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For Immediate Release

NRHA Establishes COVID-19 Hotline for Residents

Norfolk, VA (April 3, 2020) – In light of the continued coronavirus (COVID-19) crisis, Norfolk Redevelopment and Housing Authority (NRHA) has established a COVID-19 telephone hotline for residents.

“Through this time, we want to remind our residents that we are here for them,” said NRHA Executive Director Ron Jackson. “This hotline is just one more resource we want to have available in helping us disseminate important information to them and address any NRHA- related questions or concerns they may have.”

When calling telephone number 757-314-4200, residents will hear a recorded message and be prompted to leave a message with their NRHA-related COVID-19 question and telephone contact information. An NRHA staff member will then call back within 24 business hours with a response. Residents are also encouraged to leave their comments or suggestions on the hotline as well. The hotline is set up for voicemail only.

Before using the hotline, however, residents with Internet access are encouraged to check the [NRHA website](#). Posted on the website are answers to frequently asked questions as well as other resources NRHA continues to update, including a [directory](#) of phone numbers and email addresses.

To keep residents and staff healthy and safe, NRHA is limiting in-person contact with residents and clients to strictly emergency situations. All other communications are to be made by phone, email or mail.

Going forward, NRHA will continue to monitor conditions and revise its policies as needed. Updates will be distributed directly to residents and made available to the public via the Authority’s website and social media accounts.

About NRHA

Founded in 1940, NRHA is a national leader in community revitalization and fostering sustainable mixed-income communities. As the largest redevelopment and housing authority in Virginia, NRHA is an important driver of the local economy. www.nrha.us.

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