Division is staffed with one captain, three lieutenants, 17 sergeants, and 104 officers. Personnel are deployed based on the analysis of crime patterns and trends to most effectively address crime concerns. Additionally, members of the division collaborate with other units of the Department and other agencies to seek innovative strategies to reduce crime and improve the quality of life for our residents and visitors.
Field Operations Bureau-Traffic Unit

The Traffic Unit serves to augment the patrol divisions by specializing in various aspects of traffic management. This division consists of the motorcycle squad, motor carrier team, fatality team, the taxi / limousine squad, traffic analyst and the school crossing guards. Members of this unit routinely patrol in unmarked police vehicles and utilize speed detection equipment such as radar, speed trailers and Lidar (Laser speed detection) to detect and apprehend violators of the local and state ordinances.

The Traffic Unit facilitates safe movement of traffic, conducts accident investigations to include auto fatalities provides escort functions, performs school crossing duties and specializes in event traffic management. The 19 officers and 4 supervisors of the Traffic Unit also serve as an integral part of the Crowd Management Team and the Hampton Roads Metropolitan Medical Response Team (HRMMRST). Additionally, the specially trained officers within the Traffic Unit coordinate training for DUI detection, breathalyzer certification, speed enforcement certification, and the Tidewater regional motorcycle certification program for the police department.

During 2010 the Traffic Unit assisted in the handling of over 30 special events including the Azalea Festival, Harborfest, and the Grand Illumination Parade. In addition, the Traffic Unit handled various traffic control details at city sponsored venues such as Harbor Park, Scope, Chrysler Hall, and the Attucks Theatre. The Traffic Unit responded to and handled numerous complaints throughout the city regarding traffic related issues.
Field Operations Bureau-Traffic Unit (cont.)

The speed trailer was deployed 13 times and collected traffic speed data for more than 821 hours relating to speed related complaints. The traffic unit had 5802 hours on special details to include scope, special events, enforcement details, and dignitary escorts.

The Traffic Unit conducted 7 DUI Saturation patrols, 5 Safety Check Points, and numerous speeding enforcement initiatives. This resulted in 11 DUI/DUID arrests, 660-traffic summonses and 9 arrests for other crimes. Traffic officers issued 11,179 summonses for moving violations, 9,840 summonses for non-moving violations in all totaling 21,019 summonses issued generating $704,557.00 in revenue. Officers have arrested 59 individuals for DUI and arrested 67 individuals for other offenses.

The Motor Carrier Safety Team conducted over 322 truck inspections, and issued over 245 summonses for overweight truck violations and other traffic offenses, which resulted in liquidated damages in excess of $172,139.00. Additionally, the Traffic Unit is responsible for and conducted inspections on all public convenience vehicles twice in 2010 generating $23,000.00 revenue.

The Fatality Team investigated 5 fatal accidents within the city in 2010. Traffic officers also handled in 722 funeral escorts and various dignitary escorts.

Ninety-three authorized school crossing guards assigned to the Traffic Unit serve to maintain safe passage to and from Norfolk’s public schools.
Community outreach is a regular part of the Crime Prevention Unit’s workday. Members of the unit are in constant touch with residents, businesses, civic leagues and other organizations in an effort to educate citizens about keeping their property and themselves safe. By attending various meetings and through leafleting in neighborhoods, staff distributed more than 4,500 crime prevention handouts in 2010.

The Crime Prevention Unit officers were proactive in contacting civic leagues to encourage the establishment of Neighborhood Watch in their neighborhoods. Their efforts resulted in five new Neighborhood Watch groups. We also began Neighborhood Watch Quarterly meetings in 2010. This brought all the Neighborhood Watch groups citywide together for the purposes of training, brainstorming and sharing ideas that create strategies to work towards reducing crime in their neighborhoods.

Business Watch, which patterns the Neighborhood Watch, is also administered by the Crime Prevention Unit. The program grew significantly in 2010 adding 60 more businesses, now a total of 103 businesses participate in the program.

In 2010 the police department had oversight of both the National Night Out (citywide) observance and the city’s annual Crime Prevention Awards ceremony. An estimated 700-800 persons attended the National Night Out observance held in the Meadowbrook Terrace/Meadowbrook Forest/Hunt Club Point and Waters Edge community.
The Police Athletic League (PAL) program continued to touch the lives of many inner city youth. Crime prevention officers began a new initiative with this program, “Badges for Baseball All-stars.” The 20 selected All-stars were rewarded with a bus trip to Washington D.C. to watch a professional Baseball game and toured the Washington National Zoo.

Our Hispanic Resource Officer (HRO) coordinated English as a Second Language (ESL) classes. They were offered in 90-minute sessions twice a week. Numerous Spanish speaking participants were able to take advantage of this learning experience taught by the HRO with the assistance of other Spanish speaking personnel. In addition, the 3rd Annual Police / Hispanic Soccer Tournament was held bringing officers and members of the Hispanics community from surrounding cities such as Va. Beach and Newport News to participant.

Upon request, officers visited private homes and businesses, inspecting the interior and exterior for safety related concerns. In 2010 Crime Prevention Officers conducted 46 commercial and 33 residential security surveys.
Field Operations Bureau- K-9 Unit

During the calendar year of 2010, the Norfolk Police K-9 Corps trained 1 team from the Chesapeake Police Department, 1 team from the Suffolk Police Department, and 2 teams from the Newport News Police Department.

The Norfolk Police K-9 Corps explosive detector teams conducted 2 explosive checks during 2010.

Officers from the Norfolk Police K-9 Corps competed in the annual Iron Dog Challenge which is sponsored by the Virginia Police Work Dog Association. This event was held in Blacksburg, VA. Officer J.S. Matyjasik and his dog Zeke took first place in the heavyweight division, Officer J.L. Nowell and his dog Rufus took first place in the over 40 division, and the Norfolk Police K-9 team took first place overall team.

The Norfolk Police K-9 Corps conducted over 200 demonstrations to various schools, civic leagues, and other community groups throughout the year.
The Animal Protection Unit reports to the Commanding Officer of the Third Patrol Division but serves the entirety of the City. The APU is comprised of seven Humane Officers and one supervisory Humane Officer. The goal of the APU is to ensure public safety through enforcement of animal related laws within the City of Norfolk. The responsibilities of the unit include stray animal apprehension, license and rabies vaccination enforcement, pet shop inspections, injured wildlife, and animal cruelty and dog fighting investigations. During 2010, the Animal Protection Unit responded to over 7,000 calls for service resulting in the impoundment of 2,296 animals.

The APU works closely with the Norfolk Animal Care Center and numerous private organizations to include People for the Ethical Treatment of Animals (PETA), the Norfolk Society for the Prevention of Cruelty to Animals (NSPCA) and the Animal Welfare Coalition of Hampton Roads (AWCHR).

These relationships provide for open lines of communication to address the many issues surrounding animal welfare. Humane Officers also present information to community groups and educate residents of the requirements for animal care under the city and state codes.
The Norfolk Police Department, formed in 1797, is one of the oldest police departments in the United States. The Norfolk Police Museum, an unfunded unit within Norfolk Police Department, was established in 1919, and is the oldest museum in Norfolk. The primary mission of the Norfolk Police Museum is to preserve the history of the department and to share that history with the Norfolk Police family, the citizens of Norfolk and visitors to the city.

On display in the Norfolk Police Museum there are extensive exhibits of early photographs, uniforms, badges, patches, firearms, handcuffs and other equipment used by the police department from its inception until now, as well as a memorial to our fallen officers.

Beginning October 2009 and continuing through the first quarter of 2010, the Norfolk Police Museum, along with the Norfolk Fire-Rescue Museum, conducted minor renovations to the former Freemason Street Reception Center, located at 401 E. Freemason Street. The museums had a soft opening to the public on April 28, 2010. Norfolk Mayor Paul Fraim dedicated and officially opened the two museums in a ceremony on September 22, 2010. Attendance at the museums from April 28, 2010 to October 1, 2010 was approximately 2000 people.

The two museums and reception desk are open for visitors five days a week. For information, call 757-441-1526.
Norfolk Police Memorial

John McNerney
September 22, 1904
Rufus A. Hobbs
July 23, 1909
Stonewall J. Taylor
November 13, 1917
Ashville T. Williamson
October 31, 1918
Harvey J. Babb
October 21, 1919
Harry J. Charlton
August 24, 1920
William L. Sherrod
September 9, 1920
Edward J. Vellines
November 5, 1924

Frank A. Davis
July 13, 1943
Robert F. Dunn
July 13, 1943
John F. Woods
October 4, 1946
George W. Perkins
December 12, 1946
Daniel E. Hobbs
April 27, 1952
Carlton J. Byrd
August 25, 1952
William W. Lassiter
May 1, 1958
Louis E. Spry
July 26, 1958

Robert C. Hill
December 9, 1959
Benjamin F. Myrick
February 13, 1960
Robert C. Wash
May 16, 1961
William Peterson
March 17, 1962
Robert J. Bouchard
September 3, 1971
Lewis W. “Kitt” Hurst
May 24, 1972
Stephen S. Douros
June 21, 1980
John C. Thomas, III
April 4, 1984

Daniel A. Weisbrod
December 6, 1928
Joseph E. Johnson
August 11, 1930
Allen E. Lindsay
August 21, 1934
Benjamin H. Butts
January 1, 1935
Jefferson R. Holland
August 17, 1937
John F. Harmann
March 29, 1938
Arthur H. Barrett
April 9, 1938
Michael Aloisio
May 23, 1939

Douglas Eric Drye
April 14, 1944
William H. Burtt
February 3, 1948
James B. Gilbert
September 28, 2001
Sheila Herring
January 16, 2003
Stanley C. Reaves
October 28, 2005
Seneca B. Darden
May 21, 2006