

Norfolk Parking News

CITY OF NORFOLK DEPARTMENT OF GENERAL SERVICES
PARKING DIVISION NEWSLETTER

MAKING INVESTMENTS IN YOUR PARKING EXPERIENCE



IMPROVED CLEANING EFFORTS

As part of our Clean, Safe, and Customer Focused mission, we will start our spring and summer power washing and painting programs. Power washing will primarily be performed at night during the week, along with our sweeping and scrubbing operations.

PARKING CAPITAL INVESTMENTS

Parking’s Elevator Modernization Program is in full swing. Contractors are in the process of updating three elevators at the Boush Street Garage. Six elevators at the Town Point and Main Street Garages are next in line for modernization beginning in early summer.

Our Camera Improvement Program is also in full swing with the Hilton Main, Waterside, and Main Street Garages scheduled for completion by the end of April with more facilities scheduled for camera improvements in the upcoming months. We ask everyone to remember to park safe by making sure to lock their doors and store all personal belongings in a locked glove compartment or trunk.

RESIDENTIAL PERMIT PROGRAM

It’s time to renew your Residential Parking Permit. Registration begins May 1, 2022. All applicants can apply online at <https://norfolk.t2hosted.com/Account/Portal>. Log on using your customer ID number and provide your updated materials to qualify. Questions? Call 757-664-6622.

RATE CHANGE

Effective May 1, 2022, due to a national coin shortage four of our nine hourly parking rates bands will change as follows:

Category	Current Rate	New Rate*
0-1 Hour	\$1.50	\$2.00
1-2 Hours	\$3.00	No change
2-3 Hours	\$4.50	\$5.00
3-4 Hours	\$6.00	No change
4-5 Hours	\$7.50	\$8.00
5-6 Hours	\$9.00	No change
6-7 Hours	\$10.50	\$11.00
7-8 Hours	\$12.00	No change
Maximum Daily Rate (up to 24 hours)	\$13.00	No change

*Changes will impact all City of Norfolk Parking facilities except for MacArthur Center.

Questions? Call Norfolk Cares at 664-6510 or visit Norfolk.gov/Parking.