



The Waste Management Guide to Scheduling Collections

Normal Collection

No Scheduling Required

90-Gallon Green Refuse Container - Lids must be closed and not placed behind vehicles, so the container can be retrieved.

- Bagged food and household waste

**Bagging waste helps to reduce litter!*

- Small household items/ appliances
- Small electronics

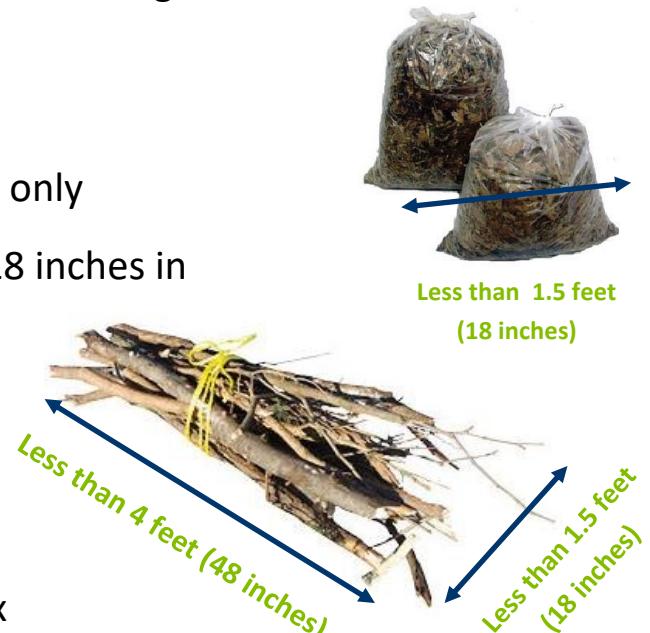
**ONLY alkaline batteries can be placed in the 90-gallon can*

- Never place construction materials in the 90-gallon can



Yard Waste

- Maximum 20 clear bags of yard waste only
- Maximum 20 tied bundles, less than 18 inches in diameter
- Combination of 20 clear bags or bundles
- Individual branches/ limbs, less than four (4) feet in length and less than six (6) inches in diameter
- Yard waste can also be placed in an uncovered, 30-gallon or less, plastic or metal container



Special Collections

These Items MUST be Scheduled

Overflow—These are items that are **too large to fit inside the 90-gallon refuse container**. These are also items that will damage the blades on refuse vehicles, if not set out separately from the 90-gallon refuse container.

- Items under 75 pounds
- Lightweight furniture less than 25 pounds
- Large/excessive cardboard, flattened and tied in bundles not to exceed four (4) feet long, by one-and-a-half (1.5) feet wide and three (3) feet high.



- Mirrors—must be wrapped to prevent spillage, if broken
- Toys



Visit MyNorfolk.org, download the MyNorfolk app or call Norfolk Cares at 757-664-6510 by 3pm the day prior to collection, to schedule these items.

Special Collections Continued

These Items MUST be Scheduled

Bulk Waste—There is a three (3) cubic yard limit, per collection. Charges may apply for waste that exceeds this limit.

- Appliances—Taping or removing refrigerator doors is advised, for the safety of children.
- Basketball Goal
- Bicycles/Lumber/Decking Material (Non-contractor generated waste)
- Cabinets
- Carpet (rolled) and Padding
- Dog/Cat House
- Doors
- Exercise Equipment
- Fencing (wooden, vinyl, chain link—NO concrete attached)
- Furniture
- Grills (NO Propane tanks)
- Hot Tub
- Ladders
- Lawn Chairs
- Lawn Mowers (NO gas)
- Lumber/Wood boards and pieces
- Mattress and Box Springs, Bed Rails



- Outdoor Furniture, Picnic Table
- Pallets
- Passenger tires, NO rims (limit of four (4) tires per collection day; maximum of twelve (12) tires per year)
- Pool Cover/Ladder/Pump
- Pool Table/Ping-Pong Table
- Shelving Units/ Filing Cabinets
- Televisions (Glass must be secured to prevent spillage)
- Toilet/ Tub
- Windows/ Mirrors, wrapped (Glass MUST be secured to prevent spillage)
- Yard Waste/ Limbs



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Unacceptable Items

Waste Management does not collect Household Hazardous Waste

- A/C Refrigerants
- Antifreeze
- Automotive Batteries
- Batteries (Ni-Cd, Ni-MH, Li-ion)
- Bleach
- Carburetor & Fuel Injector Cleaners
- Chemicals
- Cooking Oil
- Degreasers
- Drain Cleaners
- Fertilizer
- Fuel Additives
- Gasoline/Diesel Fuel
- Herbicides
- Insecticides
- Kerosene
- Mercury Thermostats/ Thermostats
- Motor Oil
- Oven Cleaners
- Paint/ Thinners/ Turpentine/ Removers/ Sealers
- Pesticides
- Photographic Chemicals
- Pool/ Hot Tub Chemicals
- Propane Tanks/ Cylinders
- Solvents
- Wood Preservatives/ Fungicides



These items are accepted at SPSA's Norfolk Transfer Station, located at 3136 Woodland Avenue, every Tuesday and Saturday from noon until 4:00 p.m.

Waste Management and SPSA NEVER Accept

- Bricks, Concrete and Dirt—These items must be collected by a private contractor



Please visit [City Code, Chapter 41—Solid Waste](#)
for more information.

