

Benefits of Being Rent Ready

By being Rent Ready, you will become a more informed landlord or property manager, have access to free and quality services, have access to free and quality resources and have access to exclusive benefits of being Rent Ready.

Become a More Informed Landlord or Property Manager

- You will have a better understanding of your roles and responsibilities as a landlord or property manager and you will learn what your renter's roles and responsibilities are as well.
- You will be able to make better decisions when it comes to creating a lease that meets the standards of the Commonwealth of Virginia's Code of Virginia, renting out your unit(s) or home, selecting and qualifying a renter for your property, and maintenance of your property.
- You will have a blueprint to make your property management and renting experience easier for you and your renter(s) because Rent Ready Norfolk will lay out a road map to make your experience successful.

Have Access to Free and Quality Services

- **Quality Assessment:** Before your renter moves into your property, you can request a quality assessment of your unit's interior, exterior, and common areas to ensure your unit is "Rent Ready."
- **Workshops:** Understanding property management and the renting process is now easier with regularly available courses on topics on, such as but not limited to, Virginia Residential Landlord and Tenant Act (VRLTA), Rights and Responsibilities as a Landlord, Fair Housing, Property Management: A Reliable Landlord, and Property Maintenance: Keeping Up the Quality. Workshops are offered to first-time and current landlords or property managers—it is never too early or too late to understand the property management and renting process.
- **Property Listing:** Marketing your properties has now gotten easier with our online property search engine that allows potential renters to view your units that are certified as "Rent Ready." For more information, click [here](#) to learn how your property can become Rent Ready.

Have Access to Free and Quality Resources

- **Landlord and Tenant Relations Officer** can assist you with any rental-related concerns. This resource is available when issues arise between a landlord and a tenant and/or when general advice is needed. For assistance, please contact the City's Landlord-Tenant Officer, Rey Ortiz, Jr. at 757-374-1892.
- **Norfolk Cares Center** is a single point of contact for residents, businesses, and visitors. Through Norfolk Cares, residents can request a city service, obtain information on city services, or receive an update on a previous request for city services. Norfolk Cares also serves as the non-emergency hotline for the City of Norfolk. To request a service and/or

learn about a city service, please contact the Norfolk Cares Center at 757-664-6510 or e-mail healthyneighborhoods@norfolk.gov.

- **Neighborhood Quality** is committed to effectively improving the life of the residents of Norfolk and the preservation of their neighborhoods through the enforcement of applicable building and property regulations aimed at the protection of public health, safety, and welfare. For assistance, please contact Neighborhood Quality through Norfolk Cares at 757-664-6510 or e-mail healthyneighborhoods@norfolk.gov

Access to Exclusive Benefits of Being Rent Ready

- **Marketing** for your properties and/or unit(s) will become more affordable. You can list and market your certified properties or unit(s) on our website for free — there is no limit to the number of units or properties you can list.
- **Good Neighbor Status** working with Rent Ready Norfolk will assist you with building and maintaining a reputation as a high-quality landlord or property manager. Rent Ready Norfolk works with residents, civic leagues, community partners, anchor institutions and other city departments throughout the City of Norfolk. Partnering with and being an active participant in the Rent Ready Norfolk program will designate you as a "*Good Neighbor*" to the City of Norfolk and its neighborhoods, once the criteria of Rent Ready Norfolk has been fulfilled.

For more information on Rent Ready Norfolk, services, or resources, please contact us by phone at 757-664-RENT or by e-mail at rentready@norfolk.gov