

St. Paul's Advisory Committee: The St. Paul's Advisory Committee met virtually on Tuesday, May 18th. During the meeting the City's St. Paul's Transformation Office, NRHA, and Brinshore Development (housing lead) provided updates on contract bids that have been awarded for demolition and city infrastructure work to date and the economic inclusion efforts involved in the redevelopment work to ensure the project meets the goals of the inclusive procurement policy adopted by City Council in December. People First provided an update on their partnership with Tidewater Community College, championed by Councilwoman Royster, and efforts to connect Tidewater Gardens residents with tuition assistance programs. NRHA provided an update on relocation in Tidewater Gardens and survey results to gather resident feedback on the relocation process and customer satisfaction with NRHA property management. Finally, the City and NRHA provided an update on the Right to Return events held at the end of April to inform residents about their right to return to the redeveloped community attended by 70-85 residents. Councilwoman Royster and Councilman Riddick provided opening and closing remarks. The next virtual meeting is Tuesday, June 15th.

Virginia Rent Relief Program: In the month of April, more than 1,100 Norfolk households received rent assistance through the Virginia Rent Relief program administered by the Virginia Department of Housing and Community Development. This effort to provide relief to families affected by COVID translated to roughly \$6.2 million invested in Norfolk families to help prevent eviction. The relief program can pay rent for up to 12 months of arrears and three months of prospective rent. Funds remain available for households who have experienced a negative financial impact due to the Coronavirus pandemic and have a gross household income at or below 80% area median income (AMI). Landlords may apply on behalf of tenants. For qualification screening, visit www.dhcd.virginia.gov/eligibility.

Transportation District Commission of Hampton Roads: The Transportation District Commission of Hampton Roads (HRT) held its monthly meeting on May 28th. HRT's final FY 2022 Operating Budget was presented to and approved by commissioners. Commissioner Inman, Chair of the Management and Financial Advisory Committee, gave a report of current action items within the committee. Also, during the meeting, an update of HRT's Service Reliability Plan was provided. The Service Reliability Plan, begun on May 9th, reduces bus and light rail service frequency on most routes due to COVID-related driver shortages. The purpose of the adjusted schedule, which will be in place until at least July 1st, is to maintain reliable service at the reduced level.

Electric-Assisted Bicycle Program: The City of Norfolk has contracted with Lime to administer an electric-assisted bicycle program. The program will officially launch on Monday, June 7 with a small deployment of e-bikes and will increase supply based upon ridership and community demand, up to 500 e-bikes within the city. Join a leisurely Sunday bike ride through Norfolk and help kick off the arrival of the City's eBikeShare program. The fun event is being hosted by Lime and the Elizabeth River Trail Foundation on Sunday, June 6 at Smartmouth Brewing Co. located on Raleigh Avenue in Norfolk. Lime will have eBikes available for demonstrations and test rides from 2:00 – 3:00 or stop by a little earlier for a personal tutorial. Folks can take their own bike or rent an e-bike to join the group for an hour long, 10-mile, ride beginning at 3:00. Contact Robert at Robert.gardner@li.me with questions.



Family Drive-In Movie Night: On Friday, May 21, Recreation, Parks & Open Space partnered with Festevents and Norfolk Police Department to host Family Drive-In Movie Night at Military Circle Mall. There were 215 people in attendance (approximately 80 families) for the viewing of Aladdin, families also participated in trivia and visited a Keep Norfolk Beautiful area to learn about the importance of recycling.



Engage 311 Conference: Norfolk Cares team members recently participated in Engage 311, a virtual conference hosted by CS Week 3-1-1, where they learned invaluable information that will assist in the continuation of exceptional customer service to residents, businesses and visitors of the City of Norfolk. CS Week 3-1-1 is an organization that provides a professional, unbiased environment for on-going discussion of current issues, forums for networking and sharing of innovative best practices that will advance customer service capabilities. CS Week 3-1-1 focuses on current and prospective 311 municipal and governmental entities throughout North America. The theme of the conference was the global pandemic and how municipal contact centers across the country immediately shifted into new roles to support their respective cities and counties while gaining new skills for all 3-1-1 staff members along the way. In this last year, municipal contact centers have gained skills in healthcare, eligibility, case management, unemployment services, federal stimulus checks, and vaccination opportunities to name a few.

Norfolk Happening Now! Upcoming Events for Your Awareness

May 31 (11:00am) Dedication Ceremony of the “Never Forget Garden” - Memorial Day Wreath Laying Ceremony @ 238 East Princess Anne Rd

June 2 (3:00pm) Hampton Blvd Farmers Market @ 7400 Hampton Blvd

June 2 (6:00pm) SurveyNFK: Virtual Community Meeting – more details are available [here](#)

June 3 (5:30pm) Edition Exhibition Opening Reception @ The NEW d'Art Center

June 3 (7:30pm) – June 6 (2:30pm) 2021 Virginia International Tattoo @ Kornblau Field at S.B. Ballard Stadium – more information is available [here](#)

June 5 (10:00am) 68th Annual Norfolk NATO Festival @ Scope Plaza

June 5 (9:00am – 11:00am) Keep Norfolk Beautiful, Love Our Bay: Clean the Bay Day @ Community Beach Park – more details are available [here](#)



SIXTY-DAY TENTATIVE SCHEDULE
COUNCIL ACTION ITEMS AND MEETING TOPICS
(MEETINGS ARE HELD ELECTRONICALLY)

Upcoming Items for City Council from the May 27th Planning Commission Public Hearing

- **CITY PLANNING COMMISSION (Applicant)** general plan amendment to Appendix B within *plaNorfolk2030* to adopt a pattern/plan book for “Missing Middle Housing”
- **NORTHAMPTON COMMERCIAL LLC (Applicant)** amend *plaNorfolk2030*, rezoning and conditional use permit to allow a multi-family apartment community containing 176 dwelling units
- **T D CROWN VENTURES, LLC (Applicant)** rezoning to allow the lot to be divided into two lots for a total of 2 single- family homes at 5820 Chambers St
- **6012 INVESTMENT LLC (Applicant)** conditional use permit to allow automobile sales at 6012 E Virginia Beach Blvd
- **FREEDOM INDUSTRIAL, LP & FREEDOM INDUSTRIAL ASSOCIATES, LLC (Applicant)** conditional use permits to allow for an automobile storage, repair, and maintenance establishment at 7520 & 7454 N. Military Hwy
- **1075 WOV, LLC (Applicant)** conditional use permit to allow the existing apartment building home to operate as a short-term rental unit at 1075 West Ocean View Avenue.
- **EASTON VENTURE INVESTMENT LLC (Applicant)** conditional use permit to allow the existing apartment building to operate as a short-term rental unit at 1976 East Ocean View Avenue
- **REPUBLIC (Applicant)** conditional use permit to allow the existing restaurant at 437 Granby St to expand and operate until 2:00 a.m.
- **VIRGINIA ZOOLOGICAL SOCIETY (Applicant)** conditional use permits to allow the sale of alcoholic beverages for on and off-premises consumption and live at 3500 Granby St
- **MEGA MART (Applicant)** conditional use permit to allow the sale alcoholic beverages for off-premises consumption 6819 Sewells Point Rd
- **OVCBC PROPERTIES (Applicant)** vacate the right-of-way of a portion of Pretty Lake Ave between Shore Dr and 22nd Bay St

June 8, 2021

- City Planning Update
- City Auditor’s Annual Plan

June 22, 2021

- Stimulus Update
- NPD Dashboard
- Citizen Review Update

Upcoming Items for City Council from the June 24th Planning Commission Public Hearing

- **CITY PLANNING COMMISSION (Applicant)** general plan amendment to revise actions in the West Ocean View Area to support the redevelopment of the “Downtown Ocean View Site”
- **CITY PLANNING COMMISSION (Applicant)** general plan amendment to Appendix C within plan Norfolk2030 to repeal the Broad Creek Revitalization and Implementation Plan Book and adopt the Broad Creek Refresh
- **CITY PLANNING COMMISSION (Applicant)** zoning text amendment to create an overlay district for Broad Creek, as supported by the *Broad Creek Refresh* plan.
- **LIV DEVELOPMENT (Applicant)** amendment to plan Norfolk2030, rezoning and conditional use permit to allow a multi-family apartment community at 443 Kempsville Rd
- **LYDIA ROPER HOUSE (Applicant)** change of zoning to amend the conditional rezoning at 127 E. 40th St
- **JOHN PORTER (Applicant)** change of zoning to allow the operation of a restaurant at 2512 Colonial Ave
- **EDC HOMES, LLC (Applicant)** change of zoning to allow the lot located at 1039 Johnston Rd to be developed into a single-family home
- **SISTERS BEACH HOUSE, LLC (Applicant)** conditional use permit to allow the existing single-family home to operate as a short-term rental unit at 2004 East Ocean View Ave
- **1121 HILLSIDE AVENUE LLC (Applicant)** conditional use permit to allow the existing apartment building to operate short-term rental units at 1121 Hillside Ave
- **XYZ PAWN, LLC (Applicant)** conditional use permit to operate a Pawnshop at 4534 E. Princess Anne Road. The purpose of this request is to allow the operation of a pawnshop.
- **70 EAST TOBACCO, LLC (Applicant)** conditional use permit to operate a smoke or vape shop at 1827 E. Little Creek Rd
- **RAYAN TOBACCO 3, LLC (Applicant)** conditional use permit to operate a smoke or vape shop at 4027 E. Little Creek Rd
- **SMOKE SHACK (Applicant)** conditional use permit to operate a smoke or vape shop at 8011 Hampton Blvd
- **LEVELS (Applicant)** conditional use permits to allow the restaurant at 255 Granby St to operate with live entertainment until 2:00 am
- **LITTLE BIT NOLA (Applicant)** conditional use permits to allow the restaurant at 319 W. 21st St to operate with live entertainment until 2:00 am.

July 13, 2021

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July 20, 2021

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Council Recess – July 27th to August 24th

August 24, 2021

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Council Interests

Utility Services Disconnection Moratorium Update

In March 2020, the State Corporation Commission (SCC) ordered each jurisdictional electric, gas, water or sewer utility under its regulation to suspend disconnection of service to any customer. Although not regulated by the SCC, Norfolk (along with all other Hampton Roads' localities) honored the ban and ceased disconnections immediately as a state of emergency had also been declared for Virginia.

The commonwealth's revised budget language provided relief from the moratorium if account arrearages exceed one percent of annual revenues and the utility provides written analysis stating such facts along with a few other requirements to its governing body. While this threshold was met early on by us and most municipalities, only HRSD and Chesapeake (of the 17 localities under the HRSD wastewater treatment umbrella), have applied with the state for the exemption but neither has resumed disconnections at this time.

All Hampton Roads municipalities have seen a significant increase in delinquencies. Norfolk has \$6.5M in delinquent accounts for all services: water, sewer, storm water, refuse and taxes. This is more than three times our normal delinquent amount. With our ability to disconnect service, we had been able to maintain an excellent collection rate of 99.5%.

While many of the regional directors appear hesitant to resume cutoffs, HRSD has stated they plan to resume preliminary collection activity, this summer, in the two cities they bill directly, Virginia Beach and Newport News. The process for disconnections is not immediate. Once the notifications go out, there is still a 60-day escalation process with customers (door tags, reminder notice, delinquent notice...) before cutoff occurs. Additionally, the state now requires the utility to offer customers a 2-year emergency debt repayment plan (EDRP) with no fees or interest. The Hampton Roads cities are in the process of reprogramming their billing systems to accommodate this.

On a more positive note, with existing utilities staff, we have been able to provide over \$2.5 M of payment forgiveness to our customers. There is still some \$1 M remaining funding, but applicants are just trickling in. We will continue to assist delinquent customers until the funding is depleted.

No Hampton Roads localities have begun collections and cutoffs at this time. I can assure you that when we are ready, our Utilities department is prepared to resume collections efforts.



THE CITY OF NORFOLK

 PUBLIC WORKS

Major Improvement Projects Dashboard

[Citywide Improvement Projects and Map](#)

Image	Project	Project Location	Project Overview	Current Status	Estimated Completion	Budget
	Botanical Garden Cobblestone Bridge Replacement	6700 Azalea Garden Road	Replace deteriorated bridge structure and repair adjacent sections of canal bulkhead.	Under Construction	Late 2021	\$2,000,000
	Chrysler Hall Complex Improvements	215 St. Paul's Boulevard	Update facility with various interior and exterior improvements.	On Hold	TBD	\$4,000,000
	Fire-Rescue Station #11 Replacement	3127 Verdun Avenue	Design and Construction of new Fire-Station #11 to replace existing station.	Under Review	Late 2022	\$5,500,000
	Fire-Rescue Training Tower	Granby Street & Thole Street	Assess and develop a site to facilitate fire-rescue training, including the design and construction of a new training tower and building.	Under Construction	Late 2021	\$1,200,000
	Five Points Resurfacing	Chesapeake Boulevard between Hyde Circle and Green Street, including the Five Points Intersection.	Reconstruct the concrete intersection with asphalt. Curbs and gutters will be replaced for better storm water mitigation. Pedestrian safety enhancements will also be added, included the installation of ADA ramps.	Under Design	Mid 2022	\$2,900,000
	Southside Library (Richard A Tucker Memorial Library)	2350 Berkley Avenue Ext.	Construction of new Branch/Neighborhood Library.	Under Construction	Late 2021	\$8,000,000
	NDRC Ohio Creek Watershed Project	Chesterfield Heights and Grandy Village	Coastal improvement project to reduce flooding, improve public spaces and ensure these communities thrive for years to come.	Under Construction	Late 2022	\$112,000,000
	Granby Street Bridge Repairs	Lafayette River between E 42nd St and Willow Wood Drive (over Lafayette River)	Repair key structural components & protect bridge elements from deterioration	Under Construction	Late 2022	\$7,000,000
	North Bound Hampton Blvd.. Bridge Rehab	Hampton Blvd. and Claud Ln.	This project will improve the condition of the North Bound Hampton Blvd. Bridge, by repairing key structural components and protecting them from deterioration.	Under Design	Early 2023	\$7,000,000

	Campostella Bridge Rehabilitation	Campostella Road & Kimball Terrace	Repair key structural components and upgrade guardrail to meet VDOT standards	Under Design	Late 2022	\$7,000,000
	E Little Creek/Admiral Taussig Blvd Intersection Improvement	East Little Creek Road and Admiral Taussig Boulevard	Intersection improvements, including traffic signal upgrades and pedestrian accommodations	Under Construction	Mid 2021	\$950,000
	W Ocean View Avenue/Tidewater Drive Intersection	W. Ocean View Ave & Tidewater Drive	Replace W. Ocean View Flyover with at-grade crossing/lighted intersection	Under Construction	Mid 2021	\$3,200,000
	Sidewalk Infrastructure - Citywide	Various locations	New sidewalk at Easy Street/Tidewater Dr, Indian River Rd (Wilson Rd-Marsh St), and PA Rd (Shelton Ave-Fleetwood Ave). Future funding needed for Little Creek Road (Chesapeake Blvd-Carlton St) and Sewells Point Rd (PA Rd-Azalea Garden Rd). Phase 1 (Princess Anne, Indian River, and Easy Street) 90% plans under site review. Funding reduced.	Under Design	Mid 2022	\$2,550,000
	North Colley Ave Streetscape Improvements	Colley Avenue & 43rd Street	Streetscape improvements along Colley Ave north of 38th Street.	Under Construction	Mid 2021	\$925,000