

Bureau of Cemeteries - Covid-19 Updates

We will continue to follow the guidelines and recommendations issued by Federal, State, and local health officials on the steps we can take to help prevent the spread of the Covid-19 virus.

At this time, we are operating as follows:

- **NO WALK-IN SERVICES.** Cemetery offices are closed except for **funeral arrangements**, which **require an appointment**.
- **Hours of Operation:** Monday - Saturday, 9:00 am-3:30 pm for at-need funeral arrangements, by appointment only. All city of Norfolk cemetery offices are closed on Sundays.
- **All other services** like grave locations, visit our website at www.norfolk.gov/cemeteries or 757-441-1752.
- The Bureau of Cemeteries **will not use tents for services** until further notice.
- **We do not take in-person installment payments.** Mail all contract installment payments (for all cemeteries) to Forest Lawn Cemetery at 8100 Granby St. Norfolk, VA 23505. We can also take Visa or Mastercard payments over the phone, 757-441-1752.
- In support of social distancing and a limited workforce there is a **maximum 30-minute graveside/committal service**.

To align with the City of Norfolk's restrictions for mask wearing and social distancing:

- Graveside/committal services are considered religious ceremonies for which there is no gathering limit.
- **3-person limit per family** making funeral arrangements inside the cemetery office. Masks are required when entering City of Norfolk cemetery offices.
- **Only one family** at a time will be served in cemetery offices.

Additional information, along with many city services, available at www.norfolk.gov.