Thank you for volunteering for Keep Norfolk Beautiful!

As a participant, you are volunteering at your own risk and must sign the volunteer safety waiver/sign-in sheet.

Due to the Covid-19 pandemic, it is necessary for these added precautions to accompany our standard volunteer safety guidelines.

All groups will be assigned a Team Leader that ensures acknowledgement that these safety guidelines are reviewed by team members before the cleanup. For individual volunteers your KNB Contact will ensure your review.

All children under 18 must be accompanied by an adult, either a parent or guardian with signed consent.

Group Leaders will be assigned a KNB contact person prior to the cleanup to ensure understanding and expectations for both volunteers and KNB Staff.

All accidents must be immediately reported to the assigned KNB contact person during the event as soon as possible. If serious, call 9-1-1 immediately before contacting KNB.

If you witness unsafe activities or behaviors, please report to the Team Leader or the KNB Staff person to ensure a successful cleanup without incident.

KNB Staff will review all supplies and their expected use prior to cleanup with individual volunteers during standard KNB Volunteer Training and with Team Leaders for specific projects.

Some sites and cleanups will be age-specific and will be noted.

These guideline Do’s and Do Not’s must be read at every clean-up, beautification, or recycling event

To conduct a safe clean-up, DO read and review with volunteers and leaders the following:

- Practice universal infection control precautions and abide by all the following:
  - Volunteers must wear a face mask\(^1\) and gloves and use proper glove removal techniques\(^2\). Volunteers assume all risk if using any PPE materials provided by the City of Norfolk, KNB, or associated agencies.
  - Practice social distancing with people who are not in your household\(^3\).
  - Cover your cough and sneezes with your elbow or tissue ensuring you are away from others\(^4\).
  - Please sanitize hands prior to volunteering. Sanitizer and gloves will be available for all participants.
- Sanitize all cleanup equipment after use with the provided disinfecting wipes and a separate pair of gloves.
- Coordinate with assigned KNB staff return of equipment, vests etc. Please do not return any used gloves or other disposables include them in the trash.
Universal Precautions and COVID-19 Cleanup
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- Follow proper PPE removal and trash collection procedures, as demonstrated in training. If you have questions or need a refresher let your KNB contact know prior to the event. Checklist and visual aide with instructions will be included in supplies.
- Wear thick-soled, closed-toe shoes, no sandals, or flip flops. You will not be able to participate if you are not prepared.
- Wear a KNB provided safety vest if cleaning roads with a 35mph or more speed limits.
- Use proper body mechanics when bending, reaching and lifting - bend with your knees and request assistance when needed.
- Work during daylight hours and in fair weather (no thunderstorms).
- Adult supervision for volunteers less than 18 years of age must meet the following ratios:
  - 1-1 children <5
  - 1-5 Grades 1-6
  - 1-7 Grades 6-12
- Pick up litter only from curb line to private property line, typically back of sidewalk
- Make participants aware of possible contact with poisonous plants, bees, biting insects, suspicious looking bottles or devices, etc. Stay alert and avoid them.
- Drink plenty of fluids and take breaks as needed.
- Recognize that outdoor activities pose a risk. Do not participate if you do not feel comfortable.
- Make sure to have first aid supplies to address cuts, scraps, and stings, as well as disinfecting those.
- Report to the group leader, or KNB, any activity or behavior that harms any person or property or puts at risk any person or property.

To protect yourself and others, **DO NOT**:

- Squeeze or step on bags to make room for more trash.
- Pick up syringes or hypodermic needles with bare hands. However, if comfortable, wearing gloves, an adult may pick up a needle with a litter picker, pair of pliers or similar device; drop the needle in a hard-wall container such as a metal can or plastic bottle. Seal the container and place in the trash. *(As instructed by the Norfolk Health Department.)*
- Disrupt homeless settlements. Please report to Norfolk Cares at 757-664-6510.
- Pick up materials that appear to be hazardous or dangerous. Report graffiti, dumping or spills to the Norfolk Cares Line at 664-6510.
- Although very rare, “bottle bombs” made of plastic bottles do exist.
Universal Precautions and COVID-19 Cleanup
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If a suspicious bottle is found, back away from it at least 100 feet, prevent any other individuals from entering the area, and cease your cleanup. Be sure to call 911 to inform the police of what you’ve found and where you’ve found it.

- Pick up weapons or bullet casings. If found, call Norfolk non-emergency: 757-441-5610
- Pick up trash that is too close to the roadway or on construction sites or bridges.
- Work during peak travel times, darkness or unsafe, inclement weather.
- Use power tools such as lawn mowers, tractors, chainsaws, etc.
- Volunteer under the influence of alcohol or drugs.
- Clean medians.
- Remove or improperly use PPE.
- Participate in a volunteer event if you are feeling unwell, have tested positive for COVID-19, been exposed to COVID-19, are in frequent contact with people in higher-risk categories, or are unable to adhere to all the safety guidelines listed above.
- Take part in the volunteer activity or pick up materials or item that you feel uncomfortable with.
- Do not take part in any volunteer activity where there is more than 10 people.
- Engage in physical activity with anyone outside of your own household.

Group Leader Rights and Responsibilities

- The group leader has the right to deny a volunteer’s participation in a cleanup or beautification project they are leading if they feel that volunteer poses a risk to themselves or others, if that volunteer does not wear a mask, does not practice social distancing, or does not follow any other KNB Safety Guidelines.
- The group leader agrees to train the volunteers in their group on proper glove removal and trash disposal prior to the cleanup.
- The group leader cannot be held responsible for PPE that a volunteer brings with them, is provided by KNB, or if PPE is improperly used.
- The group leader will make sure that all volunteers are equipped with hand sanitize, and disposable gloves.
- The group leader has participated in the KNB Volunteer Safety Training.

References