The Department of Public Works’ Division of Waste Management provides refuse collection services to residential units, select small businesses, multi-family dwellings and for select City-owned locations.

Waste Management plays a critical role in maintaining the City of Norfolk’s cleanliness by collecting/managing:

- Household Waste
- Bulk and Yard Waste Collection
- Curbside recycling, contracted through TFC Recycling
- Beach trash collection

Waste Management also utilizes inspectors to educate residents on how to properly set out their waste according to the City Code to prevent litter and ensure that solid waste is disposed of safely.

Did you know that the largest land animal, the African Bush Elephant, weighs 6.5 tons? Waste Management collected the equivalent weight of 7 African Bush Elephants in Fiscal Year 2021. That’s a lot of trash!