

APPLY FOR HELP – AVOID HOUSING LOSS!!

Virginia Rent Relief Program has programs for landlords AND tenants.

Very flexible program eligibility rules.

Tenants and landlords should be encouraged to preserve housing. Landlord can apply on behalf of tenants AND tenants can apply for themselves through two separate programs.

<https://www.dhcd.virginia.gov/rmrp>

Norfolk Eviction Prevention for Households with Children

www.norfolk.gov/evictionprevention

Those in need of support must meet some eligibility requirements including income and provide proof of Norfolk residency as well as dependent children.

To apply for eviction prevention assistance, call 757-664-RENT (7368),

[email evictionprevention@norfolk.gov](mailto:evictionprevention@norfolk.gov), or visit www.norfolk.gov/evictionprevention.

UTILITIES

Dominion Virginia Energy

<https://www.dominionenergy.com/virginia/billing/billing-options-and-assistance>

Work with them directly for payment plans to avoid disconnects, website has additional links for potential assistance programs when available:

Virginia Natural Gas:

<https://www.virginianaturalgas.com/>

Direct assistance program has currently closed, but contact them for payment arrangement options.

****COVID-19 Municipal Utility Relief Program****

The Department of Utilities has Utility Bill relief available at www.norfolk.gov/utilityrelief. Utility customers can also call (757) 664-6700 for payment extensions and to set up a payment plan.

Hampton Roads Sanitation District:

<https://www.hrsd.com/>

No current direct relief programs, contact to address arrears.

Cooling Assistance – Through Virginia DSS June 15-Aug 15

<https://www.dss.virginia.gov/benefit/ea/>

Cooling Utility Bills and Equipment

Must have in household - individual 60yo or older, person with disability, or child under age 6.

H2O Water Assistance and EnergyShare

Salvation Army Hampton Roads: <https://salvationarmypotomac.org/hrva/> (under "what we do") is the Norfolk agency providing access to EnergyShare.

Other Assistance Information

CommonHelp for other assistance programs, including food stamps, TANF, and more:

<https://commonhelp.virginia.gov/access/>

COVID Related Resources

COVID resources for individuals and businesses

<https://covid.virginia.gov/>

2-1-1 Virginia

Statewide information on assistance programs.

Call 2-1-1 from any phone, OR Text to connect 247211, or go to <https://211virginia.org/>

This information is provided as a courtesy. Information and resources are rapidly changing. Contact each resource directly for additional or updated information. 6.20.21