

# Norfolk Parking News

CITY OF NORFOLK DEPARTMENT OF GENERAL SERVICES  
PARKING DIVISION NEWSLETTER

COMING TO A PARKING SPACE  
NEAR YOU!



## PARKING WEBSITE REFRESH

Have you been to [www.norfolk.gov/parking](http://www.norfolk.gov/parking) lately? The site has a new look and is easier to navigate. We organized menu options based on topics that receive the most traffic and click-throughs. The home page has newly designed navigation buttons based on the most popular and searched services. Looking for the ParkNorfolk app? You can now download the app right from the home page. A google map is also located on the home page, so you can easily find Norfolk parking locations.

## PARCS

Coming soon! New in 2022, the Parking Division will introduce a cloud-based, contactless system for tracking parking violations and collecting payments called PARCS (Parking Access Revenue Control System). Features include online parking reservations for special events, license plate tracking in lieu of physical permits, hotel key and parking access card integration, and more. Stay tuned for additional updates.

## INVESTMENTS IN THE DIVISION

The Parking Division recently purchased new equipment for staff to clean parking decks. These machines are in-service and operating at a facility near you! Parking deck floors are now being cleaned periodically with this equipment. Select decks have also received a fresh coat of paint.

Coming soon! Using advanced technology, parking personnel will utilize cameras mounted on vehicles to assist in the enforcement of parking violations. This system will provide more efficient enforcement of residential permit areas and other regulatory signs.



Questions? Call Norfolk Cares at 664-6510 or visit [Norfolk.gov/Parking](http://Norfolk.gov/Parking).